# Connecting the Community: DIGITAL INCLUSION

**DIANNE CONNERY** 

# **About Pottsboro**

- o Population: 2,360
- Approximately 90 minutes north of Dallas
- Library budget FY19-20
   City \$33,500, County \$2,280

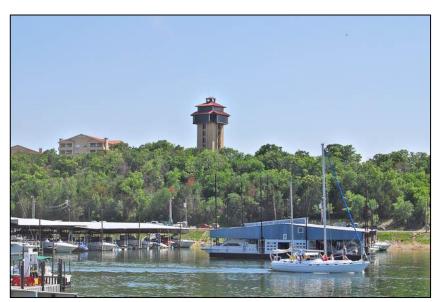


Photo: courtesy Pottsboro Public Library

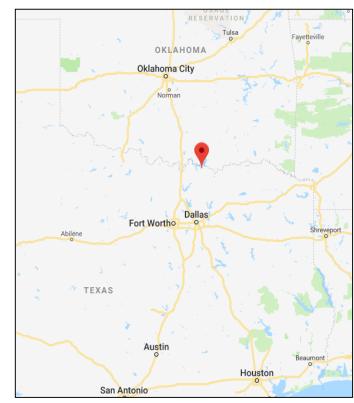




Photo: courtesy Pottsboro Public Library



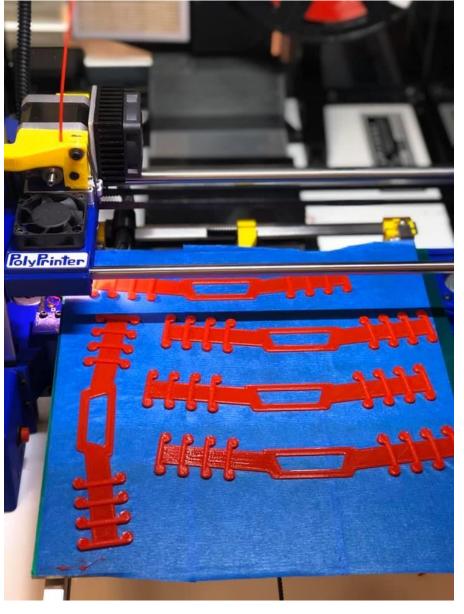
How many people in your community do not have broadband access, either due to lack of infrastructure or financial reasons? Where do they live?



Photo: courtesy Pottsboro Public Library

# 3D Printing





Photos: courtesy Pottsboro Public Library



#### **Pottsboro Library**

Published by Dianne Connery [?] · April 4 at 10:45 AM · 🔇

In search of businesses or organizations that have WiFi open for public use from cars. Special need is on 289 north of Georgetown Rd. Please message or contact the library if your organization would like to be included.

Internet access is critical for school work, health care and government benefits. Many people in Pottsboro do not have access.

Currently available for public use:

Pottsboro Library - PottsboroLibraryOutside

Brookshire's Brookshire's

Georgetown Baptist Church - Guest Georgetown Baptist Church in Pottsboro, TX

Pottsboro Chamber of Commerce - Chamber Guest WiFi pw=welcome! Pottsboro Area Chamber of Commerce

If you would like to make your internet available but need access points to make it available in a parking lot, a national non-profit Disaster Technology Resource Center has agreed to come to Pottsboro at no cost to provide labor and hardware.

