Today's Presenter



John Klima
Assistant Director,
Waukesha Public
Library (WI), author,
editor, and LITA
Blogger

MANAGING LIBRARY TECHNOLOGY:

KEEPING ALL THE BALLS IN THE AIR

BY JOHN KLIMA

ABOUT ME: WAUKESHA PUBLIC LIBRARY



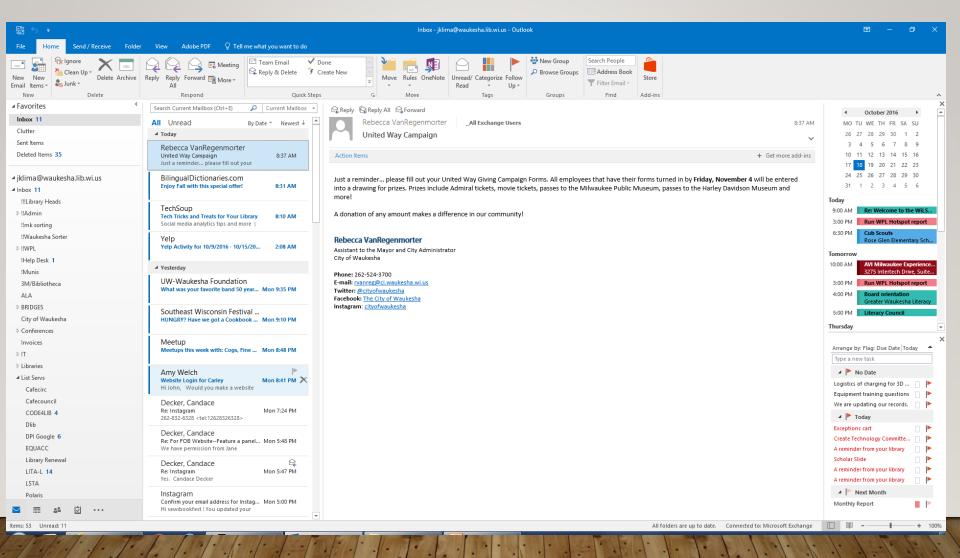
I WEAR TOO MANY HATS

- Assistant Director
- Waukesha Reads (Community Read)
- Southeast Wisconsin Festival of Books
- Greater Waukesha Literacy board
- 2017 WiLS World Planning Committee
- LITA blog
- How about you?

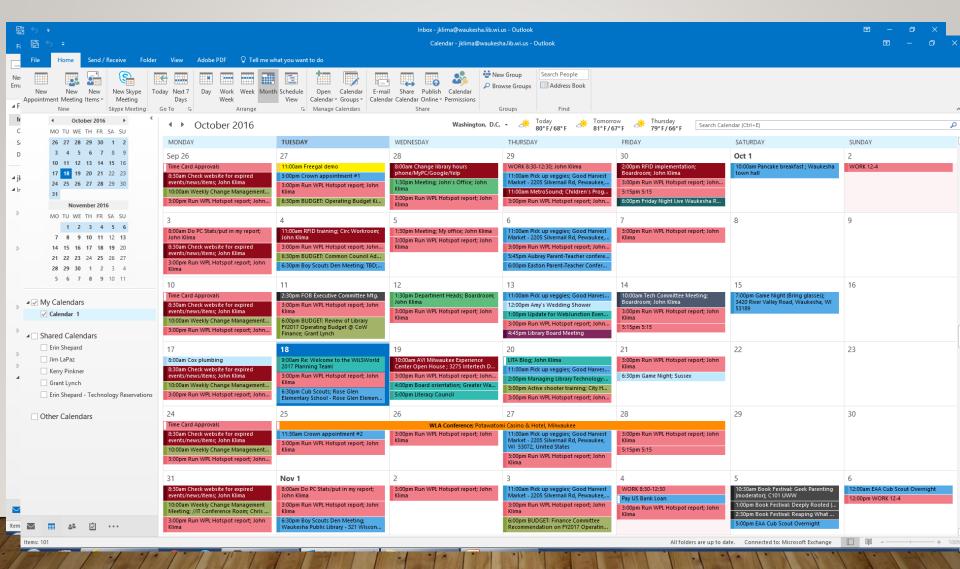
TOOLS FOR COMMUNICATION

OUTLOOK/EMAIL

OUTLOOK/EMAIL



OUTLOOK/EMAIL



BLOGS

Circulation Blog



Hot Spots

Posted on October 12, 2016 by Shari

Please make sure you place a new (blank), Hot Spot sheet in the case when checking one in.

