Today's Presenters



Megan A. Weis
Director of Community
Engagement, SC Center
for Rural & Primary
Healthcare, Assistant
Professor, University of
South Carolina School of
Medicine



QuinTasha Knox
CEO, Foundation for
Community Impact &
Health Equity, Lee County
Library Community Health
Hub (SC)



Dianne Connery
Director, Pottsboro
Library (TX) and
Telehealth Community of
Practice



Carol Perryman
Associate Professor,
School of Library and
Information Studies, Texas
Woman's University



October 19, 2021

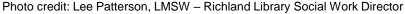
Public Libraries and Public Health: Partners for Community Health

WebJunction Webinar



Who am I and why am I here?











WHAT ARE OUR GOALS FOR TODAY?

- Talk about public health and how you may already be supporting it at your library
- Talk about how you may be able to strategically work with partners to support public health
- This is the *start* of a conversation: Let's keep talking!



WHY PUBLIC HEALTH?

- Nothing new for public libraries!
- Hidden history of public library public health partnerships

Learn more

Rubenstein, Ellen. (2012). <u>From social hygiene to consumer health: Libraries, health information, and the American public from the late nineteenth century to the 1980s</u>. *Library & Information History*, 28(3), 202-219.



ONE EXAMPLE OF THIS HIDDEN HISTORY

In Appalachian Georgia, librarians team up with the county nurse

Library Journal - Volume 72 - Page 33



https://books.google.com/books?id=grXgAAAAMAAJ

Melvil Dewey, Richard Rogers Bowker, L. Pylodet - 1947 - Snippet view - More editions
The county **nurse** recommended a small maternity center to which mothers could be brought
and be assured of a doctor's care. The doctors responded with enthusiasm. ... Not only did
the bookmobile circulate books and pamphlets but it also circulated the **nurse**. She went
along to explain and hand ... they may buy some of their own. ^It was also in Georgia that
county officials, the weekly JANUARY 1, 1947 33 **LIBRARIES ATTACK COMMUNITY PROBLEMS**—by Jean and Jess Ogden.



What do you think of when you hear "public health?"

Please go to the link in Chat to respond to poll questions!

Public Health

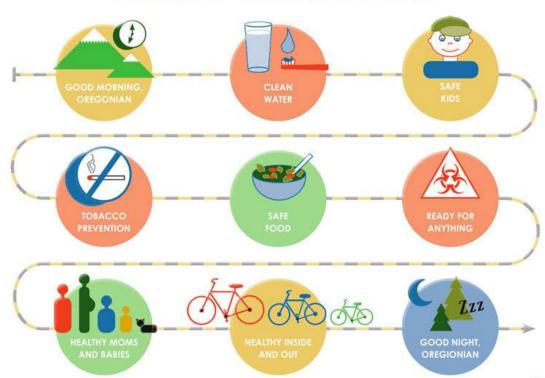
 "The science and art of preventing disease, prolonging life, and promoting health through the organized efforts and informed choices of society, organizations, public and private communities, and individuals." – CDC

 Public health promotes and protects the health of people and the communities where they live, learn, work and play. – American Public Health Association



*

A day in the life of OREGON PUBLIC HEALTH





Coalition of Local Health Officials
For more information please contact Morgan Cowling, Executive Director
aregonciho@gmail.com | 503-329-6923 | oregonciho.org



A day in the life of OREGON PUBLIC HEALTH



GOOD MORNING, OREGONIAN: It is the morning and your alarm clock buzzes. You get out of bed to begin your day.



CLEAN WATER: You head for the shower and then brush your teeth with clean water. Local public health works with communities to assure you have clean and safe drinking water.

2015



SAFE KIDS: You take your child to school knowing they will be protected from serious childhood diseases, like measles and polio, because they received their childhood vaccinations. Local public health works with pediatricians, parents, schools and childcare facilities to ensure the community is protected.



TOBACCO PREVENTION: You're now off to work, and upon walking into your building you pass a "No Smoking" sign and are grateful that all workplaces in Oregon are smoke-free because of the Indoor Clean Air Act. Local public health works tirelessly to protect children and adults from second-hand smoke, and to create environments that support people who want to quit smoking.



SAFE FOOD: During your lunch hour you and a co-worker head to your favorite nearby restaurant, you naturally assume the food is safe to eat. Local public health inspects and licenses restaurants in Oregon.

