

Presented by



Ashley Stewart, MSW
Library Director,
Caseyville Public Library District (IL)

Social Work Approaches to Library Services



Presented By: Ashley Stewart, MSW
Library Director | Caseyville Public Library District



Hello!

Name: Ashley Stewart, MSW

CPLD Library Director

PLA Social Work Task Force

Township Trustee

Midwest PBIS Coach

Caseyville Public Library District

Service Population: 4,772

FY22 Budget: \$209,000

Library Staff: 2 F/T, 3 P/T, 1 Co-Op

Size of Library: 3,000 sq.ft.

Areas of Focus

- Libraries are Anchoring Institutions
- Library Staff as Healers
- Trauma Informed Approach
 - Staff, Policies, Space, Services
- Community Needs Assessments
- Materials, Programs, & Partnerships
- Social Workers in Libraries
- References & Resources
- Q & A

Anchor Institutions

What is an “anchor institution”?

“Anchor Institutions are place-based, mission-driven entities such as hospitals, universities, and government agencies that leverage their economic power alongside their human and intellectual resources to improve the long-term health and social welfare of their communities.”

- University of California San Francisco, Anchor Institution Initiative

Libraries are Anchoring Institutions

“Local governments around the world are exploring different strategies to become smarter: more efficient, sustainable, and highly interconnected. However, many actors outside government need to be involved too. For instance, public libraries have the potential to play a very important role in the development of smart and connected communities, due to their strong legitimacy in the eyes of citizens and the types of services and programs they are already providing, which in many cases go well beyond what could be considered traditional library services.”

- Public Libraries as Anchor Institutions in Smart Communities: Current Practices and Future Development, 2019

Community Wellbeing

“Community wellbeing is a combination of social, economic, environmental, cultural, and political conditions identified by individuals and their communities as essential for them to flourish and fulfill their potential.”

[Community wellbeing in an unwell world: trends, challenges, and possibilities, Wiseman and Brasher, 2008: 358](#)



But Why Us?! “

**BECAUSE LIBRARIES INSPIRE
UNDERSTANDING AND
COMMUNITY HEALING**

ALA American Library Association | [LIBRARIESTRANSFORM.ORG](https://librariestransform.org)

Libraries Transform
llovelibraries



The concept of libraries has being a healing space and librarians being healers has existed since the First Century A.D.



[Images obtained from a blog post by Mary Mahoney, doctoral candidate in the Department of History at the University of Connecticut.](#)

- Considered to be the oldest known library motto in the world, ψυχῆς ἰατρεῖον on, is translated: **"the house of healing for the soul"**.
- First Century A.D. - Galen, a philosopher and physician, maintained a medical library
- 1272 - The Koran was prescribed reading at a hospital in Cairo as medical treatment
- 1800's - "Reading was one of the most important methods of psychotherapy second only to outdoor exercise in its curative powers" (Malin, E. (1971), "Toward a Role for Libraries in Bibliotherapy")
- 1900's - Literature being used in hospitals and psychiatric institutions
- 1914-1918 - "During World War I, the Library War Service stationed librarians in military hospitals, where they dispensed books to patients and developed the emerging 'science' of bibliotherapy with hospital physicians." (Mahoney, Mary M. (2017). "From Library War Service to Science: Bibliotherapy in World War I")
- 1916 - the term Bibliotherapy was created
- 1920's - Hospital Libraries were established
- 1930 - the topic of Bibliotherapy was discussed at a Public Health Conference
- 1966 - Association of Hospital and Institution Libraries, a division of the American Library Association, issued a working definition of bibliotherapy in recognition of its growing influence.

(American Library Association (n.d.) (17 December 2012). "Bibliotherapy").



WARD LIBRARY SERVICE
BASE HOSPITAL
CAMP PIKE, ARKANSAS.



SERVING CONVALESCENTS
PORCH., U. S. GEN. HOSP. I
THE BRONX.

Images obtained from a blog post by Mary Mahoney, doctoral candidate in the Department of History at the University of Connecticut.

Trauma Informed Approach



Types of Trauma

(not a comprehensive list)

- Injury or Illness
- Bullying
- Neglect
- Threats
- Loss & Grief
- Stalking
- Natural Disaster
- Pandemic
- Isolation
- Financial Hardship
- Divorce | Separation
- Spiritual Abuse
- Intimidation
- Emotional Abuse
- Property Violence
- Mental Health
- Physical Abuse
- Accidents

Trauma Responses

Flight

- Workaholic
- Over-Thinker
- Anxiety, Panic, OCD
- Difficulty Sitting Still
- Perfectionist

Freeze

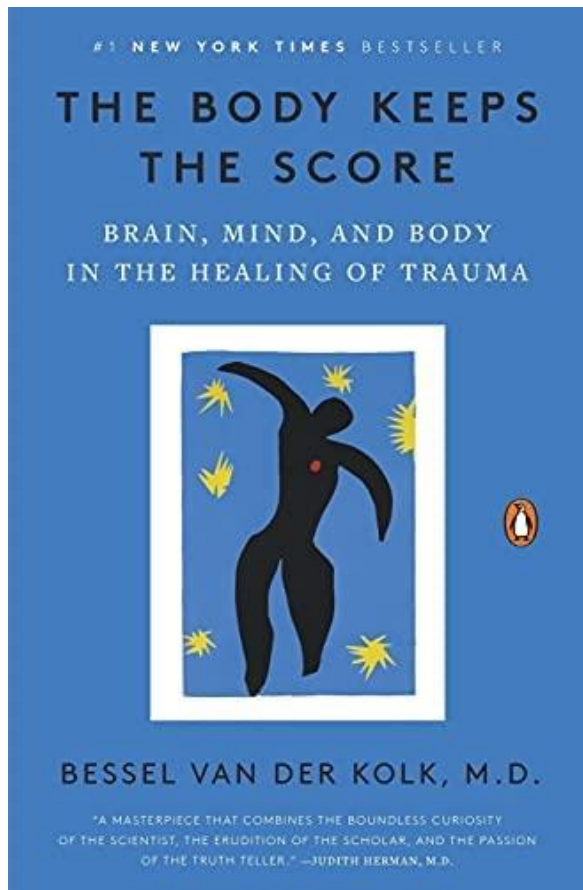
- Difficulty Making Decisions
- Stuck
- Dissociation
- Isolating

Fight

- Anger Outburst
- Controlling
- “The Bully”
- Narcissistic
- Explosive Behavior

Fawn

- People Pleaser
- Lack of Identity
- No Boundaries
- Overwhelmed
- Codependent



Being able to feel safe with other people is probably the single most important aspect of mental health; safe connections are fundamental to meaningful and satisfying lives.