PING ms
 1 /

People Reached

980

**● DOWNLOAD** Mbps

① UPLOAD Mbps 1 / 1 /

14

14.72

132 Engagements

**Boost Post** 



#### **Pottsboro Library**

Published by Dianne Connery [?] · April 2 at 3:06 PM · ❸

Please welcome our new outdoor wireless gear! TekWave just installed a new wireless access point outside to improve our 24/7 internet in our parking lot to help meet the needs of our community. IMLS provides critical funding so that we can provide connectivity when Pottsboro needs it most. When you pull up, please connect to the 'Pottsboro Library Outside' network. TekWav Institute of Museum and Library Services



1,001
People Reached

215 Engagements

**Boost Post** 



#### **Pottsboro Library**

Published by Lindy Meiser [?] · March 31 at 7:35 PM · 🕙

Telemedicine is now more beneficial than ever. Although we are still not fully open for all services, we would be happy to schedule you a computer appointment for your Telehealth visits. Our high speed internet and frequently sanitized computers will provide you a convenient, safer alternative to a doctor's visit (for non emergent care) during this crisis. Please call us at 903-786-8274 and we will make sure to have a computer available during your appointment time.

\*patient's personal info has been blurred for privacy



280 People Reached 15

Engagements

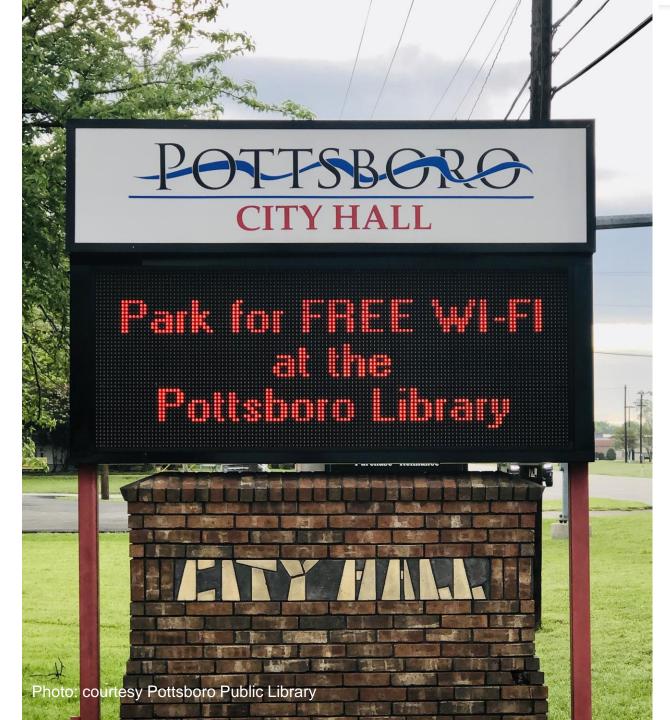
**Boost Post** 

# E-CARDS



# CHRISTIAN ecard number: Login is card number.

Password is



#### POTTSBORO LIBRARY STATUS UPDATE

As schools and universities close, programs and events are canceled, and we are asked to distance ourselves to help mitigate the spread of coronavirus, our library is rising to the challenge. We are demonstrating strength, dedication and resourcefulness, and the essential role we play during this time of community need.

This is how we are responding:

- Desktop computers-usage by appointment, typically only one person using a computer per day. Sanitized after each usage. Patrons filing for unemployment benefits\*, doctor appointments, prescription refills, homework, job applications, telehealth.
- Faxing-wills, medical and legal documents, EOL directives.
- Scanning/printing-Homework, scholarship and National Honor Society applications,
   Affidavits of Unemployment.
- Notarizing- Library Manager notarizes legal documents, such as wills, Affidavits of Unemployment.
- 3D printer-creating face shields, hands-free door openers, ear-guards for masks.
   Interviews with KXII and KTEN.
- Library of Things-checking out sewing machines, rotary cutters, self-healing mats for individuals making masks.\*\*
- Library cards-over the last 4 weeks have issued 286 ecards, mostly to students.
- WiFi-1) Working with PISD to provide connectivity for students/teachers. Students with library ecards can check out tablets. Provided 3 hot spots to PISD teachers without home internet (also working with teacher/assignments to determine publisher copyright issues. Purchased 10 new hot spots. 2)Installed outdoor wireless access point.
   3)Coordinating connectivity increases with a broadband specific non-profit which aids rural and underserved communities.\*\*\*
- Esports/Gaming-held 2 "social distancing in your car" gaming nights in library parking lot. Generated world-wide publicity.
- Food insecurity-Library of Seeds (donated by seed companies). Flower and vegetable seeds offered free to any patron.
- ZOOM-ZOOM subscription to provide virtual meeting rooms for community.
- Publicity-Requests for Pottsboro Library response to COVID-19 from: CBS News; Robbin Bass, District Director, John Ratcliffe; Deputy Director, Advocacy Communications, American Library Association; Library Journal; Central Texas Library System; Senior Editor Consumer Reports; Schools, Health and Broadband Coalition; KXII gaming nights interview