Posted in Uncategorized | Tagged Hot Spot | Leave a comment

Dinner and a Movie Almost Filled

Posted on October 11, 2016 by Therese

Please do not take any new reservations for Dinner and a Movie. Instead refer them to Joan so that she can confirm that there is space. If someone has already made reservations and is just paying, accept the payment. If it is a check, do not stamp the back. Joan will take care of that. Again, please note on payment for existing reservations that it is for Dinner and a Movie.

Posted in Uncategorized | Leave a comment

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Recent Comments

- Erin on Logging in to check your email, etc
- Betsy on Logging in to check your email, etc
- Shari on Blank Hotspot checkout slips
- Nancy Mc on Copiers
- · Nancy Mc on Calling In

- Hot Spots
- Dinner and a Movie Almost Filled
- Dinner and a Movie Clarification
- Dinner and a Movie
- · Voting registration at the library

Circulation



Home About C

Hot Spots

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Dinner and

Posted on October

Please do not to Joan so that sh and is just payi take care of tha Dinner and a N

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Reference Blog



Printer Coin Tower

Posted on October 14, 2016 by Amy

We recently had an issue with the public printer coin tower running out of quarters and not giving change. This particular issue doesn't happen often, and the coin tower doesn't auto-adjust to give 50 cents in dimes rather than quarters, etc. Per Erin, if you hear a lot of change coming out of it, like when a large bill is used to pay for something small, just let her, John, or Cindy B. know. This will give them a heads up that a lot of change has gone out all at once, and may need replenishing. I know we are not always around to hear it, so it's not something that needs to be policed. It is especially important to note if this happens before on a Friday so that it can be filled before the weekend.

Posted in Uncategorized | Leave a comment

Page/Shelver Positions

Posted on October 11, 2016 by Amy

Several Page/Shelver positions opened today. Applications are at the Ref desk under the

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Recent Comments

- Erin on Microfiche currently unable to read
- Amy on Waukesha Reads Books –
 GONE
- Amy on Waukesha Reads Books GONE
- Carley on SE WI Festival of Books Schedules...
- Erin on Computer Update

- Printer Coin Tower
- Page/Shelver Positions
- Dinner & a Movie The Food
- Waukesha Reads
- Study Room sign-ins

Circulation



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Printer Coi

Posted on October 1

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Posted in Uncategor

Page/Shelv

Posted on October 1

Several Page/Sł

TechServices Blog



Teen Zone shelving

Posted on September 14, 2016 by Carolyn

The new shelving for the Teen Zone is scheduled to be installed on September 26th.

Posted in <u>Uncategorized</u> | <u>Leave a comment</u>

YA Paperback Spinners

Posted on May 5, 2016 by Beth

New shelving will be ordered for the Teen Zone, and in a few months the YA paperback spinners will be removed. Ultimately the books on the paperback spinners will need to be reclassified and relabeled.

Starting now, we will no longer add books to the YA paperback spinners. When new spinner-sized paperbacks are purchased for the Teen Zone, they should be added to the collection in same way that paperbacks are added to Fiction, Mysteries, Science Fiction, and Nonfiction. The call number will no longer be in this format: PB YOUNG ADULT BLUME, but will follow the format other first floor collections: YOUNG ADULT BLUME

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Recent Comments

- Beth on Polaris on Thursday Go Ahead Must Come From John or Karol
- Beth on Polaris on Thursday Go Ahead Must Come From John or Karol
- Beth on Hold Queues after the conversion
- Beth on All Staff Shelving
- . Beth on Painting, First Floor

- Teen Zone shelving
- YA Paperback Spinners
- Polaris Upgrade 5/4/16 Morning
- · Kathy's Winning Chili
- All Staff Meeting

Circulation



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Page/Shelv

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TechServic



Kids Blog



Teen Zone she

Posted on September 14.

The new shelving fo

Posted in <u>Uncategorized</u>

YA Paperback

Posted on May 5, 2016 by

New shelving will b spinners will be ren reclassified and rela

Starting now, we wi spinner-sized paper collection in same v and Nonfiction. The BLUME, but will fo

Magazines

Posted on October 11, 2016 by Kerry

We recently added *Kids*, *Code & Computer Science* magazine to our collection. As we move toward S.T.E.A.M. programs at our Library, you might want to take a look at some of the inspiring articles in this magazine.

We are no longer able to subscribe to Sofia the First. Back issues have been removed.