BESSEL VAN DER KOLK

Trauma-Informed Care

Library workers are affected by trauma, either directly or indirectly - such as: health pandemics, natural disasters, terrorist events, political tensions, rioting and protesting, etc. Many times we help our patrons when they've been recently traumatized or victimized.

Likewise, primary traumas can and will occur in library workers' personal lives. We have to be mindful of patrons and staff members bringing those experiences into the organization. "Having the emotional wherewithal and the professional and personal resilience to serve our patrons requires consistent & organized plans for self-care."

(Tolley, R. (2020) A Trauma-Informed Approach to Library Services, ALA Editions)

3, 5, & 5 of Trauma-Informed Care

3 Pillars

Safety, Connection, Emotional Management

5 Senses

Sight, Smell, Touch, Sound, Taste

5 Guiding Principles of Safety

- Physical Safety
- Psychological Safety of Patrons
- Psychological Safety of Library Workers
- Social Safety
- Moral Safety


Wellness

Wellness is the act of practicing healthy habits on a daily basis to attain better physical and mental health outcomes, so that instead of just surviving, you're thriving.

8 Dimensions of Wellness



“


**The most important
asset of any library
goes home at night
- the library staff.**

- TIMOTHY HEALY -

**If you look after your staff,
they'll look after your
customers. It's that simple.**

Richard Branson

 quoteancy

— • —

Staff Wellness

Incorporate each Dimensions
of Wellness
in the Workplace

- Policies
- Training
- Environment
- Access to Resources
- Activities



Bring Calm to
your workplace



Image: [Calm for Business](#)

Email Newsletters:

NIH, NIMH, NAMI, Mental Health America, Calm App, Happiful, Thrive, Planet Mindful

Staff Training

- First Aid | CPR | AED
- Mental Health First Aid
- Crisis Prevention Intervention (CPI)
- Mandated Reporter
- Diversity, Equity, & Inclusion
- Sensory Inclusion
- Harassment Prevention



Staff Meetings & Staff Check-Ins

HR Policies

- Dress Attire
- Bereavement
 - Partners
 - Pets
- Floating Holidays
- Longer Lunch Periods
- More Break Periods
- Gender Neutral Pronouns
- Therapeutics
- Background Checks
- Hours | Shifts
- Expectations | Workloads

Staff Resources



Images: Caseville Public Library District



Physical | Social | Environmental



Caseyville Public Library District

2h · 🌐

Happy Trans Day of Visibility from your Caseyville Librarians! You are safe with us! Libraries are for everyone! 🏳️‍🌈



Images: Caseyville Public Library District

Praise Boards & Notes

Institute Days,
Lunch, Breaks,
Graduations,
Anniversaries
(celebrate the little things!)




Image: Caseyville Public Library District

- Institute Days,
- Lunch, Breaks,
- Graduations,
- Anniversaries

(celebrate the little things!)



Image: Caseyville Public Library District

The Spoon Theory Metaphor

Each spoon represents the physical | mental energy it takes to complete a task.

This is a self-pacing strategy to understand your limitations and creating realistic expectations for yourself.

The Spoon Theory



The Spoon Theory is a creative way to explain to healthy friends and family what it's like living with a chronic illness. Dysautonomia patients often have limited energy, represented by spoons. Doing too much in one day can leave you short on spoons the next day.

If you only had 12 spoons per day, how would you use them? Take away 1 spoon if you didn't sleep well last night, forgot to take your meds, or skipped a meal. Take away 4 spoons if you have a cold.



get out of bed



get dressed



take pills



watch TV



bathe



style hair



surf the internet



read/study



make & eat a meal



make plans & socialize



light housework



drive somewhere



go to work/school



go shopping



go to the doctor



exercise

The Spoon Theory was written by Christine Miserando, which you can check out on her website www.butyoudontlookick.com.

Image: <https://www.dysautonomiainternational.org/>

Patron Policies & Procedures

- Food & Drink
- Sleeping in the Library
- Pets
- Time Limits for Patrons
- Adaptive Furniture
- Conduct | Behavior
- Bags & Personal Belongings
- Bathroom Policies



Involve Key Stakeholders in Policy Making

“A natural component should be to involve those whom the policies would affect most. Stakeholders should come from all aspects of your library’s user community, including young and old, newbies and experts, and users with and without disabilities. Invite stakeholders to participate in brainstorming and decision making:

- Board members
- Library staff
- Library patrons
- Library legal counsel
- Representatives from other community offices
- Special donors
- Local parents
- Local organizations

Kowalsky, M. & Woodruff, J. (2017), Creating Inclusive Library Environments: A Planning Guide for Serving Patrons with Disabilities, ALA

ASCLA Tip Sheets

“The Association of Specialized and Cooperative Library Agencies (ASCLA) Tip Sheets explain what librarians, administrators, and trustees need to know about disabilities in libraries and policies in the areas of:

- Assistive Technology
- Autism Spectrum Disorders
- Children with Disabilities
- Developmental Disabilities
- Learning Disabilities
- Management
- Mental Illness
- Multiple Disabilities
- Physical Disabilities
- Service Animals
- Staff
- Vision
- Volunteers with Disabilities

Kowalsky, M. & Woodruff, J. (2017), Creating Inclusive Library Environments: A Planning Guide for Serving Patrons with Disabilities, ALA

Library Building Certifications

- Register as a **Safe Place**
- Safe Place is a national youth outreach and prevention program for young people under the age of 18 (up to 21 years of age in some communities) in need of immediate help and safety. As a collaborative community prevention initiative, Safe Place designates businesses and organizations as Safe Place locations, making help readily available to youth in communities across the country.
- **Sensory Inclusive Certification:**
 - 50% of staff trained
 - 5 bags, weighted lap pad, 4 types of signage sent
 - Social story development