https://www.webjunction.org/content/dam/WebJunction/Documents/webJunction/2020-08/Pottsboro-library-status-update-covid.docx



A family was busy working on their projects this morning at the hot spot. They gave consent to use their picture.

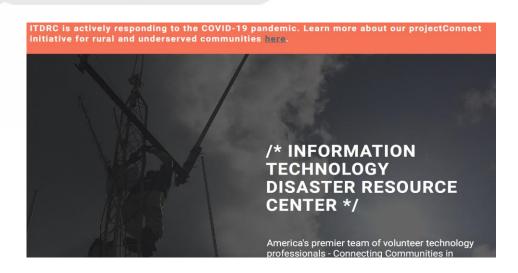
One was in the car studying for his GED!

itdrc.org



University of Oklahoma student doing accounting homework this morning. He gave his permission to use on Facebook







Photos: courtesy Pottsboro Public Library



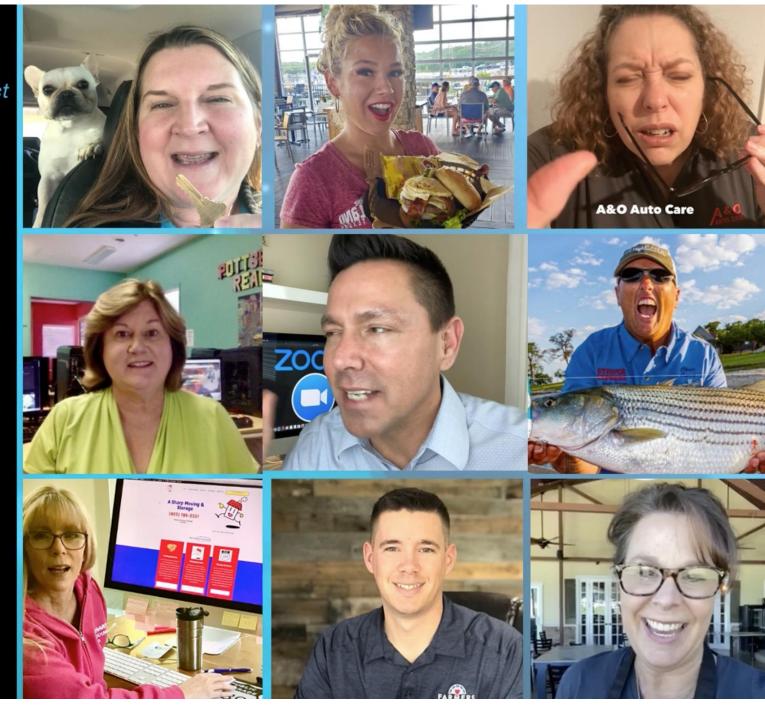
## **Contact:**

Dianne Connery 903-786-8274 www.Pottsborolibrary.com

## **Address:**

104 North Main Pottsboro, TX 75076

**LEARN. ENGAGE. ENRICH** 



Drive-In Gaming





**VETERANS** 

## VA Video Connect

★ ★ ★ ★ Average: 3.6 (518 votes)



Description

Training Materials

FAQs

Feedback to VA

mobile.va.gov/app/va-video-connect

#### REAL-TIME ACCESS TO YOUR VA CARE TEAM THROUGH VA VIDEO CONNECT

VA Video Connect allows Veterans and their caregivers to quickly and easily meet with VA health care providers through live video on any computer, tablet, or mobile device with an internet connection.

