



OCLC MARC records are available for OverDrive electronic resource titles.

OverDrive can order OCLC MARC records on your behalf. You will receive OCLC MARC records with a custom URL in field 856 specific to your library. Please note that before OverDrive can order sample records, content covering all desired formats must be ordered.

To set up your library to receive OCLC MARC records, please complete the <u>Cataloging Partners MARC Request for OverDrive</u>. Sample records are available for review <u>here</u>.

STEPS IN THE PROCESS FOR NEW LIBRARIES

- After submitting the <u>Cataloging Partners MARC Request for OverDrive</u>, OCLC will set up your account. This typically takes 3-5 business days.
- 2) After your account has been set up at OCLC, OverDrive will be notified to send the first sample order. The sample order typically arrives in 7-10 business days providing that you have ordered titles and records are available.
- 3) OCLC will deliver the first sample order to you. If the records are approved, you must notify either OverDrive or OCLC so that additional orders can be sent. If the records are not as desired, notify OCLC and work through any changes.
- 4) After the samples are approved and OverDrive is notified to send additional orders, no further action is needed by you. As you order titles the MARC records will be ordered by OverDrive when they are available.

SIGN UP QUESTIONS

Do I need to be an OCLC member/have an existing OCLC symbol to receive records?

No, any library can receive OCLC records for OverDrive titles. OCLC membership is not a requirement. Libraries with current cataloging subscriptions will have their holdings set in WorldCat.

Are the records being created using RDA?

Yes, we're creating new records using the RDA cataloging standard. For more information about the RDA standard, please refer to OCLC's RDA page.

My library is part of a consortium. Are there any special considerations for consortia?

To avoid confusion the <u>Cataloging Partners MARC Request for OverDrive</u> should be completed as the consortium itself, not the individual library you are representing.

If a select group of libraries are getting MARC records, or libraries wish to be billed specifically for the MARC records related to the titles they order, please make sure you select OverDrive to invoice you on the form. If you want to use either option, please email invoicing@overdrive.com and copy your OverDrive Account Specialist to assist with the set up.

It is also recommended that you maintain a comprehensive file of all MARC records sent so that you may easily distribute them to new libraries as they join the consortium.

If your library purchases a title already owned by your consortium, a duplicate record will not be sent.

What is considered a less-than-full record?

A less-than-full record can be defined as a record in WorldCat lacking a Dewey call number, LC call number, or an LC subject heading; or as a born-digital record created based on the data made available from OverDrive.

On the <u>Cataloging Partners MARC Request for OverDrive</u>, please indicate if you'd like to receive less-than-full records and if you would like to receive a redelivery of the same record once it's upgraded to a full-level-record.

How do I make changes after submitting the Cataloging Partners MARC Request for OverDrive?

Contact OCLC with your OCLC symbol and a description of the change(s).

RECORD EDITING

What editing options are available without raising my per-record price?

- 1) Public note information can be added to the end of the 856 field (\$z\$ is the default, please specify if \$y\$ is needed instead)
- 2) Constant data elements can be added in new fields in the record. Constant data editing can also be applied to the general media designator (245 \$h).

If your library would like additional editing, please give a brief summation of the editing required in the "Comments" section of the <u>Cataloging Partners MARC Request for OverDrive.</u>

Can I have excerpt URLs removed?

Yes. Please note this in the "Comments" section of the Cataloging Partners MARC Request for OverDrive. If you have already completed the form, please contact OCLC with your request and include your OCLC symbol for reference.

Can I have cover image URLs removed?

Yes. Please note this in the "Comments" section of the Cataloging Partners MARC Request for OverDrive. If you have already completed the form, please contact OCLC with your request and include your OCLC symbol for reference.

What is the public note and how is it used?

To help your patrons browse your catalog more effectively, we encourage you to choose to have "public note" information display to patrons. This will show in the 856 field of the title record.

