Connecting the Community: DIGITAL INCLUSION

DIANNE CONNERY
About Pottsboro

- Population: 2,360
- Approximately 90 minutes north of Dallas
- Library budget FY19-20
  City - $33,500, County $2,280
How many people in your community do not have broadband access, either due to lack of infrastructure or financial reasons? Where do they live?

Photo: courtesy Pottsboro Public Library
Thank you for your interest in our 3D printed items. We are always looking for feedback and suggestions to improve our services. If there is anything you can think of that might make these items more useful or durable, please let us know.

Also, feel free to follow us on Facebook at www.facebook.com/PottsboroLibrary to stay up to date with our current news. If you could take a moment to leave us a positive review, we would greatly appreciate it! We are dependent on feedback from the public to advance our services.

Best wishes,
The Pottsboro Library

Photos: courtesy Pottsboro Public Library
In search of businesses or organizations that have WiFi open for public use from cars. Special need is on 289 north of Georgetown Rd. Please message or contact the library if your organization would like to be included.

Internet access is critical for school work, health care and government benefits. Many people in Pottsboro do not have access.

Currently available for public use:
- Pottsboro Library - PottsboroLibraryOutside
- Brookshire’s Brookshire’s
- Georgetown Baptist Church - Guest Georgetown Baptist Church in Pottsboro, TX
- Pottsboro Chamber of Commerce - Chamber Guest WiFi

pw=welcome! Pottsboro Area Chamber of Commerce

If you would like to make your internet available but need access points to make it available in a parking lot, a national non-profit Disaster Technology Resource Center has agreed to come to Pottsboro at no cost to provide labor and hardware.

PING ms  |  DOWNLOAD Mbps  |  UPLOAD Mbps
---      |   ---           |   ---
14       | 14.72           | 16.14

980 People Reached  | 132 Engagements

280 People Reached  | 15 Engagements

Teledicine is now more beneficial than ever. Although we are still not fully open for all services, we would be happy to schedule you a computer appointment for your Telehealth visits. Our high speed internet and frequently sanitized computers will provide you a convenient, safer alternative to a doctor’s visit (for non emergent care) during this crisis. Please call us at 903-786-8274 and we will make sure to have a computer available during your appointment time.

*patient’s personal info has been blurred for privacy*
CHRISTIAN

ecard number:

Login is card number.
Password is:
POTTSBORO LIBRARY STATUS UPDATE

As schools and universities close, programs and events are canceled, and we are asked to distance ourselves to help mitigate the spread of coronavirus, our library is rising to the challenge. We are demonstrating strength, dedication and resourcefulness, and the essential role we play during this time of community need.

This is how we are responding:

- **Desktop computers**—usage by appointment, typically only one person using a computer per day. Sanitized after each usage. Patrons filing for unemployment benefits*, doctor appointments, prescription refills, homework, job applications, telehealth.
- **Faxing**—will, medical and legal documents, EOL directives.
- **Scanning/printing**—Homework, scholarship and National Honor Society applications, Affidavits of Unemployment.
- **Notarizing**—Library Manager notarizes legal documents, such as wills, Affidavits of Unemployment.
- **3D printer**—creating face shields, hands-free door openers, ear-guards for masks. Interviews with XXII and KXEN.
- **Library of Things**—checking out sewing machines, rotary cutters, self-healing mats for individuals making masks.**
- **Library cards**—over the last 4 weeks have issued 286 ecards, mostly to students.
- **WiFi**—1) Working with PISD to provide connectivity for students/teachers. Students with library ecards can check out tablets. Provided 3 hot spots to PISD teachers without home internet (also working with teacher/assignments to determine publisher copyright issues. Purchased 10 new hot spots. 2) Installed outdoor wireless access point. 3) Coordinating connectivity increases with a broadband specific non-profit which aids rural and underserved communities.***
- **Esports/Gaming**—held 2 “social distancing in your car” gaming nights in library parking lot. Generated world-wide publicity.
- **Food insecurity**—Library of Seeds (donated by seed companies). Flower and vegetable seeds offered free to any patron.
- **Publicity**—Requests for Pottsboro Library response to COVID-19 from: CBS News; Robbin Bass, District Director, John Ratcliffe; Deputy Director, Advocacy Communications, American Library Association; Library Journal; Central Texas Library System; Senior Editor Consumer Reports; Schools, Health and Broadband Coalition; XXII gaming nights interview.

https://www.webjunction.org/content/dam/WebJunction/Documents/webJunction/2020-08/Pottsboro-library-status-update-covid.docx
A family was busy working on their projects this morning at the hotspot. They gave consent to use their picture.