The Library as a Safe Space



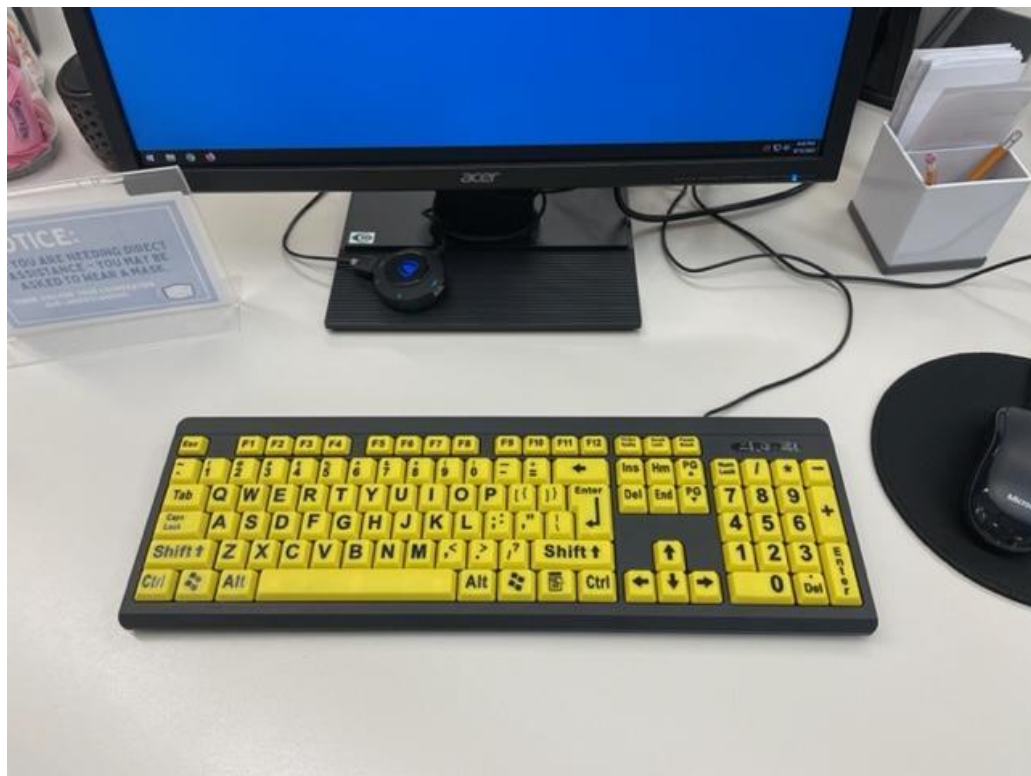
Features in an Inclusive|Safe Space

- Comfortable Seating
- Refreshments & Snacks
- Polite & Welcoming Staff
- WiFi | Computers | Phones
- School Supplies
- Hygiene Kits
- Menstrual Products
- Diapers





Images: Caseyville Public Library District



Images: Caseyville Public Library District





Images: Caseyville Public Library District

Before we can determine
what programs, services,
and materials we provide -
we have to know what our
patrons NEED.

Community Needs Assessments

“The goal of a needs assessment is to help you better understand the community and the role the library can play in best serving the needs of its patrons.”

Zettersvall, S., Nienow, M. (2019) *Whole Person Librarianship: A Social Work Approach to Patron Services*, Libraries Unlimited

“It identifies the strengths and resources available in the community. The assessment focuses on the capabilities of the community, including its citizens, agencies, and organizations.”

Child Welfare Information Gateway, [childwelfare.gov](https://www.childwelfare.gov)

Areas of Focus | Consideration

- Population
- Income
- Community Attractiveness
- Cultural & Civic Systems
- Housing
- Commerce & Industry
- Transportation
- Law Enforcement
- Education
- Government Types
- Religion | Faith | Spirituality
- Health
- Social Services
- Environment

Where to Collect Data

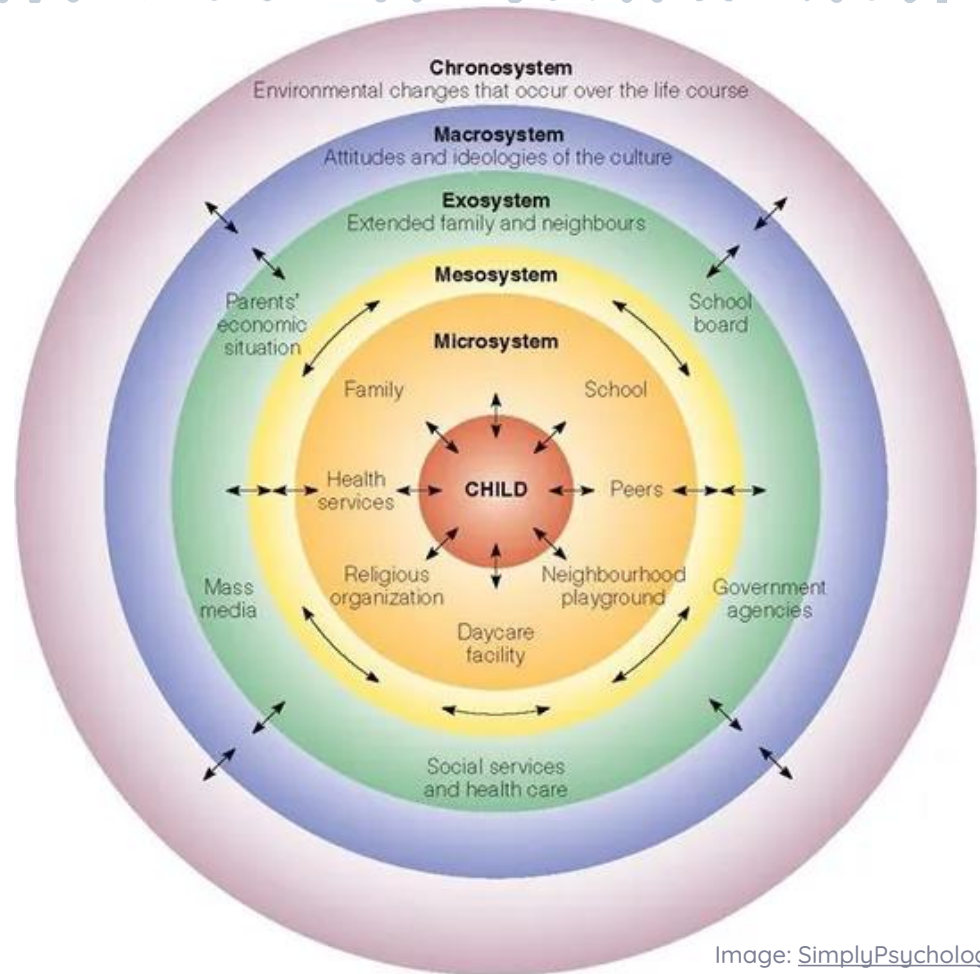
- Census | Demographics
- School Reports & Stats
 - Ex: Illinois Report Card
- Local Governments
- Town Meetings
- County Reports
- Focus Groups
 - Ex: St. Clair County Community Health Improvement Plan
- Social Service Reports
- Civic Organizations
- Interviews with Stakeholders
- Surveys (Internal & External)
- Hospitals & Health Centers
 - Health Needs Assessments
 - Ex: Memorial Health
BJC Memorial Hospitals

Maslow's Hierarchy of Needs



Image: [SimplyPsychology.org](https://www.simplypsychology.org)