Image from Coos County Public Health, https://cooshealthandwellness.org/public-health/



READY FOR ANYTHING: It is the end of your workday, as you are driving home the radio news is reporting on a disease outbreak across the country, thankfully local public health is coordinating with hospitals, schools, and emergency preparedness managers to be prepared.



HEALTHY MOMS AND BABIES: You arrive home and greet your family. The phone rings, it is your sister calling. She tells you she just had a Babies First! appointment with a public health nurse home visitor. Your niece is doing well, and the nurse made referrals so your sister could take your niece to her Well Child Care visit and her first dental appointment.



HEALTHY INSIDE AND OUT: You go for a bike ride with your family on a local trail. Local public health works with different community partners to create healthy environments for Oregonians to live, work, learn and play in.



GOODNIGHT, OREGONIAN: You've had dinner with your family, some time to unwind, and now it is time to get ready for bed. These are just some examples of how local public health has touched your life. You may not always see the work they do, but you are safer and healthier because of it.



Coalition of Local Health Officials

For more information please contact Morgan Cowling, Executive Director oregonalho@gmail.com | 503-329-6923 | oregonalho.org

Public Health is.....

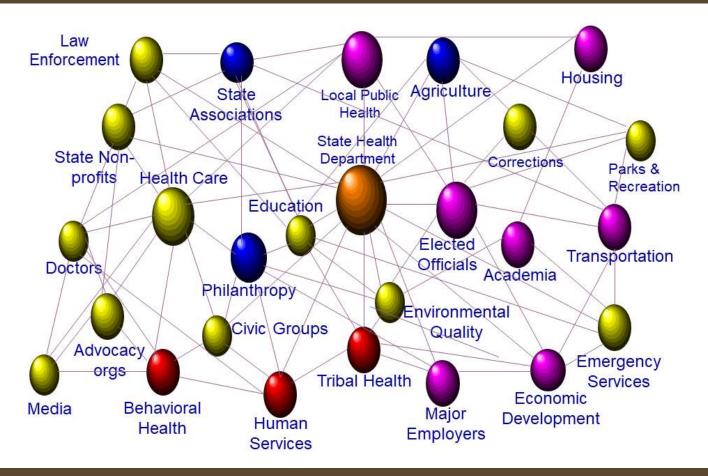
It's your family, it's your community, it's YOU!



American Public Health Association video, Healthiest Nation in One Generation



Recent WebJunction article
Taking Care of Self, Staff, and Community





Why Libraries?

Reach

- Potential to become an integral community resource and have been identified to be able to improve population health through modifiable social policy which have a documented relationship to health¹
- 17,000 public libraries nationwide receive an estimated four million visits every day¹
- Over **95% of Americans** live in a public library service area²

Disparities

- The United States has one of the largest health disparities in the world life expectancy variations can reach up to 20 years between counties in the same state¹
- People experiencing homelessness or other life crises often tend to seek respite, information, and assistance in libraries³

Access

- Libraries and their staff are **free** to the public, located in local neighborhoods, and **deeply trusted**⁴
- 37% of library users report having utilized the internet access at the library to **look for health** information, treatment options, care givers, or other ways to improve their health⁶



Examples in South Carolina

Expanding Access to Healthcare in Union County

• Expands broadband internet to improve access to healthcare in Union County as well as implementing a social worker position to focus on building stronger relationships with the school districts to help families of children with special needs.

Lee County Public Library Community Health Hub

 Increase clinical-community linkages between high-risk underserved rural residents in Lee County, SC and health and social service providers to improve rural population health outcomes, utilizing the Lee County Public Library as a community hub.

Library Social Worker - Kershaw County Library

• Provides a library social worker position to offer consultations to individuals in rural locations to improve health and wellness by connecting community members to health care providers.

Orangeburg County Library Resource Associate

 Provides a social worker (known as a Library Resource Associate) to address social determinants of health and provide the missing link in coordination of connecting library patrons to comprehensive services, to include healthcare.

The Women in Southeast (WISE) Telehealth Network -Charleston County Public Library System

• Addresses disparities in women's health through health promotion and disease prevention and by connecting women to healthcare resources.



