

# Elevate core skills with new Library Foundational Training (LiFT) courses

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Program Manager

WebJunction

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*Chat Discussion:*

**How did you learn core  
library skills?**

# Outline

## Project overview

- ABLE courses needed, popular, and dated
- IMLS grant awarded August 2024

## Our survey findings

- Field scan, staff survey, and CE Coordinators survey
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## Library Foundational Training: LiFT

- Background and scope, survey
- Survey findings
- Courses: Collection management

# From ABLE to LiFT

# ABLE courses: Needed, popular, and dated



Alternative Basic Library Education courses

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Started in late 1990s

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Addressing needs of library staff without MLS degrees

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WebJunction added these to their Course Catalog in 2015

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In 2023, 6 of top 20 most-used WJ courses were ABLE courses

# LiFT project overview



Awarded IMLS grant in August 2024

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OCLC partnering with Idaho Commission for Libraries

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Reimagine current ABLE courses

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Free, online courses for public library staff to build core skills

# Back to basics: Sharpening foundational skills with LiFT

Change, disruptions and uncertainties

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Increased volatility and risk

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Staff turnover

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Core services vs. innovation

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[Back to basics: Sharpening foundational skills with LiFT](#)

# Project team



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Senior Program  
Manager



**Andrew Harbison**  
Director,  
WebJunction



**Brooke Doyle**  
Program  
Manager



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Continuing Education Consultant,  
Idaho Commission for Libraries



**Rain Sissel**  
Instructional Designer



# Advisory Board

**Elizabeth Mikeska-Benfield**, Texas State Library and Archives, Library Staff Consultant

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**Alicia McGrath**, Kentucky Department for Libraries and Archives, Continuing Education Consultant

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**Joy Worland**, Vermont State Library, Consultant for Continuing Education and Small and Rural Libraries

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**Samantha Bouwers**, State Library of Iowa, Continuing Education Consultant

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**Colet Bartow**, Montana State Library, Continuing Education Coordinator

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**Rachel Lunden**, ARSL representative

# Clarifying the need

Understand what people liked about ABLE and where to improve

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Field scan of what other foundational training is available

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Surveyed library staff

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Surveyed continuing education staff

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Updated and enhanced, based on community feedback

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Designed to help today's public library staff succeed

# Basic library skills training field scan

Reviewed available training, certifications, competencies

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ABLE: Free, self-paced, widest usage – over 10,000

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Other options are not abundant or affordable

# Staff survey

1,152 responses

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84% of respondents are from public libraries

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59% of respondents have worked in libraries 10+ years

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26% of respondents have worked in libraries 0-5 years

