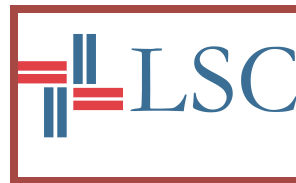


Public Libraries and Access to Justice

Austin Texas, January 11-12, 2010

Introduction to Posted Version of Conference Materials for Replication Use



**Prepared by the Working Groups of the Self-Represented Litigation Network
General Package Editor: Richard Zorza**

Opinions expressed are not necessarily those of the National Center for State Courts, or the funders or participants in the Self-Represented Litigation Network.

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Introduction to Materials as Posted

These are the materials from a Conference held in January 2010 on Public Libraries and Access to Justice by the Self-Represented Litigation Network of the National Center for State Courts.

The Self-Represented Litigation Network is an open and growing group of organizations and working groups dedicated to fulfilling the promise of a justice system that works for all, including those who cannot afford lawyers and who go to court on their own. The Network brings together a range of organizations including courts, and access to justice organizations in support of innovations in services for the self-represented. It operates in a number of Working Groups and is hosted by the National Center for State Courts under a Memorandum of Understanding. Participant organizations are listed in the materials.

We hope that you will find the Conference materials energizing, and helpful. Above all, we hope that they will cement your commitment to the use of public libraries for access to justice, and that it will help you build the partnerships and give you the tools to be effective in this work.

Public libraries are critical access points to government institutions. As times get tougher, it becomes more and more important that people have libraries where they can find out how to protect their rights and navigate the complexities of our society. It also becomes more and more important that libraries can show how important and effective they are at meeting this need.

We particularly want to thank the Bill & Melinda Gates Foundation for their grant to the National Center for State Courts, which has made this Conference possible, as well as the Legal Services Corporation, which, by combining this with its own Technology Initiative Grants Conference, has made the gathering possible, and the National Center for State Courts itself, which hosts the Self-Represented Litigation Network.

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A listing of materials posted in this packet is below.

Listing of Materials

0. Overall Information

Listing of Materials, Conference Agenda

This is this document, and it includes a general description, including of copyright issues, a listing of the available package, and the Agenda and faculty of the Austin Conference, for possible use as model.

Listing of Faculty

This document includes biographies and e-mails of the faculty. They may be of use in obtaining speakers for a conference.

1. Welcome and Introduction

PowerPoint #1: Welcome and Introduction

This power point summarizes the introduction as give at the conference, and can be used as a template for other gatherings.

Principal Products of the SLRN

This document lists the main products of the Self-Represented Litigation Network. Most are available on www.selfhelpsupport.org.

Ensuring Access to Justice in Tough Economic Times

This paper, by Richard Zorza, and Maryland State Court Administrator Frank Broccolina, summarizes a number of low cost approaches to solving the access to justice problem. It appeared in Judicature.

2. The Role of Public Libraries in Assisting Patrons in Locating and Using Legal Information and Tools.

PowerPoint #2: The Role of Public Libraries

This PowerPoint summarizes the role of libraries in the access to justice solution. It tells a number of stories, discusses the benefits of collaboration for the varied stakeholders, and summarizes the online tools available from these partners as access to justice tools for library patrons

How May We Help You PowerPoint, New Jersey

This Point was prepared for New Jersey Library staff, and is a useful model for staff outreach.

The Law and You, Ohio Bar Download site screenshot

This screenshot shows how the Ohio bar provides resources of use.

Ohio Handy Legal and Government Websites

This listing is of use as a training sample.

Austin Court Access Map

A great model of a court easing access through a map.

Texas Forms Handout

Texas makes sure that resources are used.

3. What Public Librarians Can Do: Ethical and Legal Issues

PowerPoint #3: What Public Librarians *Can Do*

This important PowerPoint, prepared by Montana Law Librarian Judy Meadows, explores and clarifies the rules governing appropriate informational assistance that can be provide by library staff.

Can/Cannot Handout for Patrons

This is the handout that Montana uses to communicate these ideas to patrons.

4. Online Legal Problem Solving: Using Varied Legal Information and Tools

PowerPoint #4: Online Legal Problem Solving

This PowerPoint gives examples from a wide variety of legal areas, of how such assistance can be provided. Before you can use this effectively, you will need to identify the appropriate local and state resources to which patrons can be directed. The FAQ Template referenced in this PowerPoint is available to qualified members on www.selfhelpsupport.org.

Cuyahoga County (Ohio) Public Library Law and Government Subject Areas – Website Links

This document shows model links for one county. It is the kind of thing that can be produced using the FAQ and Links Template.

Limited English Proficiency, Federal Agency Brochure

This federal brochure outlines the rights of those with limited English proficiency, and the obligations of government agencies.

Executive Order 13166

This Executive Order provides much of the law governing limited English proficiency issues.

Memorandum of Agreement Between Maine Judicial Branch and United States

This Memorandum of Agreement between is illustrative of the Agreements and rules that are being put in place under the Executive Order.

5. Team Meetings

PowerPoint #5: Team Meetings

Public Libraries and Access to Justice

This PowerPoint can be used to set up and manage team or group meetings. We encourage regional meetings whenever possible.

Team Planning and Reporting Tool

This tool is designed to assist regional groups plan and report on their plans.

6. Technical and Privacy Issues in Public Library Legal Information Services

PowerPoint #6: Technical and Privacy Issues

This PowerPoint discusses the technical requirements that must be met in order to make use of the online tools that are being discussed. It also covers how to protect the online and library privacy of patrons.