Posted in <u>Collection</u> | Tagged <u>Code & Computer Science</u>, <u>Kids</u>, <u>magazines</u>, <u>Sofia the First</u> | <u>Leave a comment</u>

Reference Survey This Week

Posted on October 10, 2016 by Jason

Starting today, Monday, October 10th and running through Sunday, October 16th we are doing a Reference Survey. Please remember to tally all the the questions you get this week. Also keep in mind that the "Reference Transactions Redirected" category refers not transferring a call or suggesting another resource, but to taking the question, contacting another source on the patron's behalf, and then contacting the patron with the answer to their question.

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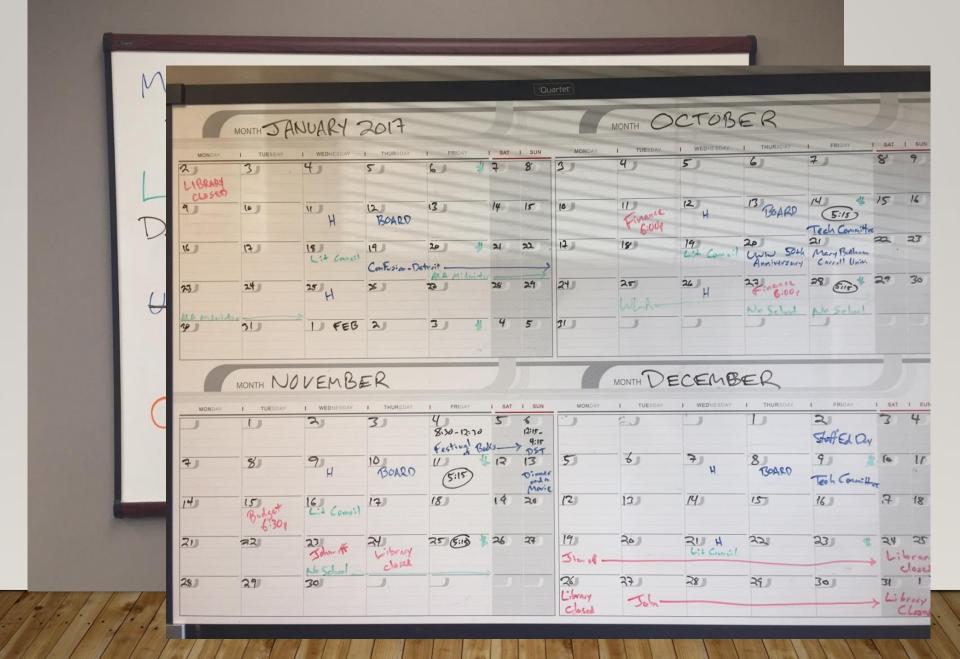
Recent Comments

- Kerry on The BluRay Player, HDMI Cables, And Stuff
- Jason on Children With Autism
 Need Accommodation for Reading
 Material
- Jason on The hot book of the moment
- Kelli on The hot book of the moment
- Michele on The hot book of the moment

- Magazines
- Reference Survey This Week
- ++ABC/123
- The BluRay Player, HDMI Cables, And Stuff
- · Spotlight on Nonfiction Display

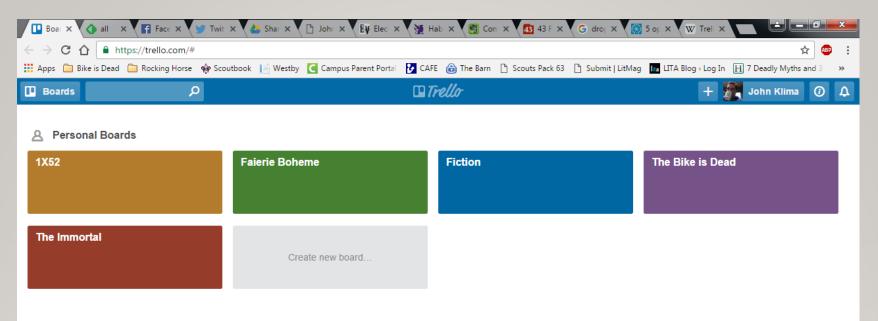
MEMOS/WHITEBOARDS/MEETINGS

Mobile Beacon Hotspots Programming Activate 10 -> call there Coling -> DPI Spt 2016 Techsorp-roder 1 and 5? Gaminy Writing EAP -> transition From Polaris Children's Maker Lab Deep Freeze up date Microfilm replacements
SHARP replacements Test Cloud Connector UPS for HVAC computer? i Pad update document Adult Landing Page Office 2016 RFID Skype for Business Windows 10 AMH Polaris Sorting