**Need Help?** VA can help you get set up or troubleshoot technical problems. Call the VA National Telehealth Technology Help Desk at **866-651-3180** or **703-234-4483**, Monday through Sunday, **24/7/365**.

# **VA and ATLAS**

#### Offering Veterans VA Care Closer to Home

ATLAS (Accessing Telehealth through Local Area Stations) is part of VA's Anywhere to Anywhere telehealth initiative, which sets out to better serve the nearly 9 million Veterans who receive care through VA – no matter where they are.

connectedcare.va.gov/partners/atlas

ATLAS has teamed up with public and private organizations to enhance underserved Veterans' access to VA health care by offering them convenient locations to receive VA care closer to home. This new option reduces obstacles such as long travel times to appointments and poor internet connectivity at home.



# **ACCESSIBLE WORKSTATION**

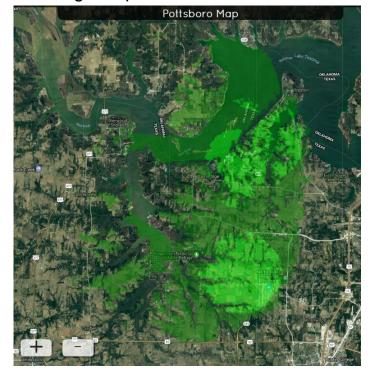


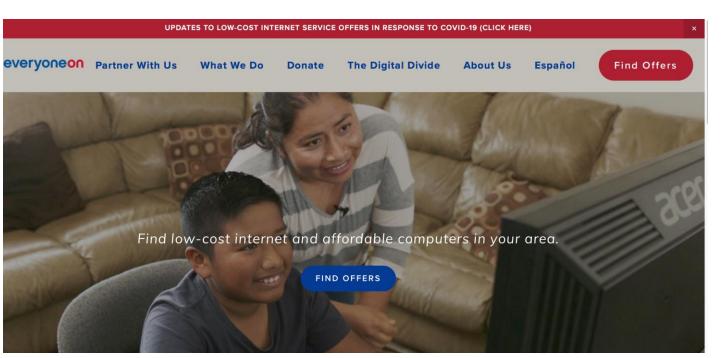
Photo: courtesy Pottsboro Public Library

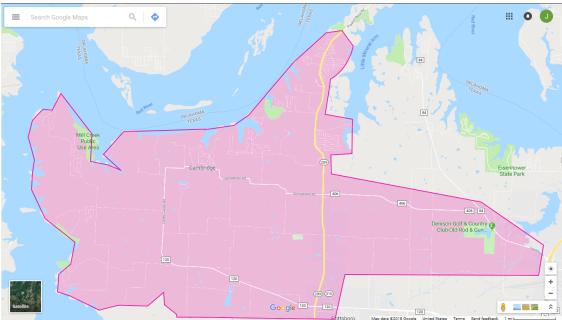
# What areas have coverage?

everyoneon.org









Coverage Map - Broken-O Internet Provider



# Libraries and Schools Are Bridging the Digital Divide During the Coronavirus Pandemic

By James K. Willcox April 29, 2020



The library in Pottsboro, Tex., got a disaster-relief organization to put a hot-spot trailer in a hotel parking lot for residents who lack home internet.

