eHealth Assessment and Capacity Building Tools and Resources for Libraries

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| **Broadband Literacy** | | | |
| **Description** | **Source** | **Link** | **Description** |
| Broadband in Libraries Assessment | California State Library | <https://www.surveymonkey.com/s/LQDM9CM> | This survey covers: staff and finance and desired/planned usage of broadband. |
| Library Branch Needs Assessment Survey | California State Library | <https://www.surveymonkey.com/s/LQYH573> | This survey covers: existing Internet connection, space and equipment, library networking equipment, power, environment, HVAC system, fire suppression, security and location permanency. |
| The Library in the Networked World: The ALA Self-Assessment Tool | ALA - Office for Information Technology Policy | <http://www.ala.org/offices/sites/ala.org.offices/files/content/oitp/publications/networkforweb.pdf> | Provides framework for understanding what it means to be a networked library and categories for assessment including: benefits to community, community needs & services, role of the library in the networked world, infrastructure, policy and planning. |
| Tech Term Tip Sheet | ALA - Office for Information Technology Policy | <http://www.ala.org/advocacy/sites/ala.org.advocacy/files/content/telecom/broadband/bsap/oitpglossarymay04.pdf> | Broadband technology specific terms and definitions. |
| Broadband Map | U.S. Department of Commerce, National Telecommunications and Information Administration | <http://www.broadbandmap.gov/> | The [National Broadband Map](http://www.broadbandmap.gov/about) is a tool to search, analyze and map broadband availability across the United States. |
| Building Digital Communities: A Framework for Action | Institute of Museum and Library Services | <http://www.imls.gov/assets/1/AssetManager/BuildingDigitalCommunities_Framework.pdf> | Resource for fostering digital inclusion. Framework is structured around a vision for the future, principles that define digital inclusion, goals to make digital inclusion a reality, and sample strategies for achieving the goals. |
| **Technology Literacy** | | | |
| **Description** | **Source** | **Link** | **Description** |
| Online Technology Capacity Assessment | ZeroDivide | [www.zerodivide.org/techcapacity](http://www.zerodivide.org/techcapacity) | Part of ZeroDivide’s technology adoption framework, Digital Bridge, designed to identify individual and organizational “pain points” for meaningful technology use. |
| **Description** | **Source** | **Link** | **Description** |
| Digital literacy self-assessment | ECDL | <http://www.digitalliteracy.eu/> | A fun, 5-10 minute self-assessment survey to test digital confidence vs. digital literacy. ECDL Foundation is the certifying authority of the leading international computer skills certification program – ECDL / ICDL. |
| Developing Digital Literacies Institutional Audit | Joint Information Systems Committee (JISC), UK | <https://docs.google.com/a/zerodivide.org/document/d/1k0TJH8pQYrgyvUutKPgPJ__xK8CiLLYEvX66T9W4qg8/edit> | An extensive, multidimensional organizational review (geared toward universities) of digital literacies. |
| Developing Digital Literacies Infokit | JISC, UK | <http://www.jiscinfonet.ac.uk/infokits/digital-literacies/> | This InfoKit provides ideas and resources to inspire the strategic development of digital literacies, i.e., those capabilities which support living, learning and working in a digital society. |
| E-safety Infokit | JISC, UK | <http://www.jiscinfonet.ac.uk/infokits/e-safety/> | Staying safe online is a major factor in the increasingly complex environment of online delivery. Explore how you can support your organization, staff and students strategically and operationally. |
| **Health Literacy** | | | |
| **Description** | **Source** | **Link** | **Description** |
| Public Understanding of Basic Health Insurance Concepts  on the Eve of Health Reform | The Urban Institute | <http://hrms.urban.org/briefs/hrms_literacy.pdf> | Report describing public levels of confidence in understanding common insurance and healthcare terms. |
| Healthcare & Insurance Glossary | Healthcare.gov | <https://www.healthcare.gov/glossary/> | Healthcare and insurance specific terms and definitions. |
| Locating Health Services Nearby | U.S. Department of Health and Human Services | <https://healthfinder.gov/> | Healthfinder.gov links to sites designed to educate consumers on how to prevent illness and stay healthy. It has a useful “Find Services Nearby” feature. |
| Preventive Services Covered by ACA | U.S. Department of Health and Human Services | <http://www.hhs.gov/healthcare/facts/factsheets/2010/07/preventive-services-list.html> | Lists service areas of care that must be covered by all insurance policies. Includes section on covered preventive services for adults, women, including pregnant women, and children. |