



Civil Legal Programming: Libraries Bridging the Justice Gap

July 22, 2021



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WebJunction



Gemma Rose
Volusia County
Public Library
(FL)



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Anne Arundel
County Public
Library (MD)

Our Presenters

Agenda

- How do we uncover the legal needs of our customers?
- Developing a program - from assignment to outcomes
- What programming and partnership can look like
- Q&A

What are your community's top 2 legal needs?

Answer in this poll:

<https://pollev.com/oclc>

You can find the link in chat.

- Financial
- Employment
- Family
- Health
- Housing
- Business
- Education
- Military
- Other
- I don't know

Chat question

How do you get information about your community's legal needs?



WebJunction's self-paced courses

- *Course 1:* The Justice Gap and the US Legal System
- *Course 2:* Civil Legal Issues and Resources to Address Them
- *Course 3:* Finding and Partnering with Legal Service Providers
- *Course 4:* Conducting a Legal Reference Interview



<https://oc.lc/civil-legal-course>

Creating Pathways to Civil Legal Justice

From Course to Connection

- What are the real needs of the community that I'm serving?
- Are there companies/services available that the library is not aware of?
- Are we promoting these services? Does the general public know where they are located?

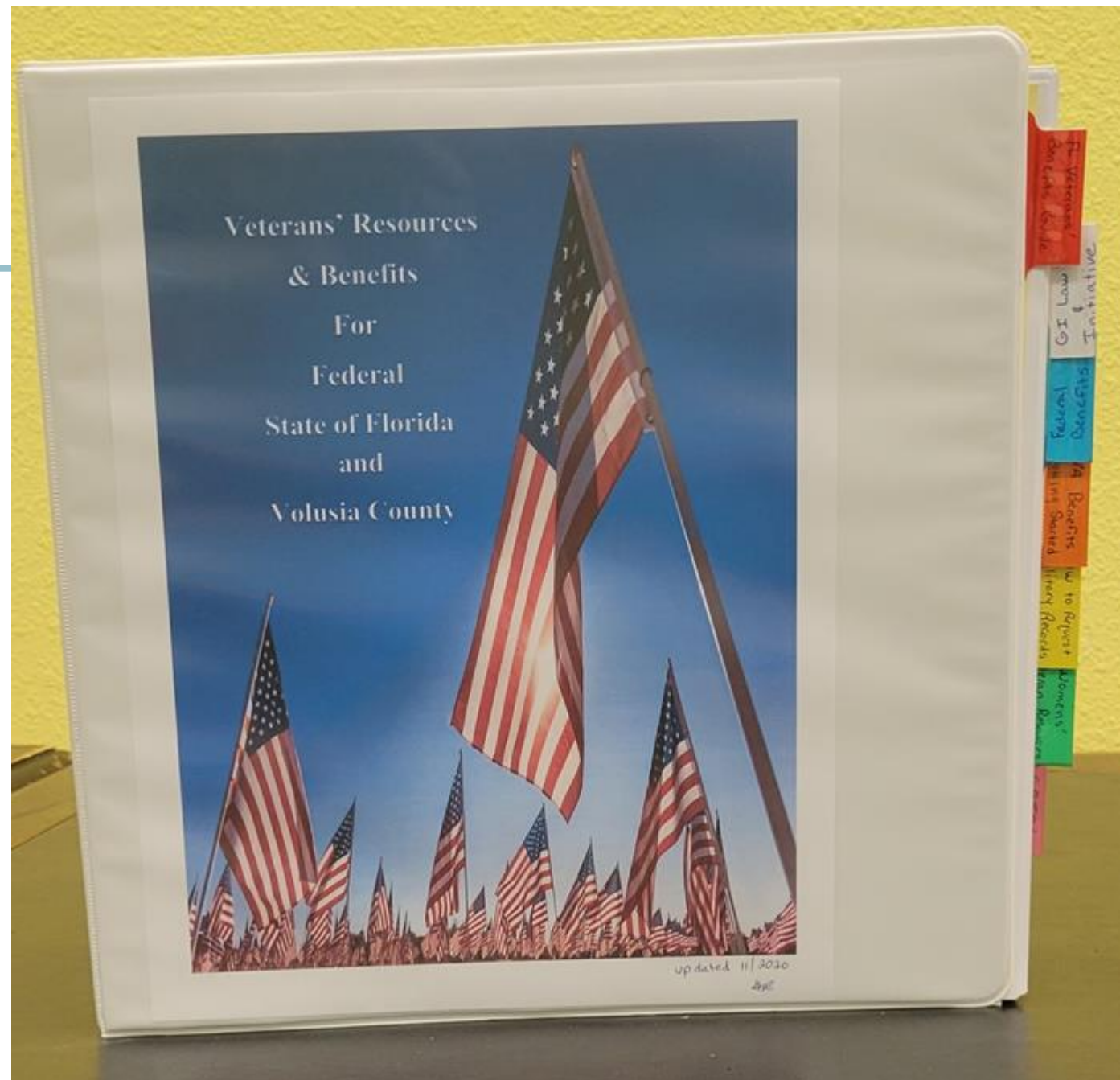
Assignment to Program

Civil Legal Lib Guide		
Volusia County Family Legal Aid & Pro Bono Services Domestic Abuse Council, Inc. (386) 255-2102 PO Box 142 Daytona Beach, FL 32115 <i>Family and Domestic Violence</i> Community Legal Services of Mid-Florida, Inc. (407) 322-8983 315 Magnolia Avenue Sanford, FL 32771 <i>Family, Divorce, Domestic Violence and Estate Planning</i> Safe House of Seminole (407) 330-3933 PO Box 471279 Lake Monroe, FL 32747 <i>Family and Domestic Violence</i> Legal Aid Society of the Orange County Bar Association, Inc. (407) 841-8310 Winter Park Presbyterian Church Winter Park, FL 32792 <i>Family, Consumer, Divorce and Domestic Violence</i> Florida A&M SOL (407) 254-4007 201 Beggs Ave Orlando, FL 32801 <i>Family, Divorce, Landlord Tenant and Social Security Disability</i>	Volusia County Circuit Court Self-Help http://www.circuit7.org/Program%20and%20Services/Volusia%20Self-Help.html Volusia County Circuit Family Self-Help http://www.circuit7.org/Program%20and%20Services/family%20self-help.html Legal Resources Florida Courts Help https://help.flcourts.org/Legal-Services-Resources FLORIDA LAW HELP https://www.floridalawhelp.org/ America Bar Association https://florida.freelegalanswers.org/ Legal Questions https://www.probono.net/ Senior Citizens Volusia County Council on Aging https://www.coavolusia.org/ Senior Legal Helpline (888) 895-7873 FL Elder Affairs https://floridaelderlaw.org/seniors/florida-senior-legal-helpline/	Veteran Services Pine Tree Legal https://ptla.org/self-help/2661 Bay Area Legal Services https://bals.org/veterans-legal-helpline Florida Department of Veterans' Affairs https://floridavets.org/resources/va-benefits-guide/ Veterans Resource Guide For the Florida State Court System https://www.flcourts.org/content/download/217060/file/VETERANS_RESOURCE_GUIDE.pdf Legal Help For Veterans https://www.va.gov/ogc/legal-services.asp Justice for Vets https://justiceforvets.org/ Volusia County Court Documents Online Forms http://www.clerk.org/forms.aspx Ayuda legal en español Court Translator https://www.lawhelp.org/resource/getting-legal-assistance-in-your-language-lan Legal Assistance & Immigration https://www.hispanicunity.org/content/legal-assistance-immigration