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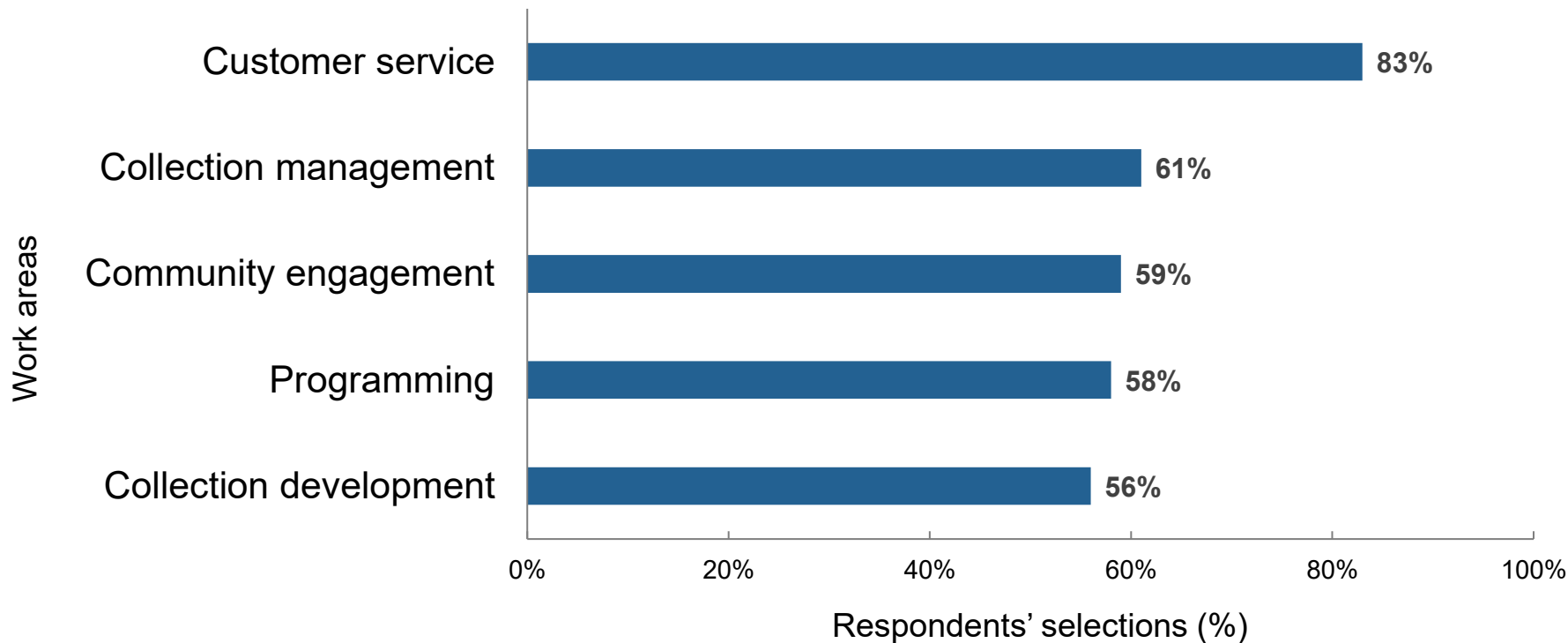
43% of respondents have an MLS degree or higher

*Poll:*

**What do you think the top  
three core library skills  
are?**

**If you choose “other,” please elaborate in  
chat.**

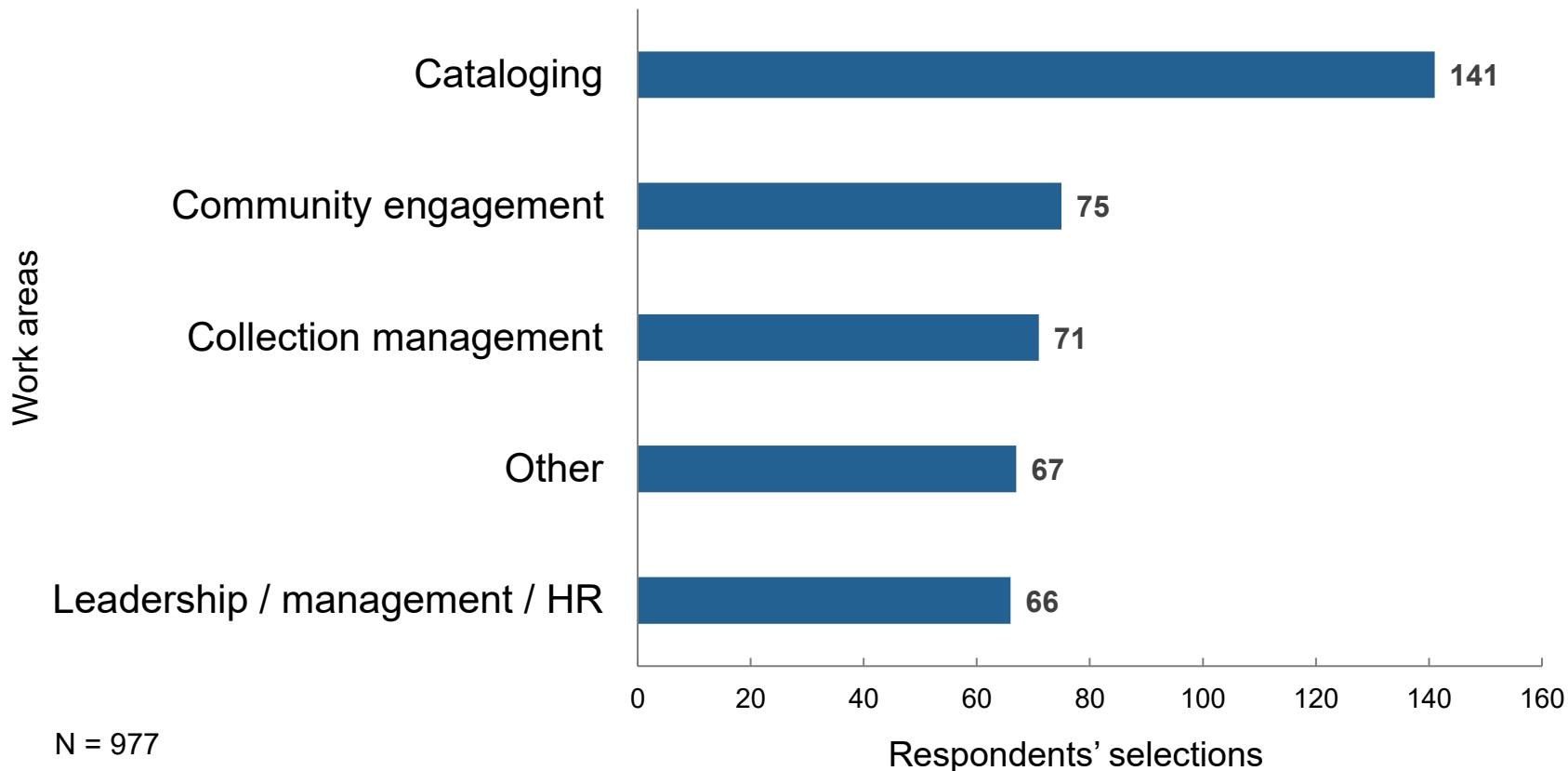
## Top five areas considered core to respondents' library work