Range of Models and Partners

Delivery & Focal Areas

- Social Worker
- Community Health Workers
- Telehealth
- Women's Health

Staffing Models

- Employed by library
- Employed by healthcare partner

Partners

- Free clinics
- FQHCs
- · AccessHealth networks
- Transit Authority
- Academic Medical Centers

References

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- 2. Morgan, A. U., Dupuis, R., D'Alonzo, B., Johnson, A., Graves, A., Brooks, K. L., . . . Cannuscio, C. C. (2016). Beyond Books: Public Libraries As Partners For Population Health. Health Affairs, 35(11), 2030-2036. https://www.healthaffairs.org/doi/10.1377/hlthaff.2016.0724
- 3. Morgan, A. U., Dupuis, R., D'Alonzo, B., Johnson, A., Graves, A., Brooks, K. L., . . . Cannuscio, C. C. (2016). Beyond Books: Public Libraries As Partners For Population Health. Health Affairs, 35(11), 2030-2036. https://www.healthaffairs.org/doi/10.1377/hlthaff.2016.0724
- 4. Morgan, A. U. (2016, November 9). Leveraging libraries' potential to address population health [Web log post]. Retrieved November 17, 2020, from https://ldi.upenn.edu/healthpolicysense/public-libraries-and-health
- 5. Amanda Aykanian, Peggy Morton, Kathi Trawver, Lane Victorson, Sarah Preskitt & Kimberly Street (2020) Library-Based Field Placements: Meeting the Diverse Needs of Patrons, Including Those Experiencing Homelessness, Journal of Social Work Education, 56:sup1, S72-S80, DOI: 10.1080/10437797.2020.1723757
- 6. Mead, A. (2020, August 25). Rural Libraries Help Communities Access Health Information. Retrieved September 07, 2020, from https://www.ruralhealthinfo.org/rural-monitor/rural-libraries/





SEARCH Q

STORYWALK(R) AND SCAVENGER HUNT

BINGTOWN AREA LIBRARY, PENNSYLVANIA

How has this Elinary supported healthy living? During the COVID-19 stay of horw order in Pennsylvania, the Ringtown Area Library started monthly scavenger hunts around the community, relating to a children's story when possible forces shoughfor Memilion's Where

is the Green Sheep? and



outside of the literary! Lots can be done uning outdoor spaces to engage communities in healthy living programming.

Fig Hungry Bear.) The Ebrary began offering StoryWalk(R) programming during: nummer 2020, and in September 2020 unveiled the 4th Story Walk(R) of the year

Contine stories and literacy with outdoor programming. Weave stories into public space and you promote the library, promote reading, and also promote fun, active engagement in the

Lessons learned: Don't be alread to think



at a local farm's pumpkin autch, choosing Pumpkin Trouble by Jan Thomas.

What impacts have you seen this work have? The scavenger hunts and StoryWalkJRI both provided no contact. Fun activities that got furniles moving and legst them engaged with the library white it was temporarily closed and/or after reopening but with limited services and capacity. In addition to encouraging femilies to get out for a walk, these outreach efforts brought awareness of our library to many people who rarely or never utilize traditional library services. The library also believes that these activities led to an increase in monetary donations to the Rovary this year.

SEASON MORE >

https://letsmovelibraries.org/storywalk-scavenger/



Comics and the Clinic

History of the Comic Book and Mental Health



Wednesday, September 29 7:00pm - 8:30pm Add to Calendar



Westlake Porter Public Library

Zoom Programming #

Join us on Zoom as Valentino Zullo discusses the portrayal of mental health in comics, and how this medium offers unique insight into the minds of its characters,

https://www.graphicmedicine.org/





Lindsey Wahowlak

The Nation's Health October 2016, 48 (B) 5-12:

When it comes to finding the best health information available, getting a blood pressure check or even finding a safe, cool place to spend an afternoon during a heat advisory, many people do not turn to their doctor or health department. In the U.S., they visit their local library

In 2015. Americans stopped by their libraries more than 1.39 billion times, according to the institute of Museum and Library Services. In comparison, they visited health care professionals 990.6 million times, according to 2015 National Ambulatory Medical Care Survey data. The Pew Research Center in 2016 reported that 38 percent of people using libraries did so to seek out health information.



People practice yage at a class of the Social Public Library to 2016. Across the country, public Strames serve as locations. for exercise, health education, subsects and public health services, other partnering with sooi health agencies.