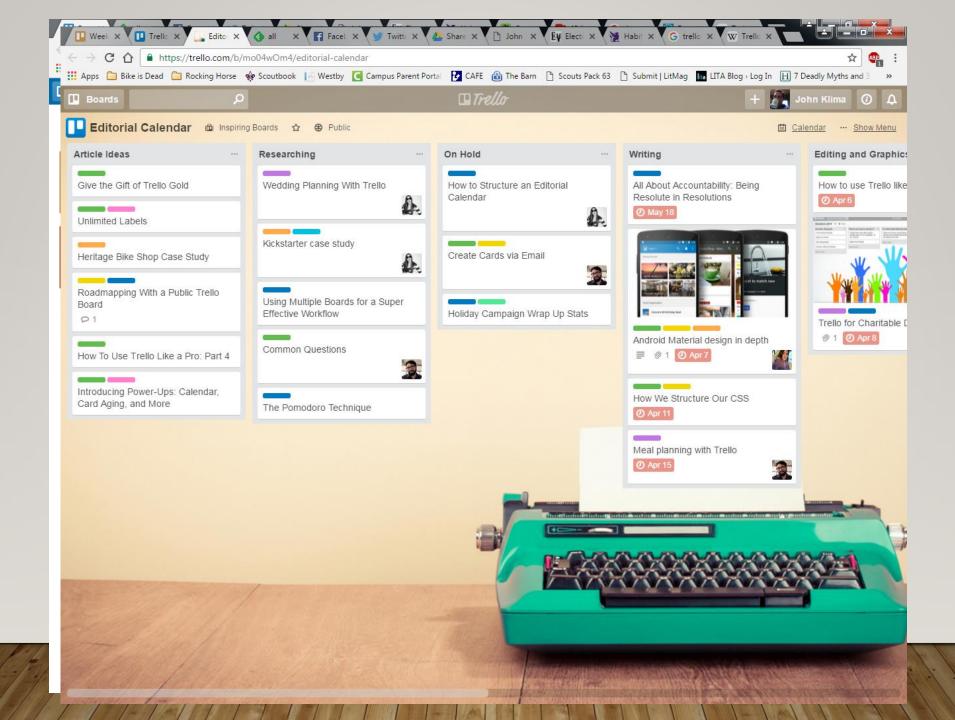


TOOLS FOR COLLABORATION

TRELLO



Create a new team...



DROPBOX





(Recents

Files

28 Team

Paper

Photos

Sharing

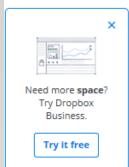
Links

Events

• File requests

Work features

Deleted Files



Dropbox > SE WI Festival of Books

Photos



SE WI Festival of Books • 23 members CD JK DR DS EL GA JB JR KG KF LO MM SD VJ +9 Share					
Name 🛦	Modified	Additional sharing			
2015 SE WI Festival of Books Files					
2016 SE WI Festival of Books Files	-	-			
Forms					

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GOOGLE DRIVE



Q

Search Drive

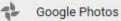


NEW













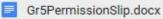
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Upgrade storage

Shared with me

Earlier this year







Makerspace Galileo He...