Bronfenbrenner's Ecological Systems Theory

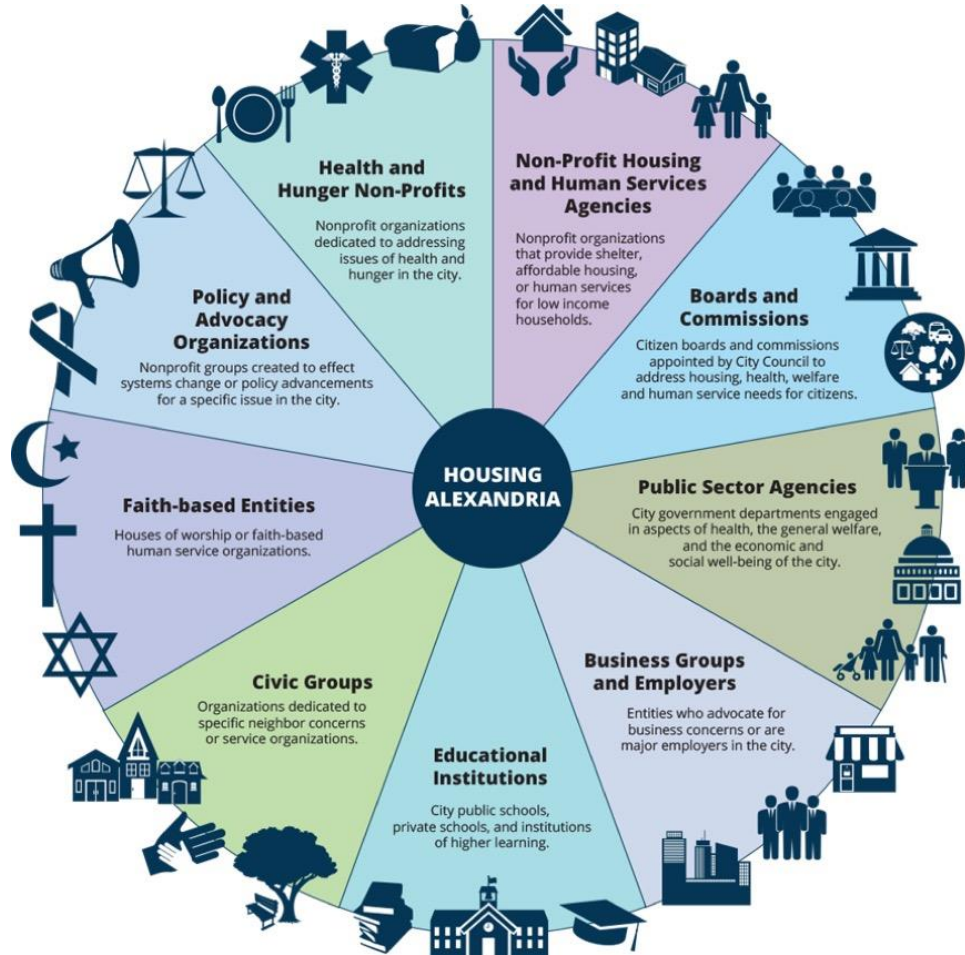


Asset Mapping

“Asset mapping provides information about the strengths and resources of a community and can help uncover solutions. Once community strengths and resources are inventoried and depicted in a map, you can more easily think about how to build on these assets to address community needs.”

Sources: healthpolicy.ucla.edu/programs/health-data/trainings/Documents/tw_cba20.pdf

[Community & Asset Mapping by Stephen Abram](#)

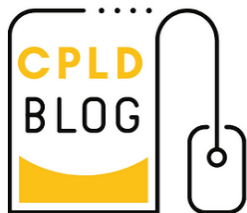


Materials, Programs, & Partnerships



Library Collection & Materials

- Representation in your Library Collection
- Displays
- Packets
- Kits
- Resources
- Special Collections
- Newsletters
- Library Blog
- Website Pages



Images: Caseyville Public Library District



- Social Emotional Learning (SEL)
 - Grief & Loss
 - Separation | Divorce
 - Addiction
 - Wellness
 - Mindfulness
 - Meditation | Yoga
 - Breathing Exercises
 - Sensory Backpack
 - Time-In Toolkit
- Memory Care
- Job Seekers
- Citizenship Toolkit | Immigrants



“Relationships are the New Reference Collection”

“Taking on a social work perspective on human behavior support the purpose of a relationship-based reference collection and draws staff together into a common approach.... Being proactive and not reactive with patrons - that is taking the time and effort to foster empathy and humility in order to be prepared to manage challenging situations. Staff members who have a toolkit for understanding the different ways people move through the world are more welcoming to the community and also are more resilient and less likely to burnout from work related stress.”

Zettersvall, S., Nienow, M. (2019) Whole Person Librarianship: A Social Work Approach to Patron Services, Libraries Unlimited



Images: Caseyville Public Library District

TAKE UP TO FIVE
SEED PACKS

CAN'T FIND WHAT
YOU'RE LOOKING FOR?

ASK YOUR LIBRARIANS
FOR MORE SEED TYPES

CPLD SEED LIBRARY

START YOUR OWN
GARDEN

GROW YOUR OWN FOOD

SEEDS DONATED BY
RURAL KING COLLINSVILLE

GROW WITH US



Diaper Depot

at Caseyville Library

with

Metro East
DIAPER BANK
HELPING BABIES FROM THE BOTTOM UP

Diaper Depot Locations

Albers Village Hall (Clinton County)
Breese Sheriff's office (Clinton County)
Belleville Public Library
Caseyville Public Library
Fairview Heights Public Library
O'Fallon Public Library
St. Clair County Health Dept (WIC)
Scott AFB Squadron First Sergeants (military only)

We are here to help you,
your family, and your little
ones stay clean & healthy.

Diapers from Diaper Depots
are free of charge and no
questions asked.



Images: Caseyville Public Library District



Tough Topics

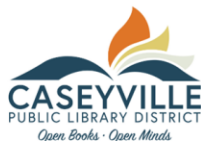
Abortion.....	363.46
Abuse.....	362.76
Alcohol.....	362.29 613.81
Bankruptcy.....	346.73
Body Changes.....	612.6 613.04
Cutting Self Harm.....	616.85
Death.....	155.9
Divorce.....	306.89
Drugs.....	362.29
Eating Disorders.....	616.8526
Heath Hygiene.....	616.04243
HIV AIDS.....	616.97
Infertility.....	616.69 618.39
LGBTQ.....	306.76
Mental Illness.....	616.89
Miscarriage.....	618.39
Post Traumatic Stress.....	616.85
Pregnancy.....	306.8743 618.2
Rape.....	362.88
Relationships.....	305.235 646.77
Sex.....	613.907 613.951
STDs.....	616.951
Suicide.....	362.8

Additional Resources

- National Alliance on Mental Illness
NAMI.org
1-800-950-6264
- Substance Abuse and Mental Health
Services Administration
SAMHSA.gov
1-800-662-HELP (4357)
- National Suicide Prevention Lifeline
suicidepreventionlifeline.org
1-800-273-8255
- National Council on Alcoholism
and Drug Dependence
NCADD.org
1-800-622-2255
- The Trevor Project for LGBTQ Youth
TheTrevorProject.org
1-866-488-7386

