Because of social media, we're beginning to learn how to be a living, breathing library online. The tools may be digital, but have no doubt that the people you can reach and interact with are real.

## Match the post to the goal!

- A. At the branch level, I hope our accounts will develop into nodes for neighborhood information, not just library/book news. At the service level, I hope our accounts will build community on that topic.
- B. People will have a better idea of the effort that goes into what we're doing: visible professionalism.
- C. For all accounts, to build a place online where people feel like the library is part of their family.
- D. We provide news with immediacy and spontaneity in their lives.
- E. We are interesting as people and love what we do.
- F. To foster joy and have fun.
- G. We are very in tune with our communities
  & events around us, especially ones concerning the literary/education world.
- H. Our library is more human & real to people who are online.
- I. We listen, we share, we want to help, and are interested in what people have to say.
- J. People will have a better idea of what we are offering, what work we're doing.
- K. Our library is more visible to people who are online.

- 1. Post about ebooks or a resource from our elibrary that is timely.
- 2. Share a story about a great customer interaction (with their consent).
- 3. Show a great photo of the bookdrop after a long weekend.
- 4. Post your 3 best photos of a really successful event.
- 5. Post a spontaneous photo of staff working on a big project together.
- The UA made it to the Sweet 16 and staff went out front and did a cheer. Or, it's snowing and staff made a snow angel. Or, there's an astronomical event tonight.
- 7. The local neighborhood association is doing a fundraiser, or was in the newspaper.
- 8. Post about staff and what they read, interesting hobbies.
- 9. A chicken walks into the library and staff have to figure out what to do with it.
- 10. Share a news story about a teacher in the nearby school congratulating her on the recognition, or share news of a book award just announced.
- 11. Share high quality quotes from authors, really funny cartoons, and great news articles about the joy of reading.