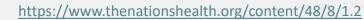
Photodry, Lans Turner, country The Boston Global Gety tought

As people are more likely to visit their library than a doctor, health advocates have an opportunity to reach people where they live and learn. Libraries are tree, accessible to everyone and are key points



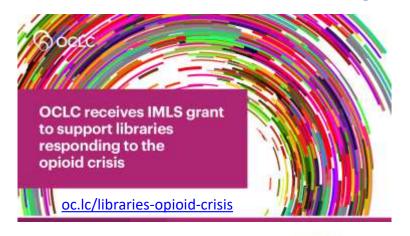






http://www.ilovelibraries.org/libraries transform/health-literacy-toolkit-intro

WebJunction Projects and Resources









Health Happens in Libraries Infographic



LIBRARY HEROES MAKE HEALTH HAPPEN

Just as libraries are about more than books, health is about more than healthcare. Public libraries are powerful contributors to the health and vitality of the communities they serve. You and your library can champion health for all.

https://www.webjunction.org/news/webjunction/library-heroes-make-health-happen.html



Why Libraries?

- All public organizations are responsible for promoting community health by creating healthy social and physical environments.
- Public libraries everywhere are the perfect partners for community health priorities.
- As resource centers, libraries can strengthen community health strategies.
- Cross-sector collaboration levels the playing field. Libraries respond to the evolving needs of their communities.

Health Happens in Libraries Communications Guide (PDF)



Just as public health leaders are challenged to become chief health strategists,

Public library leaders are challenged to become community *access and equity* strategists

- Noah Lenstra



Diversity



Grant # RE-246336-OLS-20

Class at the library was the "most diverse class ever taught," included new Americans, retirees, college students, men and women, all of whom built relationships through "sharing of recipes"

Nutrition Educator for SNAP-Ed agency

HEAL (Healthy Eating and Active Living) at the Library study



Shared use



Robert Wood Johnson Foundation. (2017). "Achieving Health Equity: Fun and Fitness in a library parking lot."

https://www.rwjf.org/en/library/features/achieving-health-equity.html

Embracing the SHARED USE of the library





NOAH LENSTRA

HEALTHY LIVING

AT THE LIBRARY



http://www.worldcat.org/oclc/1164734833





ams/att

BOUTUS

GET STARTED

LET'S MOVE STORIES

EVENTS

CONTACT US

SEARCH Q







STORYWALK(R) AND SCAVENGER HUNT

RINGTOWN AREA LIBRARY, PENNSYLVANIA

How has this library supported healthy living?
During the COVID-19 stay-athome order in Pennsylvania, the Ringtown Area Library started monthly scavenger hunts around the community, relating to a children's story when possible (green sheep for Mem Fox's Where is the Green Sheep? and



strawberries for Don Wood's The Little Mouse, The Red Ripe Strawberry and the Big Hungry Bear.) The library began offering StoryWalk(R) programming during summer 2020, and in September 2020 unveiled the 4th StoryWalk(R) of the year at a local farm's pumpkin patch, choosing Pumpkin Trouble by Jan Thomas.

What impacts have you seen this work have?

The scavenger hunts and StoryWalk(R) both provided no-contact, fun activities that got families moving and kept them engaged with the library white it was temporarily closed and/or after reopening but with limited services and capacity. In addition to encouraging families to get out for a walk, these outreach efforts brought awareness of our library to many people who rarely or never utilize traditional library services. The library also believes that these activities led to an increase in monetary donations to the library this year.

LEARN MORE >



Lessons learned: Don't be afraid to think outside of the library! Lots can be done using outdoor spaces to engage communities in healthy living programming.

Combine stories and literacy with outdoor programming. Weave stories into public space and you promote the library, promote reading, and also promote fun, active engagement in the outdoors!