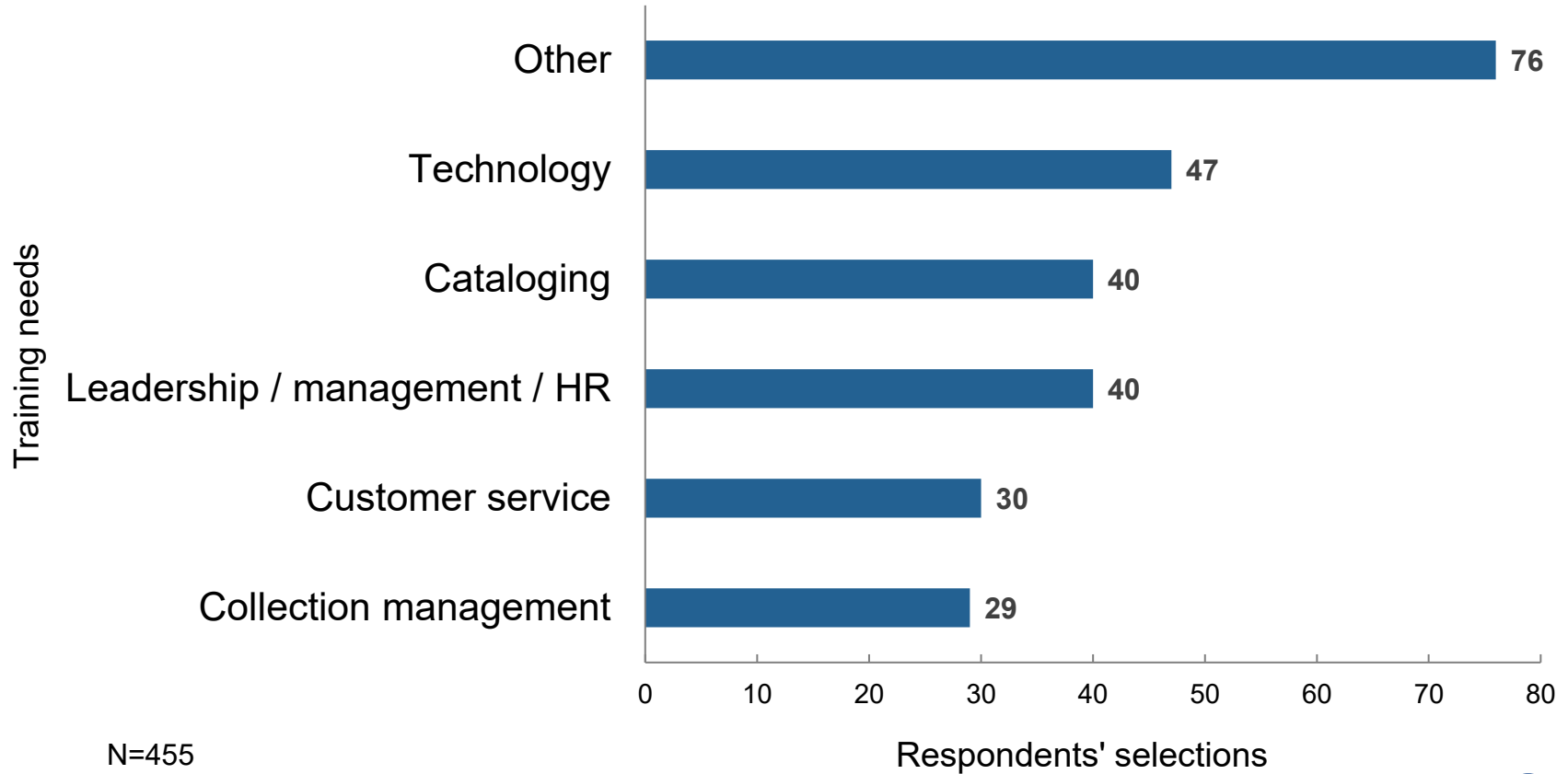
N = 1,152

Respondents could choose more than one area