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Next Level



Developing a program

- What are your community's needs?
What are you passionate about?
- Do you have pre-existing knowledge on this topic?
- Is there outside support/
partnership that can be developed
between the library and that
organization?
- What is the goal of the program
and is it beneficial?



Volusia County Public Library



Proudly presents guest speaker

Robert Watson, Director
of Volusia County
Veterans Services.

Learn about military benefits,
programs, and assistance
available to all US veterans

Watch on Facebook Live

February 11, 2021

1:00PM



Outcomes

- Cost \$0
- Had 300 views while live
- Created a new partnership between library and Volusia County's Veterans Resources
- Impact on the community was positive
- Generated new patrons
- Bridged the gap of where to find information and resources
- Build trust and brand of library as reliable source of information

Binders for Life

- 3 sessions to help organize legal, medical, financial, real estate, and estate planning documents
- Free, non-religious program in partnership with The United Methodist Church of the Resurrection

THE KANSAS CITY PUBLIC LIBRARY



Binders for Life

Waldo Branch, 201 E. 75th Street

Details/RSVP: kclibrary.org | 816.701.3732

As we progress through life, the need to have specific information available in a moment's notice is crucial to our peace of mind. Join us for all three sessions that will help you organize legal, medical, financial, real estate, and estate planning documents.

This free, non-religious program is in partnership with The United Methodist Church of the Resurrection. RSVP is required.

Plan to attend all three sessions to complete your binder.

Thursday, January 9 | 6:00-7:30p.m.

Thursday, January 16 | 6:00-7:30p.m.

Thursday, January 23 | 6:00-7:30p.m.

End of Life Planning Series

- Helping patrons prepare for those difficult conversations
- Possible follow-up sessions with Legal Aid about powers of attorney, advance directives, and the different options available for estate planning (e.g. wills, trusts)

Kansas City Public Library

End of Life Planning Series

IT'S NEVER TOO EARLY, IT'S NEVER TOO LATE

Register online: www.kcpllibrary.org

November 9th 7:00pm
Caring Conversations:
Advance Care Planning

November 16th 7:00pm
A Conversation About
Estate Planning: Be
READY

November 23rd 7:00pm
Navigating the Trajectory
of a Life-Altering Illness

November 30th 7:00pm
Avoiding Funeral
Bankruptcy: Explore options
for final arrangements

In partnership with the Center for Practical Bioethics |
Donna Watson, Estate Planning Attorney |
Katie Sharp, LMSW & Hospice Director | Funeral Consumers
Alliance- Greater KC Chapter

Building Your Program Partner Network

- **Participation Partners** - help bring audience to programs
- **Promotion Partners** - sharing fliers, co-hosts on Facebook events, email distribution to partner networks
- **Presenter Partners** - community education through in-person or virtual events, information tables, or one-on-one consultation with customers

Hosting Virtual Lawyer in the Library

E-MAIL AALAWLIBRARIAN@MDCOURTS.GOV

ASK A LAWYER IN THE LIBRARY VIRTUAL PROGRAM

Civil Non-Family Law Self-Help Program

Every Wednesday from

11:00 a.m. - 1:00 p.m.