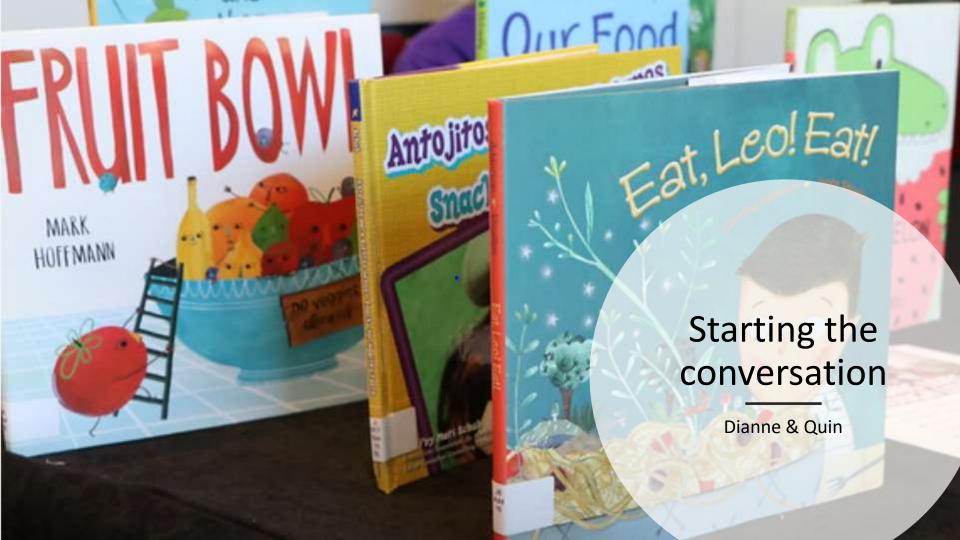
Partners for Assessing Health Needs

- Assessing community health needs and resources
 - County Health Rankings & Roadmaps tool (See also WebJunction webinar for <u>Launching Community Conversations with Local Health Data</u>)
 - Remember your local hospital/health center has to do a community health needs assessment
- Assess where partnerships and collaborations already are happening
 Look for existing places where public health happens e.g. clinics at schools
- Note the preventative screenings that haven't happened during COVID e.g. mammograms, well visits



HOW TO START THE CONVERSATION















Working together works!

How would you characterize your library's current working relationship with Public Health departments or professionals?

Please go to the link in Chat to respond to poll questions!

Which ways have worked for you in sustaining partnerships and collaborations for health?

Post your examples to Chat!

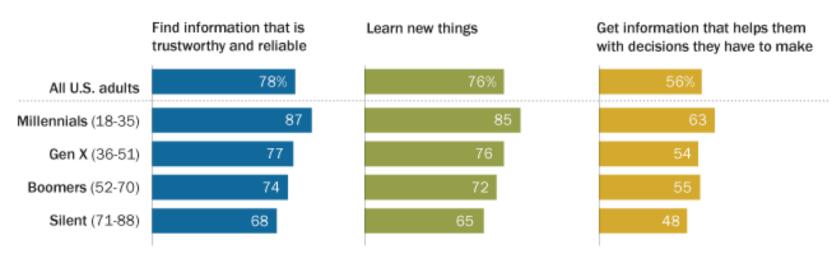
BUILDING STAFF COMFORT AND CONFIDENCE TALKING ABOUT HEALTH WITH PATRONS, PARTNERS, AND OTHER LIBRARIANS



Libraries are trusted

Millennials more likely than older generations to say libraries help them find trustworthy information, learn new things and make informed decisions

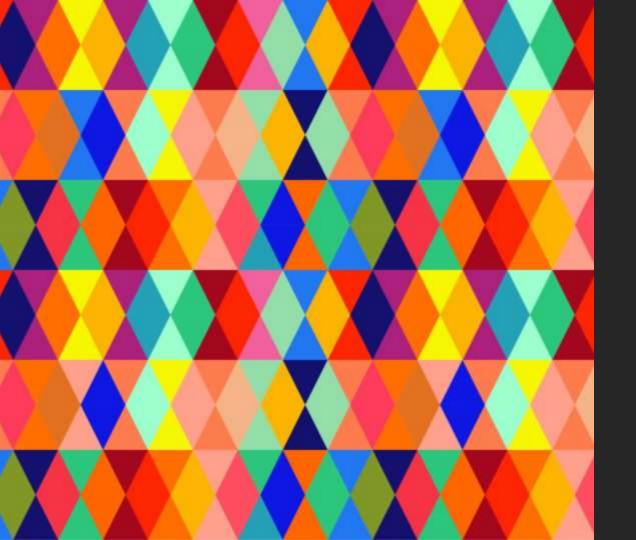
% of adults who say they think the public library helps them ...



Source: Survey conducted Sept. 29-Nov. 6, 2016.

PEW RESEARCH CENTER

https://www.pewresearch.org/fact-tank/2017/08/30/most-americans-especially-millennials-say-libraries-can-help-them-find-reliable-trustworthy-information/



first we connect



Take 10 seconds to think of your own experience with healthcare.
How did it feel?
Now share one word in the poll.

Please go to the link in Chat to respond to poll questions!





But what do they already know?

What has their experience been?



What is active listening?