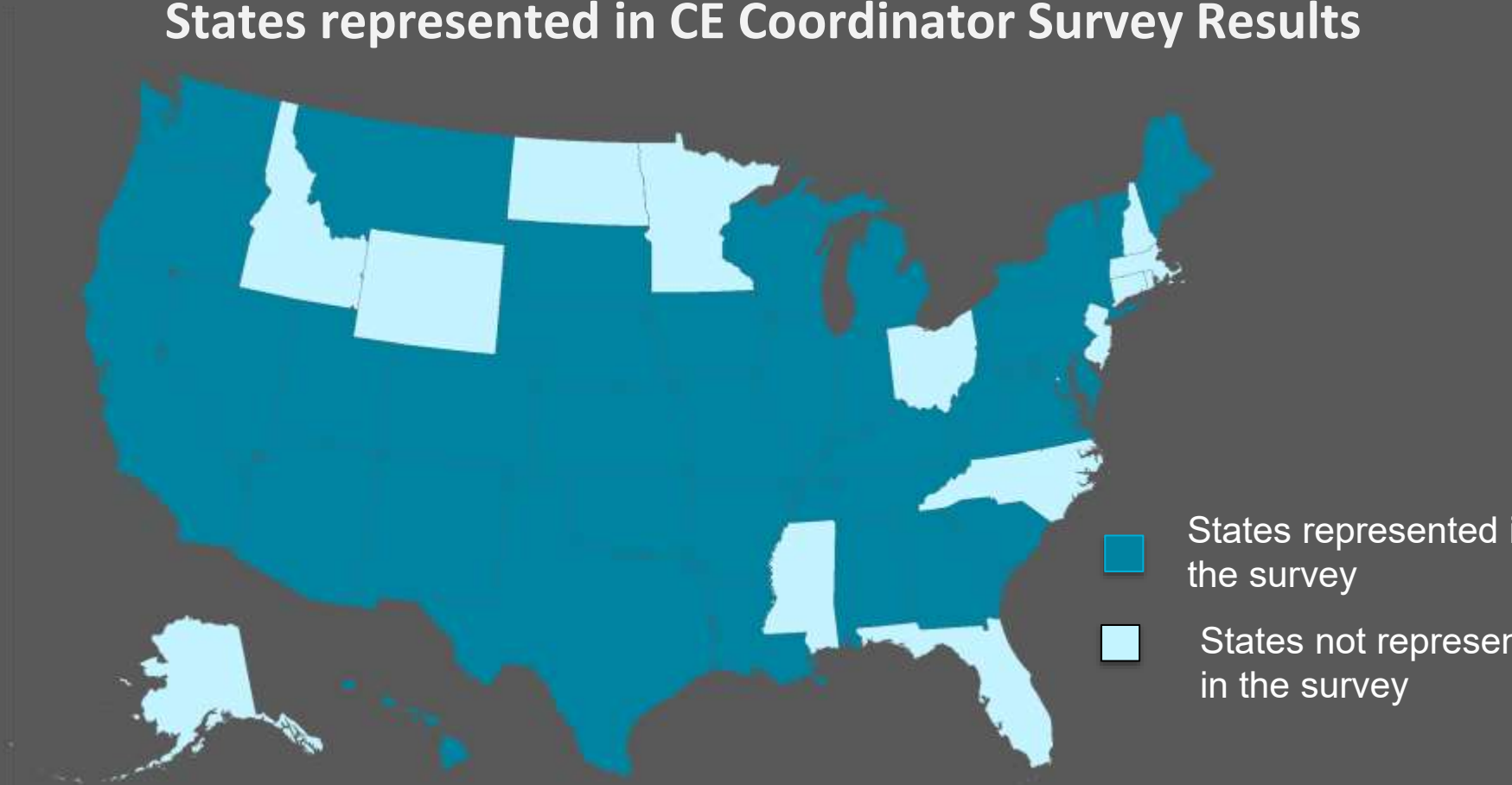
## Identified areas to increase confidence