Older







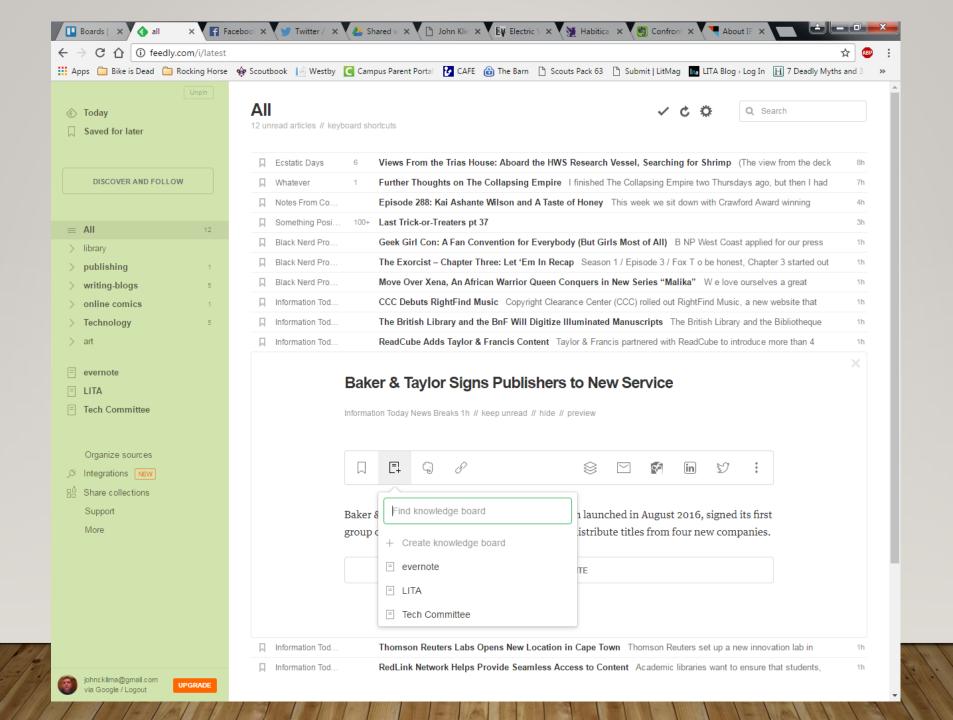
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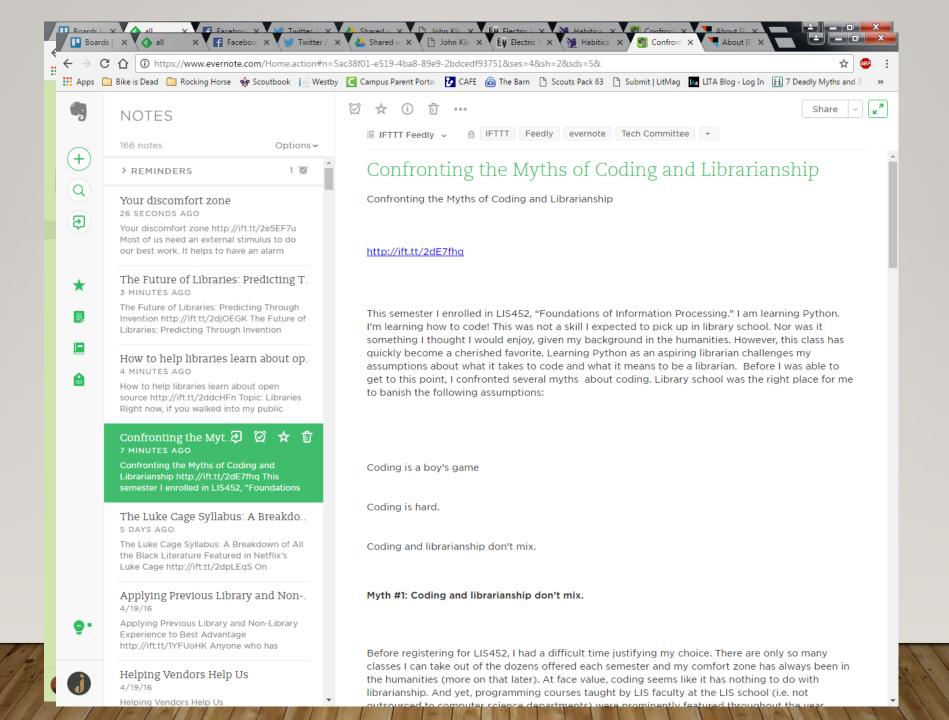
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rand	Lettelices	(\$12)421-188E		Sea.
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LCGW Celebration Cont...