**As Librarians, we're not here to judge,
we're here to help.**

**FOR ALL OF THIS INFO & MORE - VISIT:
www.caseyvillelibrary.org/resources**



Tough Topics

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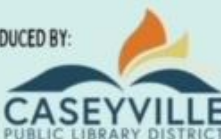
Images: Caseyville Public Library District

Resources

- Emergency Hotlines
- Pantries | Soup Kitchens
- Shelters
- Housing Assistance
- Mental Health
- Medical
- Child & Family
- Seniors
- Veterans
- Pet Resources
- Transportation



PRODUCED BY:



CASEYVILLE
PUBLIC LIBRARY DISTRICT



HELPLINES

2-1-1 Community Resources Helpline
4-1-1 Local Directory Assistance
5-1-1 National Traffic & Road Closure
7-1-1 Telecommunications Relay Services
8-1-1 Call Before You Dig
9-1-1 Emergency

CONTACT US

P: (618) 345-5848
F: (618) 345-0081
www.CaseyvilleLibrary.org
admins@caseyvillelibrary.org

FOLLOW US



DISCLAIMER: THIS LIST OF RESOURCES WAS COMPILED BY THE CASEYVILLE PUBLIC LIBRARY DISTRICT. THIS LIST OF RESOURCES IS BEING PROVIDED AS A CONVENIENCE AND FOR INFORMATION PURPOSES ONLY. THEY DO NOT CONSTITUTE AN ENDORSEMENT OR AN APPROVAL BY THE CASEYVILLE PUBLIC LIBRARY DISTRICT OF ANY OF THE PRODUCTS, SERVICES, OR OPINIONS OF THE CORPORATION, ORGANIZATION, OR INDIVIDUAL.

EMERGENCY SHELTERS

American Red Cross: 618-397-4600
Good Samaritan House: 618-300-7255

Homeless Hotlines:

Madison County: 618-296-5300
St. Clair County: 618-825-3330 (Women & Children)
Housing Resource Center (St. Clair): 618-825-5550
Oasis Women's Center: 618-465-1978
Salvation Army: 618-235-7378

Housing Assistance, Food, Clothing, Supplies, Shelters

Domestic Violence:

National Domestic Violence Hotline (24/7):
1-800-799-7255
Violence Prevention Center (24/7): 618-235-0892

FOOD PANTRIES & SOUP KITCHENS

Alpha & Omega Christian Fellowship
(State Park & Fairmont City): 618-344-4091
Caseyville Food Pantry: 618-344-5792
Collinsville Food Pantry: 618-346-1861
Spirit of Sharing (SOS) Soup Kitchen: 618-344-2526

HOUSING ASSISTANCE

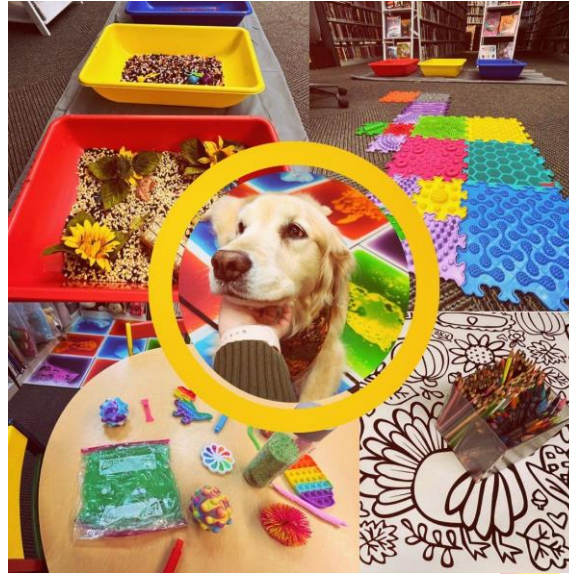
Call for Help (Madison & St. Clair): 618-397-0968
Catholic Charities of Madison County: 618-877-1184
Catholic Urban Programs (Madison & St. Clair):
618-398-5616

Housing Authority:

Madison County: 618-345-5142
St. Clair County: 618-277-3290
Madison County Urban League: 618-465-1906
Rent & Utility Assistance:
Madison County: 618-692-8940
St. Clair County: 618-277-6790
Salvation Army: 618-235-7378
Housing Assistance, Food, Clothing, Supplies, Shelters

Programs

- Supply Drives
- Awareness Events
- Themed Storytimes
- Support Groups
- Comfort Dogs
- Meditation & Yoga
- Curbside Services
- Homebound Delivery
- Health Literacy
- Health & Resource Fairs
- Workshops
- Bilingual Options | Translation Services
- Sensory Inclusive



Sensory Saturdays

**2nd Saturday Each Month
10:00AM - 2:00PM**

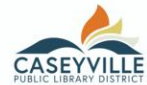
SPECIAL FEATURES:

Dimmed Lighting
Sensory Activities
Themed Storytimes
Arts & Crafts
Parent | Guardian Supports



Workshops
Guest Speakers
Community Resources
Visual Supports
(Ex: Storyboards & Pecs)

MASKS ARE ENCOURAGED BUT NOT REQUIRED
MUST FOLLOW STATE & FEDERAL SAFETY GUIDELINES



Images: Caseyville Public Library District



Images: Caseyville Public Library District



ATTENTION SENIORS!



JOIN COLLINSVILLE FAITH IN ACTION (CFIA)
AT CASEYVILLE PUBLIC LIBRARY

**2ND THURSDAY OF EACH MONTH
FROM 1:00 P.M.-3:00P.M.**

ASK QUESTIONS ABOUT:

- MEDICARE COUNSELING
- DISCOUNTED LICENSE PLATE TAGS
- FREE PUBLIC TRANSPORTATION
- "AGING WELL" TOPICS

**SCHEDULE AN APPOINTMENT
WITH PAT BIVENS AT THE
LIBRARY OR CALL:
618-344-7788**

Organize Panels

VIRTUAL HANGOUT
TEEN TALK
SPECIAL SESSION
A CONVERSATION ON RACE:
MODERATED PANEL DISCUSSION

THE PANELISTS:



ASHLEY STEWART
LIBRARY DIRECTOR
CASEYVILLE PUBLIC LIBRARY



JAMES GURLEY
TEACHING ASSISTANT & COACH
COLLINSVILLE HIGH SCHOOL

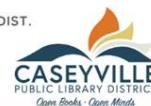


STEVE EVANS
POLICE CHIEF
COLLINSVILLE POLICE DEPT



DR. MARK SKERTICH
SUPERINTENDENT
COLLINSVILLE SCHOOL DIST.

