Civil Legal Programming: Libraries Bridging the Justice Gap

July 22, 2021
Our Presenters

Brooke Doyle
WebJunction

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Volusia County Public Library (FL)

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Anne Arundel County Public Library (MD)
Agenda

- How do we uncover the legal needs of our customers?
- Developing a program - from assignment to outcomes
- What programming and partnership can look like
- Q&A
What are your community’s top 2 legal needs?

Answer in this poll: https://pollev.com/oclc

You can find the link in chat.

- Financial
- Employment
- Family
- Health
- Housing
- Business
- Education
- Military
- Other
- I don't know
Chat question

How do you get information about your community’s legal needs?
WebJunction’s self-paced courses

- **Course 1:** The Justice Gap and the US Legal System
- **Course 2:** Civil Legal Issues and Resources to Address Them
- **Course 3:** Finding and Partnering with Legal Service Providers
- **Course 4:** Conducting a Legal Reference Interview

[https://oc.lc/civil-legal-course](https://oc.lc/civil-legal-course)

Creating Pathways to Civil Legal Justice
From Course to Connection

- What are the real needs of the community that I’m serving?

- Are there companies/services available that the library is not aware of?

- Are we promoting these services? Does the general public know where they are located?
Assignment to Program

Civil Legal Lib Guide

Volusia County Family Legal Aid & Pro Bono Services

Domestic Abuse Council, Inc.
(386) 255-2102
PO Box 142
Daytona Beach, FL 32115
Family and Domestic Violence

Community Legal Services of
Mid-Florida, Inc.
(407) 322-8983
315 Magnolia Avenue
Sanford, FL 32771
Family, Divorce, Domestic Violence and Estate Planning

Volusia County Circuit Court
Self-Help


Volusia County Circuit Family
Self-Help


Legal Resources

Florida Courts Help
https://help.flcourts.org/Legal-Services-Resources

Veterans Services

Pine Tree Legal
https://ptla.org/self-help/2661

Bay Area Legal Services
https://baal.org/veterans-legal-helpline

Florida Department of Veterans Affairs
https://florida.gov/veterans/benefits-guide/

Veterans Resource Guide for the Florida State Court System
https://www.flcourts.org/content/download/217060/file/VETERANS-RESOURCE_GUIDE.pdf
Developing a program

- What are your community’s needs? What are you passionate about?
- Do you have pre-existing knowledge on this topic?
- Is there outside support/partnership that can be developed between the library and that organization?
- What is the goal of the program and is it beneficial?
Volusia County Public Library

Proudly presents guest speaker

Robert Watson, Director of Volusia County Veterans Services.

Learn about military benefits, programs, and assistance available to all US veterans

Watch on Facebook Live
February 11, 2021
1:00PM
Outcomes

- Cost $0
- Had 300 views while live
- Created a new partnership between library and Volusia County’s Veterans Resources
- Impact on the community was positive
- Generated new patrons
- Bridged the gap of where to find information and resources
- Build trust and brand of library as reliable source of information
Binders for Life

- 3 sessions to help organize legal, medical, financial, real estate, and estate planning documents
- Free, non-religious program in partnership with The United Methodist Church of the Resurrection

**Details:**

**Waldo Branch, 201 E. 75th Street**

**RSVP:** 816.701.3732 | kclibrary.org

As we progress through life, the need to have specific information available in a moment’s notice is crucial to our peace of mind. Join us for all three sessions that will help you organize legal, medical, financial, real estate, and estate planning documents. This free, non-religious program is in partnership with The United Methodist Church of the Resurrection.

RSVP is required.

*Plan to attend all three sessions to complete your binder.*

- **Thursday, January 9** | 6:00-7:30p.m.
- **Thursday, January 16** | 6:00-7:30p.m.
- **Thursday, January 23** | 6:00-7:30p.m.
End of Life Planning Series

- Helping patrons prepare for those difficult conversations
- Possible follow-up sessions with Legal Aid about powers of attorney, advance directives, and the different options available for estate planning (e.g. wills, trusts)
Building Your Program Partner Network

- **Participation Partners** - help bring audience to programs

- **Promotion Partners** - sharing fliers, co-hosts on Facebook events, email distribution to partner networks

- **Presenter Partners** - community education through in-person or virtual events, information tables, or one-on-one consultation with customers
Hosting Virtual Lawyer in the Library

ASK A LAWYER IN THE LIBRARY VIRTUAL PROGRAM

Civil Non-Family Law Self-Help Program

Every Wednesday from
11:00 a.m. - 1:00 p.m.
Third Wednesday of the month from
4:30 p.m. - 6:30 p.m.

To register for an appointment, visit
Or call the law library at 410-222-1387

Once you have signed up, you will be sent an intake sheet and instructions for meeting with the attorney.
Expungement Clinics

Photo courtesy of Joan Bellistri, Law Library Director, Anne Arundel County Public Law Library
What are some of your legal partnership challenges?
Intersectionality

- Civic Engagement
- COVID Recovery
- Diversity, Equity, and Inclusion
- Education
- Environmental Justice
Questions?

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Thank you!