Respond with one word in Chat that characterizes active listening to you

Seven steps to connection

- 1. You already know this
- 2. Body language: eyes are first
- 3. Ears next: active listening
- 4. What do they already know?
- 5. Build from basics
- 6. Ask if you don't know
- 7. Check for understanding

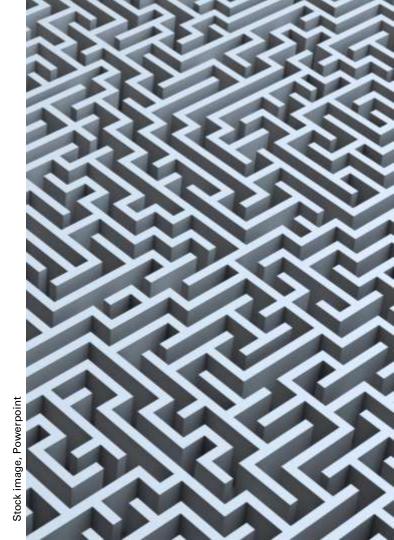




NEXT, WE SEEK TO UNDERSTAND

People in crisis situations are generally struggling with so many daily life and self-identity issues that harnessing that control in terms of information interactions is particularly daunting. Librarians can proffer information as a tool in both self-identity construction and problem resolution. (Westbrook, 2015).

Begin with basics
Do not overwhelm
Remember how it felt
Invite engagement





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Health Topics

Drugs & Supplements

Genetics

Medical Tests

Videos & Tools

Español

X



COVID-19 Information

Get the latest public health information from CDC

Get the latest research information from NIH | Español

Learn more about COVID-19 and you from HHS



Health Topics

Find information on health, wellness, disorders and conditions



Drugs & Supplements

Learn about prescription drugs, over-the-counter medicines, herbs, and supplements



Share MedlinePlus













October is Breast Cancer Awareness Month

Learn about your prevention, screening, and treatment options.

https://medlineplus.gov/



Professional Development

General Information	
Professional Competencies	
Continuing Education (CE)	0
AHIP Credentialing	
Specializations	0
Mentoring	
Research Training Institute	
Rising Stars Leadership	
Grants and Scholarships	

Consumer Health Information Specialization

The MLA Consumer Health Information Specialization (CHIS) offers *training* in providing health information services to consumers and *recognition* for the accomplishment of acquiring new health information skills.

Why Get a CHIS?

Librarians and other information and health professionals know the life-saving and life-enhancing value of accurate health information. By earning your CHIS, you acquire skills and knowledge needed to become a confident, expert provider of health information to your community.

https://www.mlanet.org/page/chis



What is the Cost of CHIS?

Most CHIS courses are offered by the <u>Network of of</u> the <u>National Library of Medicine</u> (NNLM) at no cost.

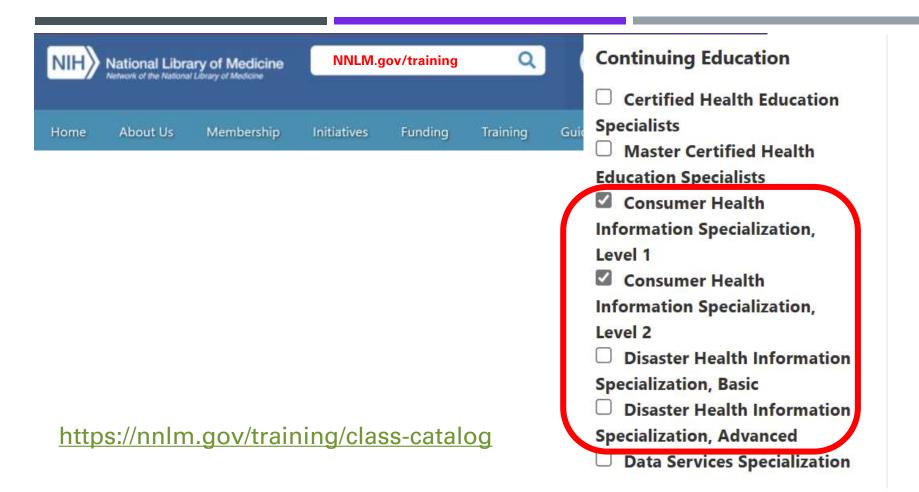
It is easy to meet the requirements for both levels with NNLM courses. MLA charges a modest fee (members: \$55, non-members: \$75) for reviewing applications and granting certificates. And eligible library staff members and library students are invited to apply for NNLM sponsorship of the application fee.

https://www.mlanet.org/page/chis

What Are the Requirements for Earning CHIS?

CHIS is organized around eight Core Competencies for Providing Consumer Health Information Services and two levels of accomplishment.