## Other training needs





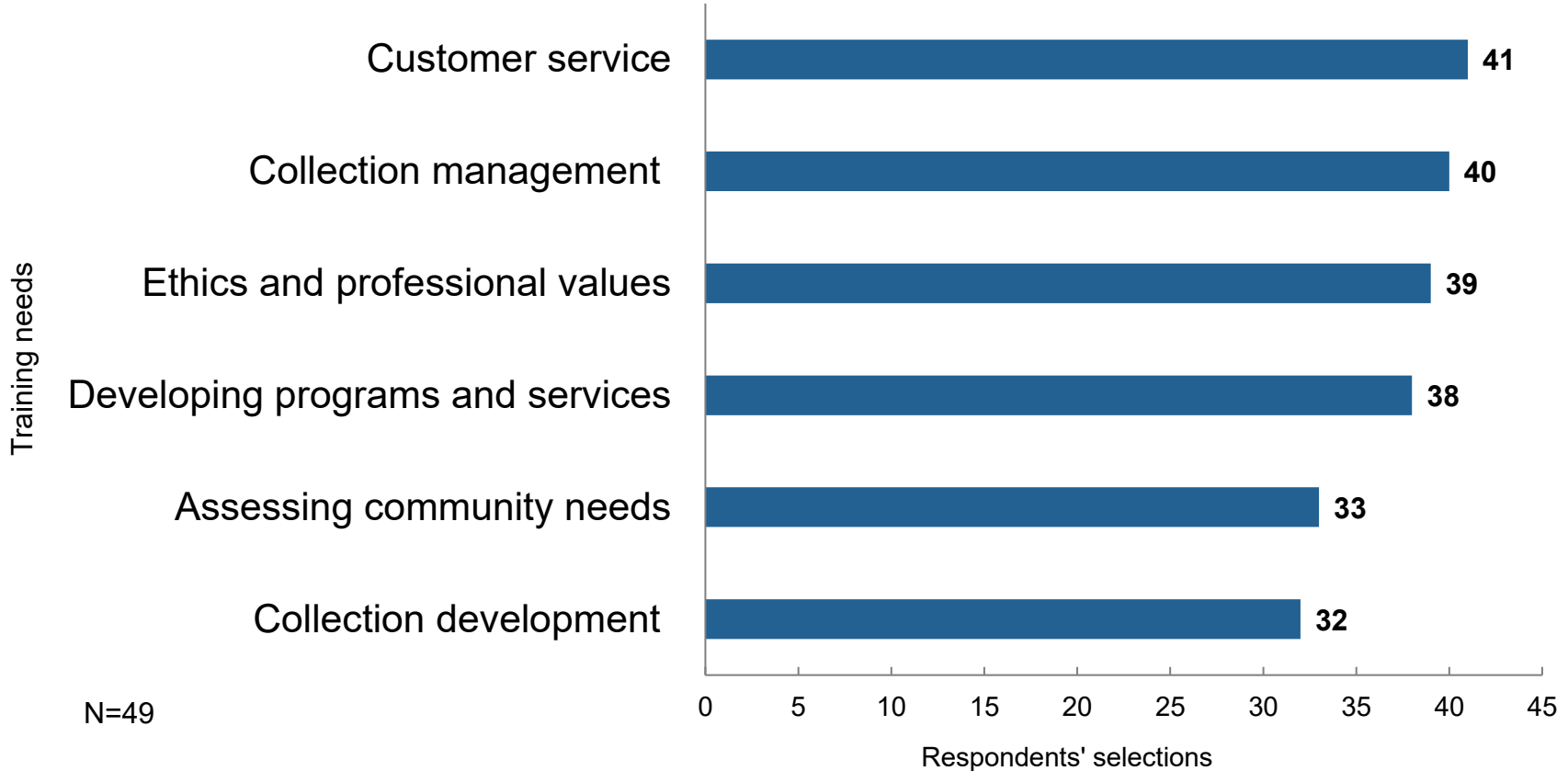
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### States represented in CE Coordinator Survey Results

