Guided Reflection—Pair and Share
First, think of a challenging or successful library interaction. Then answer these questions on your own, taking notes. Finally, share your answers with a supervisor or colleague and get their insights.

**Description:** What happened? Don't make judgments yet or try to draw conclusions; simply describe.

**Feelings:** How did you feel during the event? How did you feel after? Again, don’t analyze yet, just describe.

**Evaluation:** What was good or bad about the experience? Now is the time to make value judgments.

**Analysis:** What sense can you make of the situation? What do you think was really going on? Bring in ideas and opinions from outside the experience to help you.

**Personal conclusions:** What can you conclude from this analysis about the ways you as an individual work and think?

**General conclusions:** What other conclusions can you make about this type of interaction in general?

**Action plan:** What are you going to do the same or differently in this type of situation next time? What steps can you take now, based on what you’ve learned?