**PHOTO: DIANNE CONNERY** 



- Stay-at-home policies have made the web critical for tasks such as schoolwork, applying for unemployment benefits, and consulting with doctors.
- But millions of Americans lack reliable broadband access.
- Libraries, schools, and businesses are taking creative steps to expand WiFi networks in underserved neighborhoods.
- These measures are effective but temporary, and can't serve everyone in need of internet access, advocates say.

https://www.consumerreports.org/technology-telecommunications/libraries-and-schools-bridging-the-digital-divide-during-the-coronavirus-pandemic/

#### Public/Private Partnership:

#### Government

- Pottsboro Library
- Pottsboro ISD

### **Nonprofits**

- Gigabit Libraries Network
- ITDRC

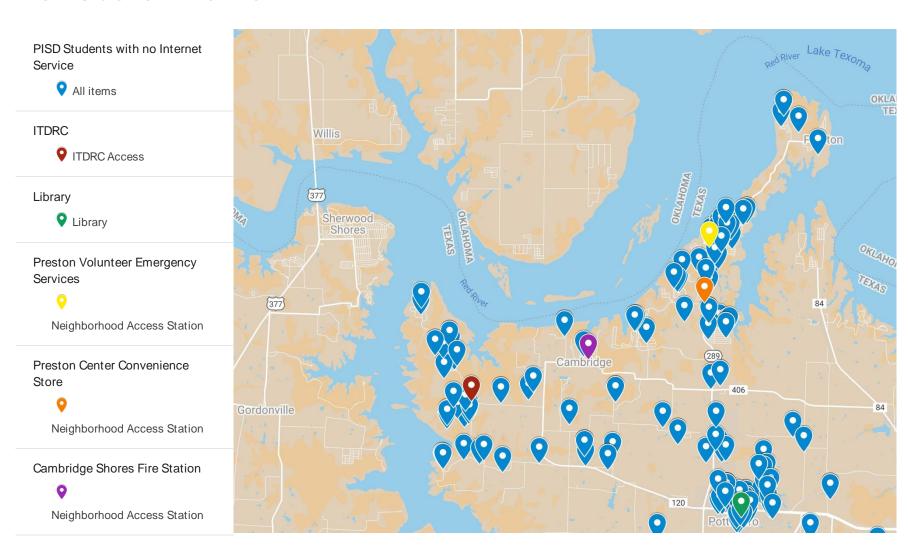
#### **Private Business:**

- TekWav Internet Provider
- Preston Center Convenience
- Reel & Tackle Convenience



Photo: courtesy Pottsboro Public Library

### **Pottsboro Internet**



# Arizona State University – Shaping EDU

Home / Connecting for Work + Learning: Universal Broadband

# Connecting for Work and Learning: Universal Broadband Access in the United States



Connecting for Work and Learning
Universal Broadband Access in the United States



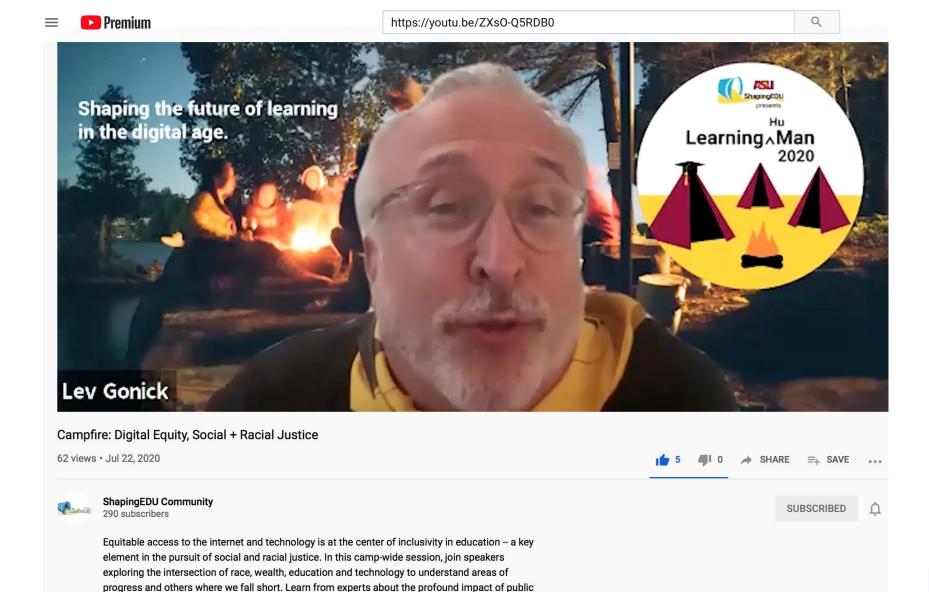
How can we move concretely toward universal broadband access and access to the tools, practices, resources and systems of support needed to flourish in learning + at work?