Some examples of this include: Access Title, Click Here To Access Title, Access Digital Title, etc. You can list multiple "Click "Here" headings for the different formats you may \ choose to purchase (eBooks, Audiobooks or Periodicals).

BILLING

How will I be billed, if I choose to receive less-than-full records?

If your library chooses to receive less-than-full records you'll be charged your existing per record price for the initial delivery less-than-full records. The subsequent re-delivery of the upgraded full-level records, those re-deliveries will be provided at no additional charge.

Are the records included in my cataloging subscription?

These records are not included in your cataloging subscription. You will be invoiced separately for these records. You can choose to be billed through OverDrive or directly from OCLC.

How often will I receive invoices?

OCLC invoices are generated monthly. OverDrive invoices are generated quarterly.

My library is not in the United States and I would like to be billed in my native currency. What should I do?

Non-US libraries who would like to be billed in their native currency need to select "Bill through OCLC" billing as OverDrive is only able to bill in US dollars.

Why doesn't the number of records on my invoice match the number of titles I ordered from OverDrive?

Not all records are available at time of order. As titles are cataloged, the records will be sent automatically.

Can I change how I receive invoices?

Yes, this can be changed at any time, to do so please contact OCLC. The methods of invoicing are:

- 1) Receive invoice from OverDrive
- 2) Receive invoice directly from OCLC

RECORD SPECIFIC QUESTIONS

Will records be sent for titles as they are created?

Yes. As new records are created, OverDrive is notified and submits orders to OCLC for delivery.

Can I get records separated by format?

Yes, this is the standard used by OverDrive. OCLC will deliver the eBooks, eAudiobooks or Periodicals in separate files. The format(s) of the records will be listed in the email you receive.

I received two files of records; how do I know what formats they are?

The email message you received about the records lists the filename(s) and the format of the records.

Can multiple files of records be consolidated so that I don't get small files of records every two or three days?

Yes, if records are delivered to MyFiles within the Collection Manager interface they can be consolidated on a daily, weekly or monthly basis. To change your current legacy delivery method, contact OCLC to notify them of the change and denote the frequency to which you would like to receive your deliveries. For new customers, denote the frequency for consolidation when completing the signup form.

I received records; now what do I do?

You can load the records into your local catalog software just as you would any other MARC records. If you don't want to load the records but want to look at them, you can load them into a Connexion local save file or you can use MarcEdit software to break the records into a human-readable version prior to loading.

Where are my records?

Did you receive the initial sample file(s)? (Each library receives sample orders for titles they have from OverDrive.)

Yes: If the records are correct but have not yet been officially approved, please contact your OverDrive Account Specialist or OCLC to notify them that your sample records have been approved and you are ready to receive the remainder of your MARC records. If the records are not as desired, contact OCLC regarding any editing needed before asking OverDrive to send more orders.

No: Check your email SPAM filters for a message from either scottr@oclc.org or OCLC Automated Delivery Service@oclc.org

If you received the sample file and OverDrive was notified but no additional orders have been sent, it is likely that the records are in the process of being cataloged. When the records have been created, they will be sent along to you. Note: You need to order content from OverDrive so that records can be ordered.

I want to cancel getting records.

Please notify both your OverDrive Account Specialist and OCLC. Please include your OCLC symbol.

I received a record with an error.

Please send an email message to <u>OCLC</u> with the OCLC record number, brief description of the error, and your OCLC symbol (or, if part of a group, the group symbol).

How should I set my load tables in my local catalog?

To ensure MARC Records for your OverDrive content load correctly, we suggest using the OCLC control number (field 001) as the matchpoint. This will help you avoid potential load issues as some publishers use the same ISBN for both the print and electronic versions.

RECORD DELIVERY QUESTIONS

I'm leaving/retiring; can someone else receive the records?

Yes. Please send an email to <a>OCLC with the new contacts email address and your OCLC symbol.

Can more than one person receive records?

Yes. You can supply an email alias or as many email addresses for notification as you like. If you have already completed the form, please contact OCLC with your request and include your OCLC symbol for reference.