ORGANIZED BY:





Images: Caseyville Public Library District

Partnerships

- Social Service Organizations
- School District
- Private Schools | Homeschools
- Civic Organizations
 - Ex: Rotary, Kiwanis, Lions
- Religious | Spiritual | Wellness
- Parks & Rec
- Police | Fire | EMT
- Public Health
- Summer Camps
- Universities & Colleges
- National Organizations
 - Ex: Red Cross, United Way



Images: Caseyville Public Library District

Support Underrepresented Communities



"the right of every individual
to both seek and receive
information from all points
of view without restriction.



Challenges | Bans | Protests

- Take Time to Meet with Local Officials
 - Mayor, Police Chief, Library Board, Legislators
- Review Local Ordinances about Protesting
- Create Standard Responses for Staff
- Review Your Library's Social Media Policies
- Provide Mental Health Breaks for Staff
 - Meals, Time Off, More Breaks, etc.
- Develop Alliances
 - Metro East Pride, GSA Clubs, TransParent, Open and Affirming Churches, PFLAG, Metro Trans Umbrella
- Support Neighboring Libraries During Their Events
 - Attend Their Board Meetings
 - Email | Letters | Cards, Gifts, etc.

ILA Reporter Article | Sept 2022 - ["Intellectual Freedom Challenges to Library Initiated programs: Some Recent Examples in Illinois Libraries"](#)



Image: ILA Reporter Article | Sept 2022

Challenges | Bans | Protests (con't)

Challenge Response Form

- Include cost estimates of time, manpower, materials, etc. when responding to Book Challenges
- Consider publicizing challenges and response to challenges (including them on the library's website)

Create a Challenge Review Committee

- Involve students, community members, parents, community partners, teachers|professors, etc.

Recommended Training from ILA

[“What Should I Know About Book Bans in the US and Illinois Right Now”](#) by Kelly Jensen - Editor, Book Riot



Stay Strong Stand Up for Inclusion

“Inclusion is a mindset, an attitude and a belief which is embracing the fact that everyone has value to add. Inclusion is building a community that is accessible to everyone. Inclusion means adapting the environment to make everyone feel welcome. Inclusion is finding each individual’s strengths and intentionally planning for their success in the group. Inclusion fosters belonging.”

- LinkedIn article [“What is inclusion and why it matters now more than ever?”](#)

Image by [Elissa Malespina](#)

UNDERSTANDING INCLUSION



EQUALITY is that everyone gets the same book.



DIVERSITY is that everyone gets different types of books.



EQUITY is that everyone gets the book that is right for them.



ACCEPTANCE is understanding that everyone reads different types of books.



BELONGING is reading any book you want without fear of being judged.



JUSTICE is fighting to make sure everyone has access to books.

A decorative border made of small teal 'x' marks surrounds the entire page.

Social Workers in Libraries



ALA's Core Values

- Access
- Confidentiality | Privacy
- Democracy
- Diversity
- Education & Lifelong Learning
- Intellectual Freedom
- The Public Good
- Preservation
- Professionalism
- Service
- Social Responsibility
- Sustainability

NASW's Core Values

- Service
- Social Justice
- Dignity & Worth of the Person
- Importance of Human Relationships
- Integrity
- Competence



Timeline

2009 - First social worker employed at San Francisco Public Library

2012 - Whole Person Librarianship was founded by Sara Zettervall

2017 - American Library Association added a fourth strategic direction: Equity, Diversity, and Inclusion

2018 - PLA developed the Social Worker Task Force

2019 - Over 36 libraries have social workers on staff

2022 - 93 partnerships and counting! Libraries around the globe now have social workers available.

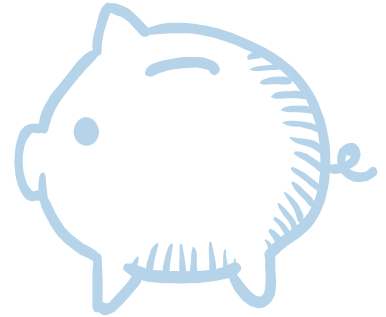
A map was created to search all of the locations

Make it Happen for Your Library

- Collaborate with a School of Social Work
 - Council on Social Work Education (CSWE) requires internship|practicum hours that students must complete to graduate
 - 400 hours minimum for BSW level
 - 900 hours minimum for MSW level
 - Students must be supervised by someone that holds a MSW degree and/or a LCSW.
 - (Avg cost for supervision is \$2,000-\$2,500 per student)
- Hire a Social Worker
- Partner w/a Local Social Service or Mental Health Organization

Funding Options

- Existing Library Positions
- Create Position with Current Budget
- Library Foundations | Friends Groups
- Grants
- Corporate Sponsorships
- IGA with Other Government Agencies
 - Ex: County Health Departments, Public Libraries, School Districts, Townships, etc.



Let's Collaborate!

Some of the many benefits of the collaboration of services:

- Libraries are...
 - A safe space
 - First point of contact
 - Freedom to meet people where they are
 - A fellow public entity
 - A site for social service cross-pollination

Zettervall, S., Nienow, M. (2019) *Whole Person Librarianship: A Social Work Approach to Patron Services*, Library of Congress

Social Work Services

- Work Directly with Patrons
 - Apply for Government Programs and Assistance, Job Applications and Resumes, Referrals to Community Resources and Agencies
- Assist with Library Materials
 - Social-Emotional Books, Resources, Displays, Kits, etc.
- Homebound Delivery | Outreach Events
- Organize Groups at Library
 - Support, Grief, Recovery, Teen, Youth, etc.
- Coordinate Workshops and Trainings for Patrons & Staff
- Social-Emotional Support for Library Staff
- Organize Supply Drives
- Contribute to Library Blog, Newsletters, Press Releases

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Advocacy in Action



Advocate as an Anchoring Institution

- Take Time to Learn About Your Community & Schools
 - Library Statistics | Community Statistics
 - Community Needs Assessments | Asset Mapping
 - Surveys | Feedback Forms
- Attend School Board Meetings & Local Government Meetings
- Join a Local Club (Rotary, Lions, Kiwanis, Chamber, etc.)
- Participate on a Local or Statewide Committee or Task Force
- Stay Informed with Legislative Updates and Initiatives
- Become a Trustee | Council Member
- Grant Opportunities & Community Projects

Multi-System Approach

Assess current collection
(purchase newer | relevant
materials if needed)

Schedule a class | seminar
about healthy relationships.

Train staff to prepare
crisis situations

Brochures | Flyers for
local violence prevention
centers and shelters

Offer hygiene products,
diapers, bus passes, etc.
(library as a safe space)

Book | Resource display
during month of October



OCTOBER IS
domestic violence
awareness month

Form | Host a support
group or advertise local
support groups

Feature topic and
materials in library blog
post or newsletter

Connect with local agencies
and service providers.

Be mindful of triggers
for staff members.

Send Cards | Volunteer | Make Time & Space



FROM THE
CASEYVILLE PUBLIC LIBRARY

Stay Informed with Regulatory Changes

H.R.8822 - To direct the Secretary of Education to carry out a grant program to support the placement of students and licensed professional social workers in public libraries, and for other purposes.