- 1. Know the Community
- 2. Know the Health Consumer
- 3. Knowledge of Subject Matter and Resources
- 4. Evaluation of Health Information
- 5. Communication, Reference, and Instruction
- 6. Literacy and Health Literacy
- 7. Technology and Health
- 8. Ethical and Legal Issues



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Westbrook, L. (2015). "I'm Not a Social Worker": An Information Service Model for Working with Patrons in Crisis. *Library Quarterly*, *85*(1), 6–25. https://doi-org.ezp.twu.edu/10.1086/679023

For further learning

Medical Library Association. Consumer Health Information Specialization (CHIS)

National Networks of Libraries of Medicine Training

Contact me! Carol L. Perryman, School of Library and Information Studies, Texas Woman's University cperryman@twu.edu

EXAMPLES OF COLLABORATIONS



Building a shared infrastructure

Bringing Public Health and Public Libraries Together

Explore the benefits of strong partnerships between Public Libraries and Public Health departments based upon findings from a collaborative project by Midwestern Public Health Training Center, National Networks of Libraries of Medicine, and Public Library Association.

https://www.mphtc.org/libraries/

Bringing Public Health and Public Libraries Together: Collaboration Toolkit,

a project between the Network of the National Library of Medicine Greater Midwest Region, the Public Library Association, and the Midwestern Public Health Training Center

For more information visit mphtc.org/libraries

Content for this series was informed by a collaborative project between the Network of the National Library of Medicine Greater Midwest Region, the Public Library Association, and the Midwestern Public Health Training Center.









Lee County Public Library Community Health Hub

A Rural Library Health Initiative presented by Quin Knox







LCPL Community Health Hub Services





0001















Redeemable only with LCPL Health Hub Vendor

0001

Hub Monther Name

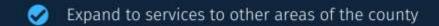




What's next for the Community Health Hub?

Our ambitions for 2022 and beyond





- Secure van for library and health hub services
- Continue partnering with local agencies to expand services to members.
- Offer programming specifically for hypertensive and diabetic members.

Telehealth in Rural Public Libraries

Dianne Connery, MLS

<u>library@cityofpottsboro.com</u>

Twitter: PottsboroLib

LinkedIn: https://www.linkedin.com/in/dianne-connery/

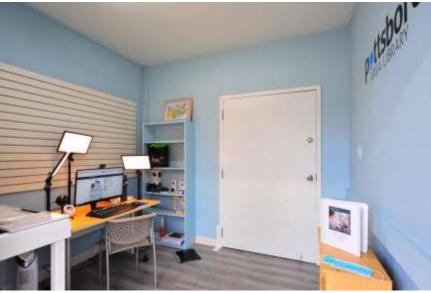


What is it?



How does it work?





Funded under cooperative agreement number UG4LM012345 with the University of North Texas Health Science Center – Gibson D. Lewis Library, and awarded by the DHHS, NIH, National Library of Medicine.

Outreach



Visit the resource for libraries! Telehealth Community of Practice

Delaware Journal of

September 2020

Public Health

A publication of the Delaware Academy of Medicine / Delaware Public Health Association



Public Libraries Public Health









https://issuu.com/dam-dpha/docs/delaware_journal_of_public_health - public_librari



One of the telehealth kiosks launching in three Sussex County libraries.

COVID-19

Columbus Metropolitan Library is partnering with Columbus Public Health to provide free COVID-19 vaccines at select locations until Aug 4. Residents can also get vaccinated at 10 neighborhood satellite clinics until Aug. 16. People getting their first vaccine at the satellite clinics will be eligible for \$100 Visa cash cards.

Columbus Metropolitan Library is partnering with Columbus Public Health to provide free COVID-19 vaccines at select locations until Aug 4.



Columbus libraries offering free COVID-19 vaccines

Columbus Metropolitan Library is partnering with Columbus Public Health to provide free COVID-19 vaccines at select locations until Aug 4. Residents ca...







COVID-19 VACCINE CLINIC

TUESDAY, JULY 13, 2021 11:00am - 5:00pm

Jamestown Public Library 85 Seaman Dr., Jamestown, OH

1st & 2nd doses; Pfizer vaccine ONLY.

Ages 12-17 must be accompanied by a parent/guardian.