One was in the car studying for his GED!

University of Oklahoma student doing accounting homework this morning. He gave his permission to use on Facebook 🌈

ITDRC is actively responding to the COVID-19 pandemic. Learn more about our projectConnect initiative for rural and underserved communities here.

/* INFORMATION TECHNOLOGY DISASTER RESOURCE CENTER */

America's premier team of volunteer technology professionals - Connecting Communities in

Photos: courtesy Pottsboro Public Library
Contact:
Dianne Connery
903-786-8274
www.Pottsborolibrary.com

Address:
104 North Main
Pottsboro, TX 75076

LEARN. ENGAGE. ENRICH
Drive-In Gaming

Photo: courtesy Pottsboro Public Library
REAL-TIME ACCESS TO YOUR VA CARE TEAM THROUGH VA VIDEO CONNECT

VA Video Connect allows Veterans and their caregivers to quickly and easily meet with VA health care providers through live video on any computer, tablet, or mobile device with an internet connection.

Need Help? VA can help you get set up or troubleshoot technical problems. Call the VA National Telehealth Technology Help Desk at 866-651-3180 or 703-234-4483, Monday through Sunday, 24/7/365.
VA and ATLAS

Offering Veterans VA Care Closer to Home

ATLAS (Accessing Telehealth through Local Area Stations) is part of VA's Anywhere to Anywhere telehealth initiative, which sets out to better serve the nearly 9 million Veterans who receive care through VA — no matter where they are.

ATLAS has teamed up with public and private organizations to enhance underserved Veterans' access to VA health care by offering them convenient locations to receive VA care closer to home. This new option reduces obstacles such as long travel times to appointments and poor internet connectivity at home.
ACCESSIBLE WORKSTATION

Photo: courtesy Pottsboro Public Library
What areas have coverage?

everyoneon.org
Libraries and Schools Are Bridging the Digital Divide During the Coronavirus Pandemic

By James K. Willcox
April 29, 2020

The library in Pottsboro, Tex., got a disaster-relief organization to put a hot-spot trailer in a hotel parking lot for residents who lack home internet.

PHOTO: DIANNE CONNERY

- Stay-at-home policies have made the web critical for tasks such as schoolwork, applying for unemployment benefits, and consulting with doctors.
- But millions of Americans lack reliable broadband access.
- Libraries, schools, and businesses are taking creative steps to expand WiFi networks in underserved neighborhoods.
- These measures are effective but temporary, and can't serve everyone in need of internet access, advocates say.

Public/Private Partnership:

- Pottsboro Library
- Pottsboro ISD

Nonprofits:

- Gigabit Libraries Network
- ITDRC

Private Business:

- TekWav Internet Provider
- Preston Center Convenience
- Reel & Tackle Convenience

Photo: courtesy Pottsboro Public Library
Connecting for Work and Learning: Universal Broadband Access in the United States

Jeremy, a college student, lived on campus until the dorms closed. He returned home to the farm, with his course books and laptop, but his family lives 15 miles away from the nearest town, and has no internet. No cell service is available, either, and satellite internet is cost-prohibitive for Jeremy's family. How will this mass media major finish his video journalism coursework project?

Joy, a third grade teacher in North Dakota, sits outside her school in a camping chair, covered in blankets, as she teaches her students over Zoom. Her home in the country is on the wrong side of the road to get internet service.

Davis, a high school junior in a large city, faces retaking his AP chemistry test in June. Five minutes from submission, his home internet speed drops out and kicks him out of the exam before he can submit his work. His family can't afford any higher-quality internet connection.

shapingedu.asu.edu/
Campfire: Digital Equity, Social + Racial Justice

Equitable access to the internet and technology is at the center of inclusivity in education – a key element in the pursuit of social and racial justice. In this camp-wide session, join speakers exploring the intersection of race, wealth, education and technology to understand areas of progress and others where we fall short. Learn from experts about the profound impact of public policy and its power to both create and hinder change in communities around the country and over the world.
Adobe Aero

A NEW NORMAL IS COMING. WILL THIS NEW NORMAL BE FOUNDED ON WHAT WE LOST, OR WHAT WE SEEK TO GAIN?

DAVID LANKES

The "New Normal" Agenda for Librarianship
Dianne Connery
library@cityofpottsboro.com
(903) 786-8274
Pottsboro Library
Pottsboro, TX

@PottsboroLib
Facebook.com/pottsborolibrary