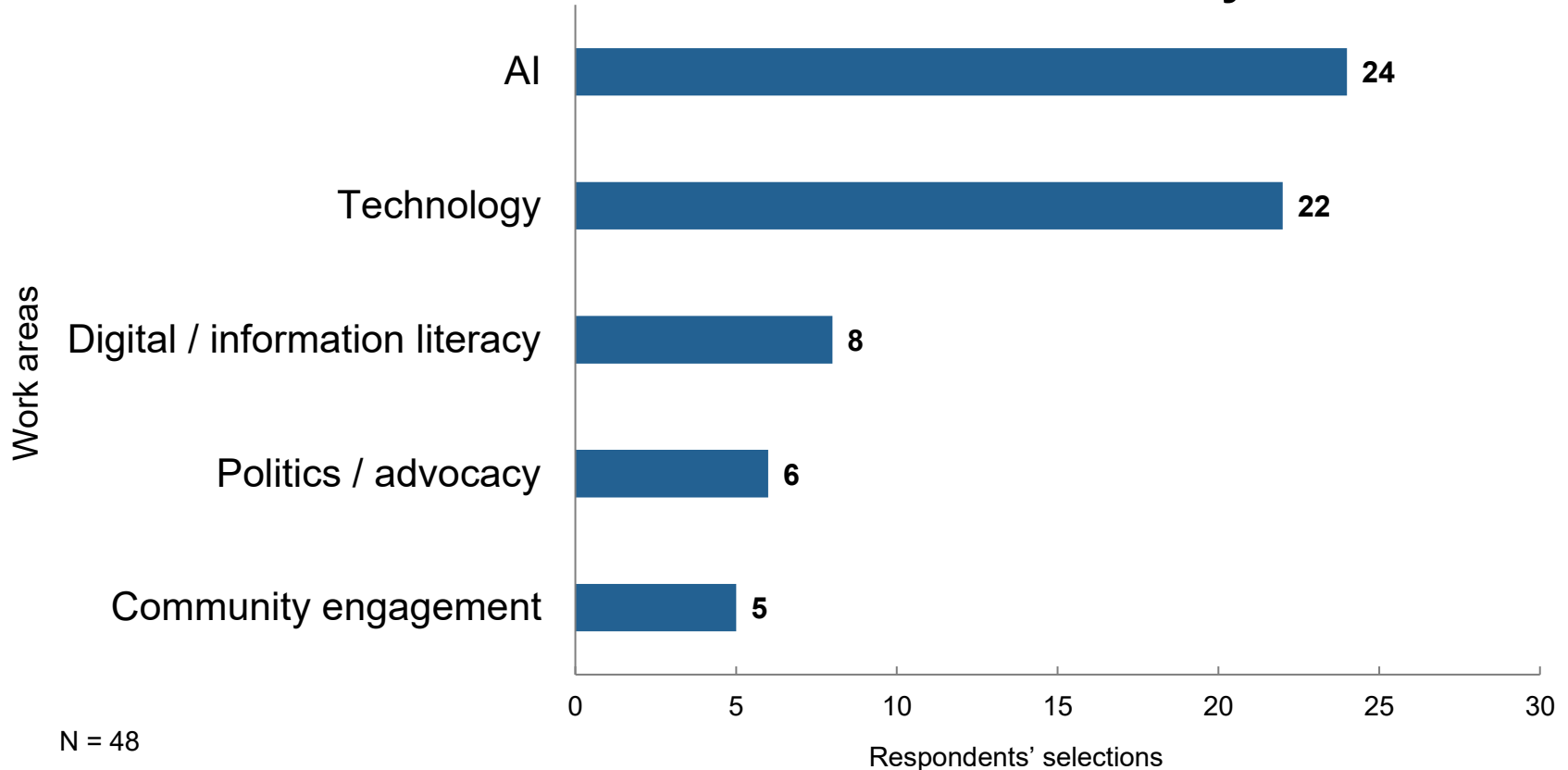
The map shows the following states represented in the survey (blue): Washington, Oregon, California, Nevada, Idaho, Montana, Wyoming, Utah, Arizona, New Mexico, Texas, Colorado, Kansas, Oklahoma, Missouri, Illinois, Indiana, Michigan, Ohio, Pennsylvania, New York, Vermont, New Hampshire, Maine, Connecticut, Rhode Island, Massachusetts, New Jersey, Delaware, Maryland, Virginia, North Carolina, South Carolina, Georgia, Florida, Alabama, Mississippi, Louisiana, Arkansas, Missouri, Kentucky, Tennessee, West Virginia, and Alaska.