Third Wednesday of the month from

4:30 p.m. - 6:30 p.m.

To register for an appointment, visit

<http://circuitcourt.org/legal-help/lawyer-in-the-library>

Or call the law library at 410-222-1387

Once you have signed up, you will be sent an intake sheet and instructions for meeting with the attorney.



70.8%



PREGUNTAS?

Expungement Clinics



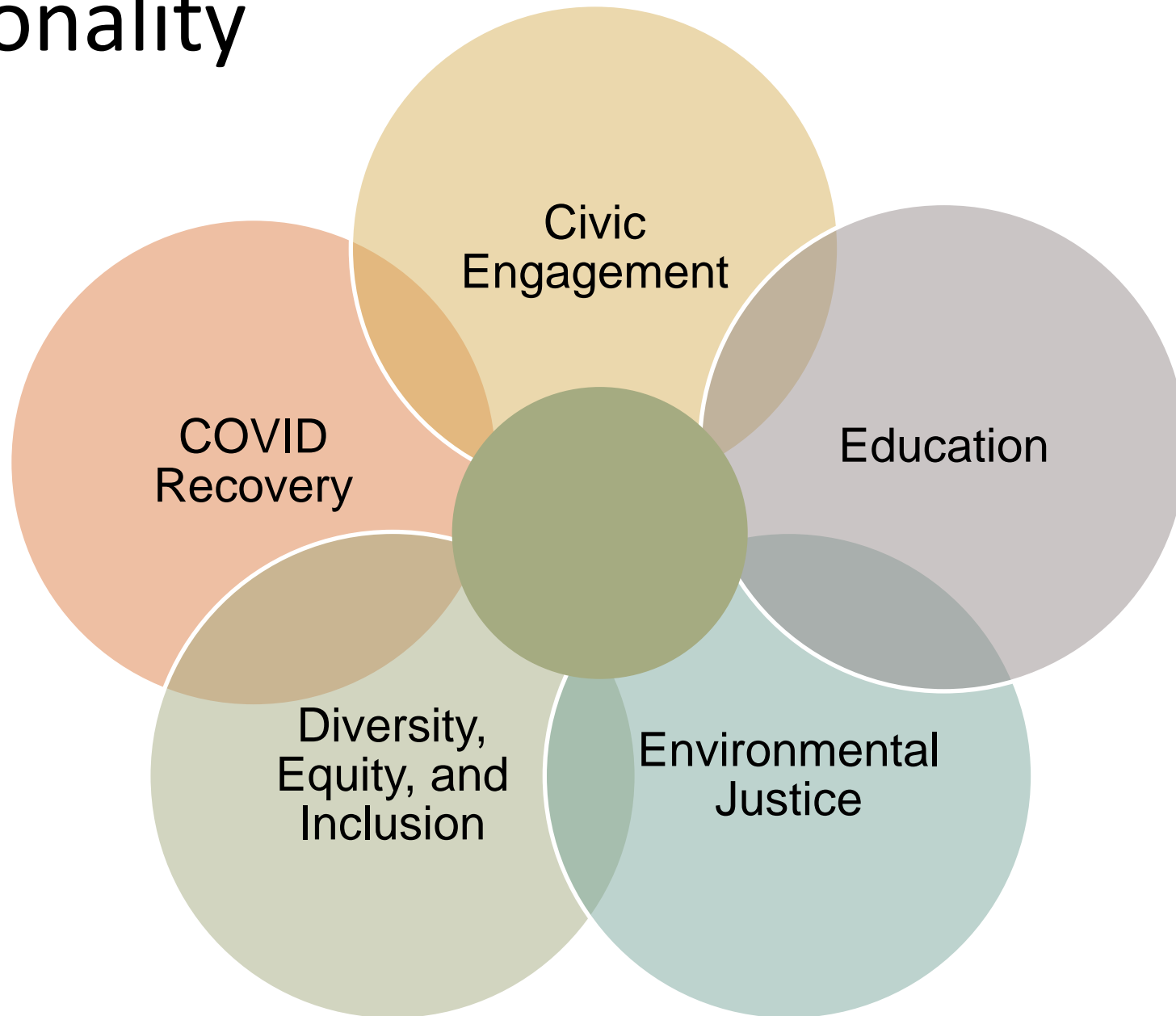
Photo courtesy of Joan Bellistri, Law Library Director,
Anne Arundel County Public Law Library

Chat question

What are some of your legal partnership challenges?



Intersectionality



Questions?



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Thank you!