117th Congress (2021-2022) | [Get alerts](#)

BILL

Hide Overview ✕

Sponsor: [Rep. Garcia, Sylvia R. \[D-TX-29\]](#) (Introduced 09/14/2022)

Committees: House - Education and Labor

Latest Action: House - 09/14/2022 Referred to the House Committee on Education and Labor. ([All Actions](#))

Tracker: ⓘ **Introduced** > Passed House > Passed Senate > To President > Became Law

More on This Bill

[Constitutional Authority Statement](#)

[CBO Cost Estimates \[0\]](#)

Get more information

See [Coverage Dates for Congress.gov Collections](#) and learn about other sources.

Give Feedback on This Bill

[Contact Your Member](#)

EveryLibrary



NEWS AND UPDATES

POLITICAL ACTIVITY ▾

ABOUT ▾

EVENTS

DONATE



NEWS AND UPDATES

Community unites around new Superior Township library with a human book chain

📅 OCTOBER 14, 2022

We were proud to put supporter donations to work on helping the Ypsilanti District Library with their November 2018 levy which allowed them to build this new library in Superior Township.

<https://www.everylibrary.org/>

BECAUSE
THE EXPERT IN
THE LIBRARY
IS YOU.

LIBRARIES
TRANSFORM
AN INITIATIVE OF THE AMERICAN
HEALTH FOUNDATION

LIBRARIES TRANSFORM 2019

Resources & References



Websites | Articles | Videos

- Whole Person Librarianship - founded by Sara Zetters
- Social Work Students & Public Libraries - created by Sarah C. Johnson
- ALA's Social Work Interest Group
- PLA's Social Worker Task Force
- Social Workers in Public Libraries - Public Libraries Online
- Library Social Worker - Orange County Public Library
- Library Social Worker Helps Homeless Seeking Refuge - PBS Newshour

Websites | Articles | Videos (con't)

- “Libraries and Social Workers — Perfect Partners” by Christiane Petrin Lambert, MA, MSW, LICSW, Social Work Today, Vol. 20 No. 2 P. 20
- “Your Local Library May Have A New Offering In Stock: A Resident Social Worker” by Colin Drwyer, NPR
- “Social Workers and Librarians— A Case for Why We are BFFs” by Amy Schofield, Community Outreach Manager, Richland Library, Intersections Blog, ALA
- “A Social Worker Walks into a Library” by Terra Dankowski, American Libraries, 2018

Additional Resources

- [Network of the National Library of Medicine \(NNLM\)](#)
- [Let's Move in Libraries](#) - Noah Lenstra | UNC Greensboro
- [Workplace Mental Health Toolkit](#) - by Mental Health America
- [NAMI Newsletter & Blog](#)
- [Calm for Business](#)
- Ryan Dowd, Chief Empathy Officer - [HomelessLibrary.com](#)
 - Newsletters, trainings and more

Additional Resources (con't)

- Reimagining the Public Library to Reconnect the Community by Shamichael Hallman | TEDx
- The Library Is Not A Place, It's A Concept by Bill Ptacek | TEDx
- The Library Is Not A Collection Of Books by Charlie Bennett | TEDx Talks
- Growing Your Library's Role: Creating A Community Garden with Impact by Programming Librarian
- Public Libraries & Healthy Communities by RAILS & NNLM

WHOLE PERSON LIBRARIANSHIP

A Social Work Approach
to Patron Services

Sara K. Zettervall and Mary C. Nienow

WHOLE- HEARTED LIBRARIANSHIP



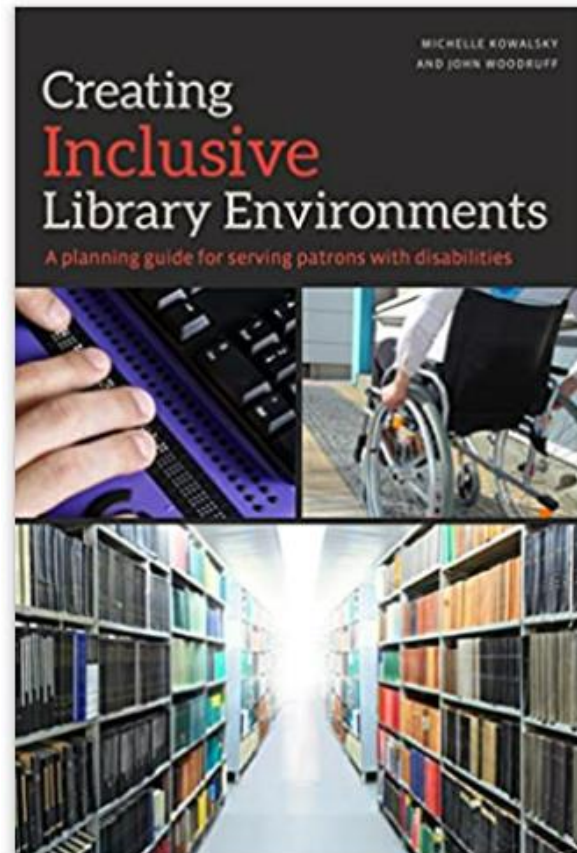
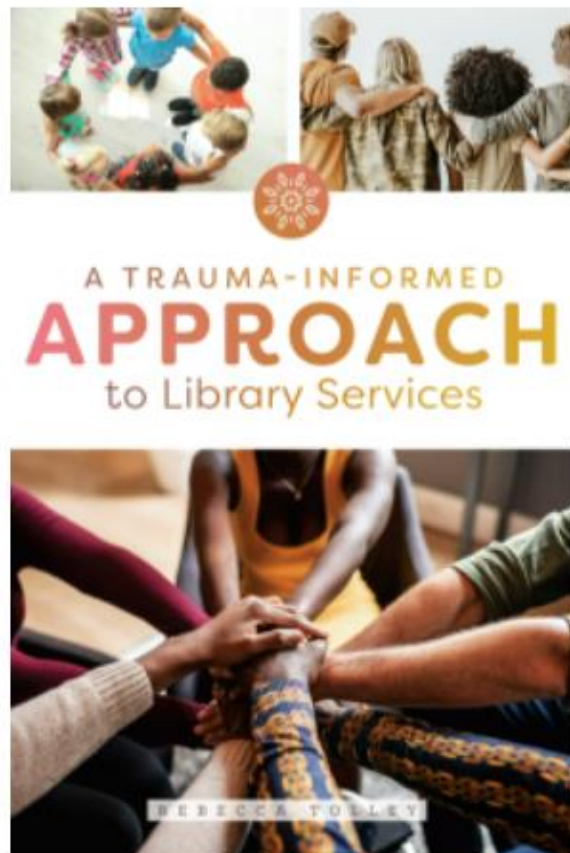
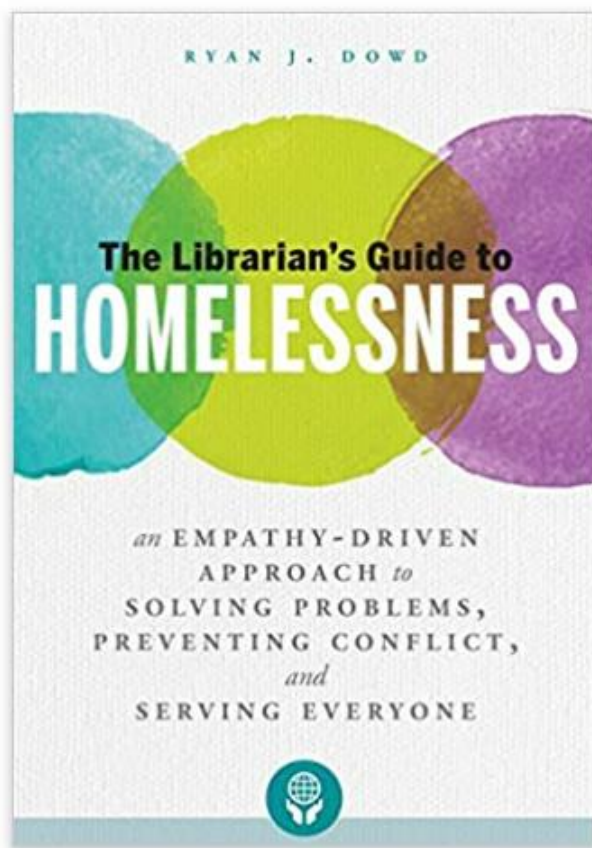
Finding
Hope,
Inspiration,
and Balance