The following states are not represented in the survey (white): Montana, Wyoming, Colorado, Kansas, Oklahoma, Missouri, Illinois, Indiana, Michigan, Ohio, Pennsylvania, New York, Vermont, New Hampshire, Maine, Connecticut, Rhode Island, Massachusetts, New Jersey, Delaware, Maryland, Virginia, North Carolina, South Carolina, Georgia, Florida, Alabama, Mississippi, Louisiana, Arkansas, Missouri, Kentucky, Tennessee, West Virginia, and Alaska.

## CE Coordinators: Core training needs for new staff



## CE Coordinators: Staff skills needed 5-10 years out



*Chat Discussion:*

**What other basic skills do you think library staff will need in 5-10 years?**



# **LiFT**

**Library  
Foundational  
Training**

# LiFT: Collection Management

# Collection Management as first series

This content was a clear need

Introduction to  
Library  
Collections

Introduction  
to Collection  
Policies

Selection and  
Acquisitions

Organizing and  
Maintaining a  
Collection

Collection  
Assessment

Weeding the  
Collection

# Updated features

Activities to put learning into practice

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Modern look and feel

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Improved navigation

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Better accessibility for all learners



# Library collections

Library collections

Special collections

Seed libraries

Library of Things

## Library of Things

Offering a Library of Things collection of nontraditional objects provides the community with access to expensive or lesser-used physical items to borrow from the library. A

**Library of Things** may include tangible items like tools, small appliances, sporting equipment, and musical instruments, as well as technology like Wi-Fi hotspots, cameras, or drones.

Like a traditional collection, a Library of Things needs to be developed with the community's needs in mind.



Oakland Public Library (CA)  
Tool Lending Library

# Introduction

The **collection management lifecycle** describes the ongoing, repeated stages of managing the materials of a library's collection from when each item is selected to when it's removed. There are seven stages in the collection management lifecycle, each equally important.