7. The Roles of Public Libraries in the Access to Justice Movement

PowerPoint #7: The Role of Public Libraries in the Access to Justice Movement

This PowerPoint discusses the role of public libraries in the access to justice movement, and how public libraries can become more involved in the state and local planning processes that are already in place. A very fine article on Access to Justice Commissions is online at:

<http://www.abanet.org/legalservices/sclaid/atjresourcecenter/downloads/grayechos.pdf>.

8. Legal Aid, Law Library, and Court Collaborations for Public Libraries

PowerPoint #8: Legal Aid, Law Library, and Court Collaborations for Public Libraries

This important PowerPoint gives examples of partnering, discusses the benefits, and sets out model goals for partnerships in access to justice.

Maine Partnering Article

This article tells the Maine partnering story.

Illinois Partnering Materials

Several documents from Illinois show how partnering works in practice.

9. Workshop on Customizing the FAQ

PowerPoint #9: Customizing the FAQ

This PowerPoint introduces the process of customizing the FAQ for a state or local area. It emphasizes the need for expert input, and organization.

State Customization Resources

State by state resources for customization.

Law for the Layperson Publishers

A summary of publishers which provide materials for use by those without lawyers.

Website Directories of Potential Collaborators for Public Libraries

A companion listing of website directories of use in customizing the FAQ.

10. Role Playing of Teaching the Materials

PowerPoint #10: Role Playing of Teaching the Materials

Leadership comes with practice. This PowerPoint structures having all participants experiment with being a presenter, and getting feedback.

Instructions for Group Activity

Instructions for the above.

11. Planning for the Future

PowerPoint #11: Planning for the Future

This PowerPoint structures a concluding session in which the group as a whole plans for its role in promoting access to justice.

Future Ideas and Evaluation

This document is the reporting tool used to evaluate the conference and report participants' ideas for the future.

Public Libraries and Access to Justice

Presented by the

Self-Represented Litigation Network-National Center for State Courts

In Cooperation with Legal Services Corporation

With Funding from the Bill & Melinda Gates Foundation

Hilton Garden Inn

Austin Texas, January 11-12, 2010

	Title	Faculty
	Monday, January 11	Faculty Bios and Contact Information are in a separate document
	Continental Breakfast and Registration 7:45 to 8:30 AM	
1	Welcome and Introduction 8:30 to 9:00 AM	Hon. Lora Livingston, 261 st District Court, Austin, TX Laura Lutz, Gates Foundation Glenn Rawdon, Legal Services Corp. Richard Zorza, Self-Represented Litigation Network (Chair)
2	The Role of Public Libraries in Assisting Patrons in Locating and Using Legal Information and Tools. 9:00 to 10:00 AM	Melissa Barr, Ohio Judy Helms, Travis County Law Library Bonnie Hough, California AOC (Chair) Liz Keith, Pro Bono Net, Marcia Koslov, Los Angeles Law Library
	Morning Break Snacks Available 10:00 to 10:15 AM	
3	What Public Librarians Can Do: Ethical and Legal Issues 10:15 to 11:15 AM	Judy Meadows, Montana Law Library
4	Online Legal Problem Solving: Using Varied Legal Information and Tools 11:15 AM to 1:15 PM	Melissa Barr, Ohio (Chair) Claudia Johnston, Pro Bono Net Liz Keith, Pro Bono Net Marcia Koslov, Los Angeles Law Library Leah Margulies, LawHelpNY Judy Meadows, Montana Law Library Vince Morris, Arkansas Legal Services Partnership Tina Sibbitt, New Mexico Access to Justice Commission
	Lunch 1:15 to 2:00 PM Downstairs Restaurant	
5	Team Meetings 2:00 to 2:30 PM	Richard Zorza, Self-Represented Litigation Network
6	Technical and Privacy Issues in Public Library Legal Information Services 2:30 to 3:30	Glenn Rawdon, Legal Services Corp.

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	Afternoon Break Snacks Available 3:30 to 4:00 PM	
7	The Roles of Public Libraries in the Access to Justice Movement 4:00 to 5:00 PM	Hon. Lora Livingston, 261 st District Court, Austin, TX Tina Sibbitt, New Mexico Access to Justice Commission Richard Zorza, Self-Represented Litigation Network
	Tuesday, Jan 12	
	Full breakfast 7:00 to 9:00 AM 18 th Floor Restaurant	
8	Legal Aid, Law Library, and Court Collaborations for Public Libraries 9:00 to 9:45 AM	Melissa Barr, Ohio Charles Dyer, Consultant, Retired San Diego Law Librarian (Chair) Bonnie Hough, California AOC Claudia Johnson, Pro Bono Net Leah Margulies, LawHelp NY Nelson (Yusheng) Lu, Queens Public Library May Ann Vancura, Minnesota Debra Aggertt, Illinois State Library
9	Workshop on Customizing the FAQ 9:45 to 10:30 AM	Claudia Johnson, Pro Bono Net Liz Keith, Pro Bono Net Marcia Koslov, Los Angeles Law Library Leah Margulies, LawHelp NY Judy Meadows, Montana Law Library (Chair) Vince Morris, Arkansas Legal Aid Tina Sibbitt, New Mexico Access to Justice Commission
	Morning Break Snacks Available 10:30 to 10:45 AM	
10	Role Playing of Teaching the Materials 10:45 AM to 12:00 PM	Facilitators: Richard Zorza (Introduction) Melissa Barr, Charles Dyer, Bonnie Hough, Marcia Koslow Judy Meadows, Vince Morris, Glenn Rawdon, Lisa Rush
11	Planning for the Future 12:00 to 1:00 PM	Laura Lutz, Gates Foundation Glenn Rawdon, Legal Services Corporation Richard Zorza, Self-Represented Litigation Network (Chair)
	Lunch and Conference Ends 1:00 PM Downstairs Restaurant	