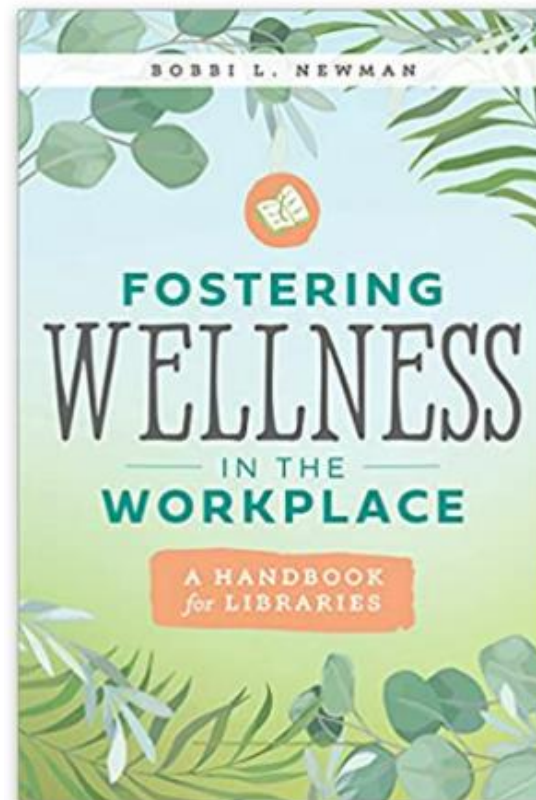
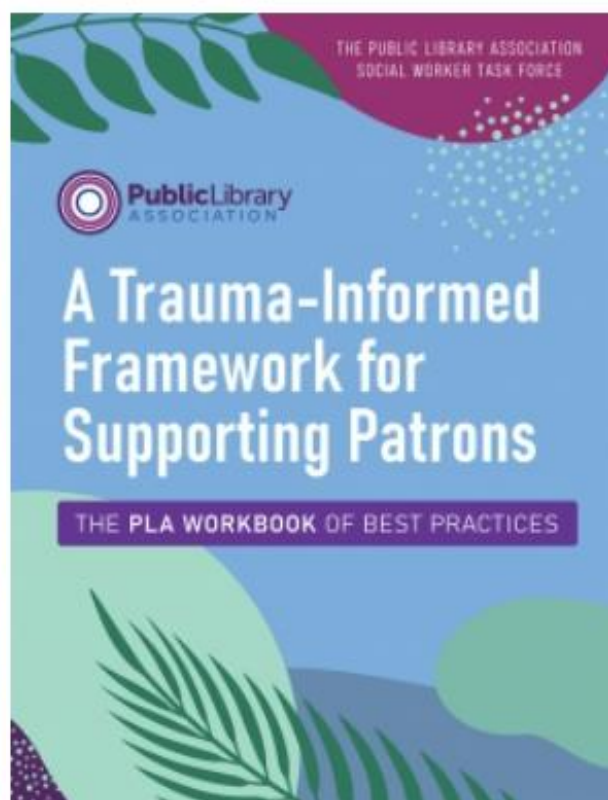
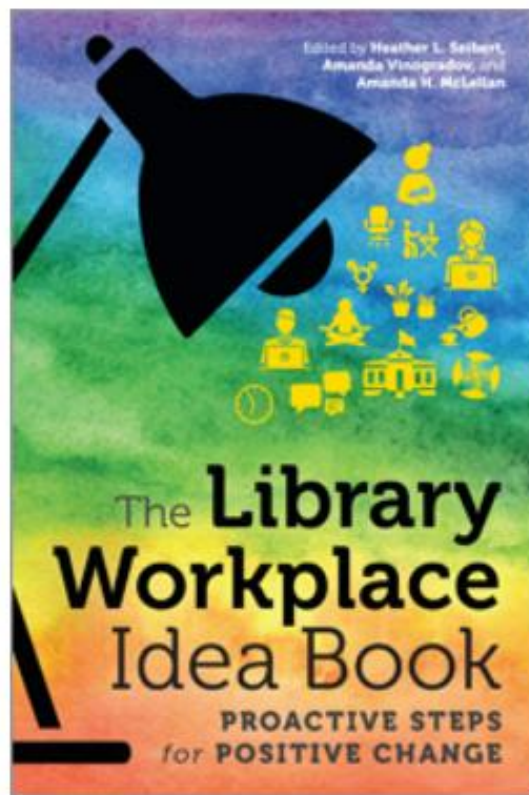


RECIPES for MINDFULNESS IN YOUR LIBRARY

Supporting Resilience and Community Engagement

EDITED BY MADELENE CHARNEY, JENNY COLVIN, AND RICHARD MONEZ





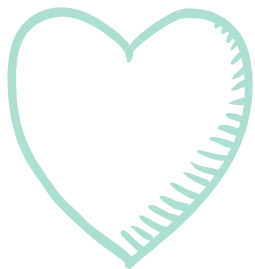


Q & A

(Please Complete the
Survey | Feedback Form!)



Follow!



THANKS!