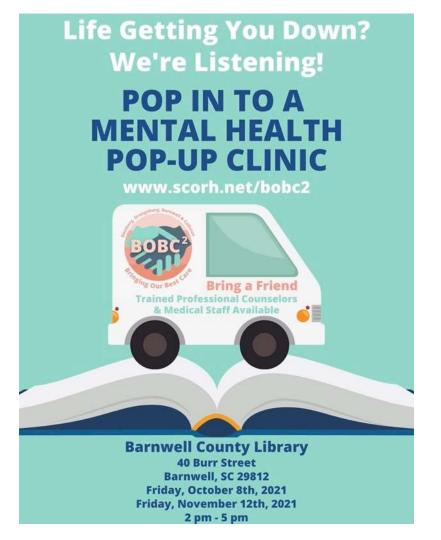
WALK-INS WELCOME!

Schedule an appointment at https://gettheshot.coronavirus.ohio.gov

Behavioral Health

Libraries are a key partner in the BOBC2 (Bringing our Best Care (Bamburg, Orangeburg, Barnwell, Calhoun) consortium.

 SC Office of Rural Health, SC Dept of Mental Health, Regional Medical Center, Tri-County Commission on Alcohol and Drug Abuse







Why More Public Libraries Are Doubling As Food Distribution Hubs
Efforts that ramped up during the pandemic have succeeded thanks
to partnerships with school districts, food banks and other ...

@ nextcity.org

Libraries are free and open to all, welcome children and teens, offer engaging programs, and typically have a community meeting room or space where food may be served.

BENEFITS TO

Access to new groups, especially underserved and marginalized populations.

Increased visibility of the library as a community asset.

Opportunities for new partnerships.

Support for summer library program through increased attendance.

WHAT'S NEEDED?*

- Staff and/or volunteers.
- Designated room or space, inside or outside.
- · A sponsor.

"There are also eligibility guidelines for the USDA Summer Food Service Program. See the USDA and CSLP links for details.

GETTING STARTED

- Establish room or space to use.
- Determine what days and hours to serve and which meals to serve.
- · Find a sponsor.
- Complete training and any paperwork.

HELPFUL LINKS

https://www.fns.usda.gov/sfsp/summer-food-service-

https://www.cslpreads.org/libraries-and-summer-food/





Pandemic (and beyond): looking outside





What a great day for gardening! Jessica and her son Patrick came to the Walkertown Branch library today to harvest sweet potatoes from their plot and to plant collards for the Fall. They enjoy being part of the Library Community Garden. Library is for growing!



2:13 PM · Oct 7, 2020 · Twitter Web App

See: Thinking Outside: Libraries and Placemaking in Pandemic Times











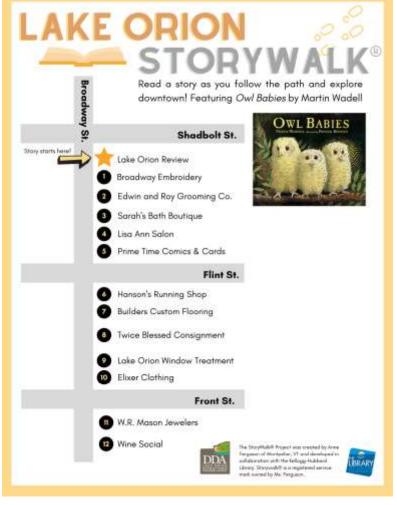
A FREE program operated by the
Bethlehem Health Bureau & partners.
Bring ID to borrow a bike and lock.
Explore the city, run errands, and enjoy the outdoors!

LOCATIONS

Comfort Suites (3rd Street) Bethlehem Area Public Library - Main

-Temporarily unavailable-





https://letsmovelibraries.org/storywalk/

LAKE PROVIDENCE WALK AUDIT!

Join us for a walk audit to help make Lake Providence safer for all road users in the community.



Friday, May 14th | 9am - 10:30am Starting Location: East Carroll Library 109 Sparrow St | Lake Providence, LA











Made possible with funding from the Centers for Disease Control and Prevention.

For more on conducting a Walk Audit and more, see WebJunction webinar with America Walks, One Step at a Time: How Libraries Can Promote Healthy, Thriving, and Livable Communities

Libraries Responding to the Opioid Crisis

- More than 40 states indicated recent increases in opioid-related deaths (American Medical Association, March 2021)
- Rural areas continue to be impacted heavily
- 2020 overdose deaths were nearly 30 percent higher than in 2019 (CDC, provisional data)

New Resources Coming!

Expand on research, <u>Public Libraries Respond to the Opioid Crisis with Their Communities</u>, to provide libraries with resources that align with five recommended areas for action:

- Evaluate local health data
- Seek community partners
- Educate staff and community members on the issue
- Consider staff care needs
- Offer programs and services that support local needs





Q&A



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