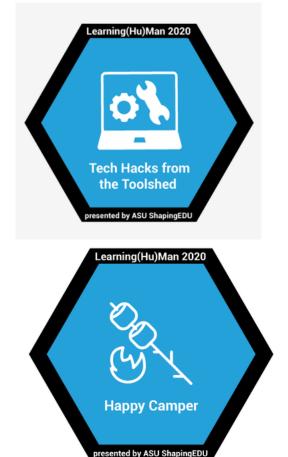
Jeremy, a college student, lived on campus until the dorms closed. He returned home to the farm, with his course books and laptop, but his family lives 15 miles away from the nearest town, and has no internet. No cell service is available, either, and satellite internet is cost-prohibitive for Jeremy's family. How will this mass media major finish his video journalism coursework project?

Joy, a third grade teacher in North Dakota, sits outside her school in a camping chair, covered in blankets, as she teaches her students over Zoom. Her home in the country is on the wrong side of the road to get internet service.

Davis, a high school junior in a large city, faces retaking his AP chemistry test in June. Five minutes from submission, his home internet speed drops out and kicks him out of the exam before he can submit his work. His family can't afford any higher-quality internet connection.

shapingedu.asu.edu/





https://info.badgr.com

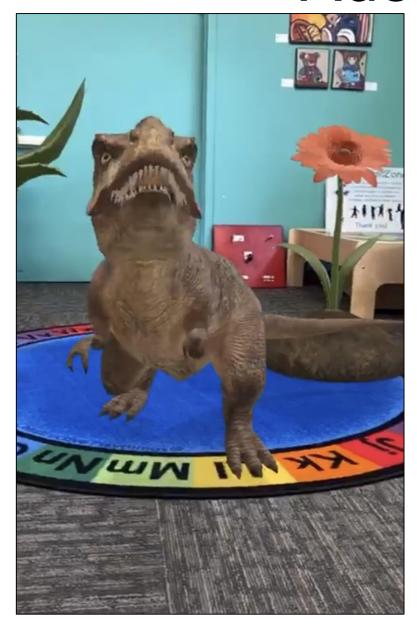
shapingedu.asu.edu/

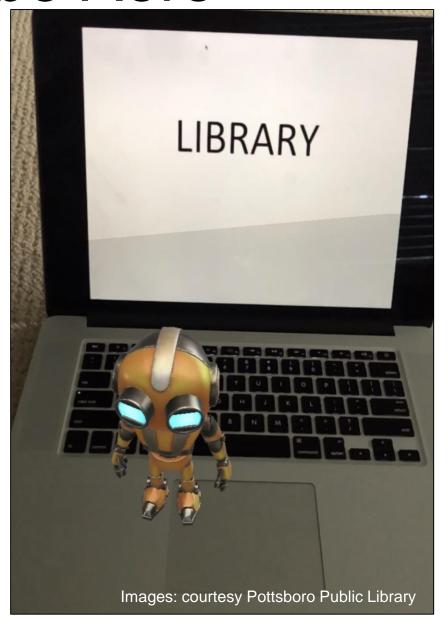
the world.

policy and its power to both create and hinder change in communities around the country and over

https://youtu.be/ZXsO-Q5RDB0

# Adobe Aero





https://theblog.adobe.com/introducing-adobe-aero-step-into-a-new-reality/

# A NEW NORMAL IS COMING. WILL THIS NEW NORMAL BE FOUNDED ON WHAT WE LOST, OR WHAT WE SEEK TO GAIN?

# **DAVID LANKES**

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Pottsboro, TX



Facebook.com/pottsborolibrary