*Click on each section to learn more about the stages of the collection management lifecycle.*



## ACTIVITY

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### Investigate your library's collection

Take some time to browse your library's collection. Then, answer the following questions:

- What observations can you make about your library's collection?
- What types of formats are included in your library's collection?
- Does your library include anything unique or unusual in its collection?

# Knowledge check

Now that you've completed **Introduction to Library Collections**, it's time to test your knowledge. Answer the following 10 questions using what you've learned in this course. For each question, you'll have two chances to answer correctly before being prompted to review your learning.

To pass this knowledge check, you will need to score an 80% or above. You can take this assessment as many times as you need to complete the course.

*Click next to get started.*



# Introduction to collection policies course

## Explore the impact



Collection  
policy

These examples are fictional, however they can help you better understand how collection policies, objectives, procedures, and benchmarks might impact library staff and the library community.



Collection  
objective

Review each of the documents while considering the following questions:

- What values does Mars Desert Public Library seem to express?
- How might Mars Desert Public Library address community needs with these documents?



Library  
procedure



Collection  
benchmark

*Click on each of the tabs to explore the examples.*



# Selection and acquisitions course

## Question 10

The Mars Desert Public Library is a small public library with a very popular graphic novel collection for children. Select two items to be included in the collection using the selection criteria provided.

*Click on each book title to learn more about the item.*

### Criteria to consider:

- Suitable for ages 5-14
- Sturdiness for library use; hardcover books only
- Balance cost with need; no more than \$40
- Include materials by authors/illustrators of all cultures
- Favorable reviews, artistic, aesthetic quality



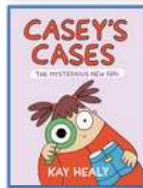
- ☐ Ducks: Two Years in the Oil Sands, written and illustrated by Kate Beaton (2022)



- ☐ The Circuit, by Francisco Jiménez, adapted by Andrew J. Rostan, illustrated by Celia Jacobs (2024)



- ☐ The Adventures of Penguin and Panda: Surprise! (Book 1), written by Brenda Maier, illustrated by Fanni Mézes (2024)



- ☐ Casey's Cases: The Mysterious New Girl, by Kay Healey (2025)

# Organizing and maintaining a collection course

## Practice shelf reading

In this activity, you'll practice your shelf scanning skills to ensure library materials are in the correct order, location, and condition. Practicing shelf reading can help you learn to spot problems quickly and improve your shelving technique.

There are five problems with this shelf.  
Can you find them all?

*Click the magnifying glass to learn what's wrong with this shelf.*



# Collection assessment course

## How data supports collection assessment

*Click each of the examples below to learn more about how libraries might combine quantitative and qualitative data to support collection management:*



Evaluating the  
condition of materials



Identifying unique or  
irreplaceable items



Maintaining an  
up-to-date collection

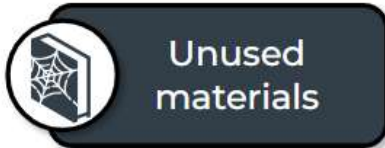
Quantitative data, such as a low number of total checkouts and an older last date of use, can be combined with qualitative data on how that item is unique, irreplaceable, or important to the collection. This combination helps staff determine if the item should remain in the collection.



# Weeding the collection course

## Types of weeding criteria

*Click each of the examples to learn about the three types of weeding criteria.*



Items that have not been checked out for a defined period of time—some libraries determine 3-5 years in their criteria—or have duplicate copies that are no longer needed, should be weeded from the collection.



# Collection Management Series Badge



Introduction to  
Library  
Collections

Introduction  
to Collection  
Policies

Selection and  
Acquisitions

Organizing and  
Maintaining a  
Collection

Collection  
Assessment

Weeding the  
Collection

# How to use LiFT courses

Targeting core foundational skills for library staff

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Can be introduction to content or a refresher

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Renewal hours or CE requirements

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Onboarding new staff

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# How to use LiFT courses - continued

Filling need for CE, e.g., building is closed for renovation and staff needs work

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Useful as reliable, national source of information for staff to feel more confident communicating about libraries

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Helps staff advance careers

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Cohort model for groups and teambuilding

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# Ready to enroll?

Visit: <https://oc.lc/lift-courses>



# Questions?

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