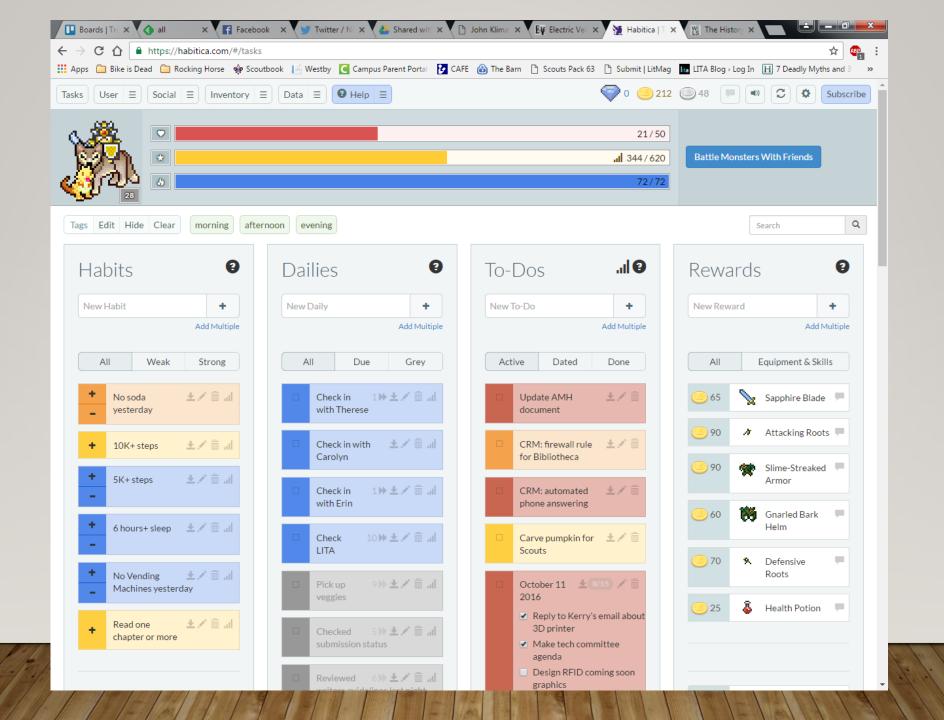
TOOLS FOR TASK MANAGEMENT

FEEDLY/EVERNOTE

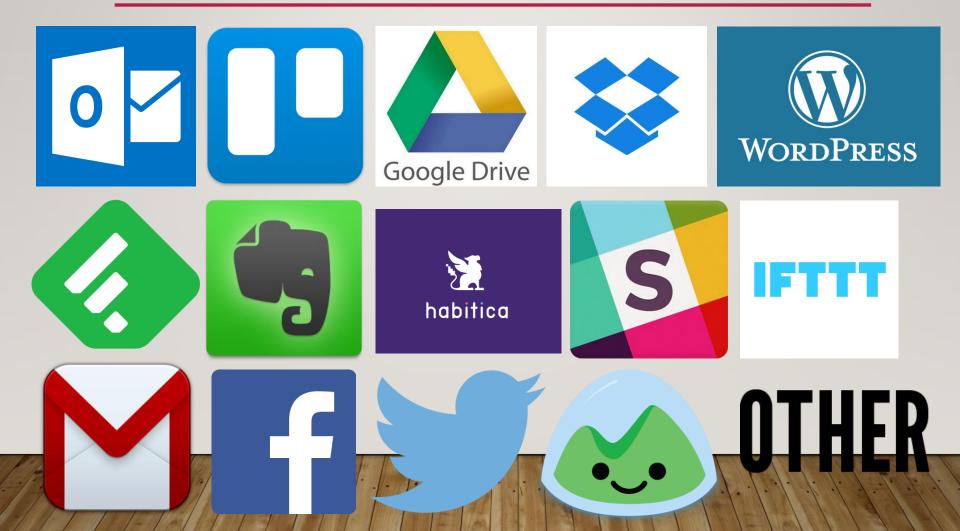




HABITICA



TOOL ROUND UP WHAT DO YOU USE?



TIME MANAGEMENT

DAILY

- Email*
- Phone calls
- Staff check in
- Building sweep (at least twice)

WEEKLY

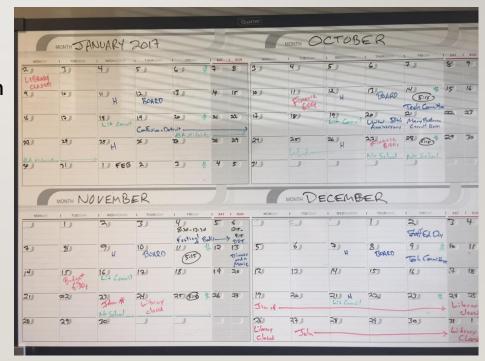
- Updates from team members
- Monday morning meeting with City IT
- Department Head meeting (Wednesday)
- Friday afternoon review notes/files

MONTHLY

- Monthly report for Library Board
 - Review calendar
 - Review sent email
 - Look ahead into next month
- Update whiteboards

MONTHLY

- Monthly report for Library Board
 - Review calendar
 - Review sent email
 - Look ahead into next month
- Update whiteboards



QUARTERLY

- Project assessment
- Review success/failure with impacted staff
- Look ahead to future projects
- Technology Committee

BI-ANNUAL/ANNUAL

- Review major and ongoing projects with IT staff
 - Software upgrades
 - Replacement schedule
 - Conference attendance

FINAL THOUGHTS

DEADLINES

WARNING: DUE DATES ARE CLOSER THAN THEY APPEAR

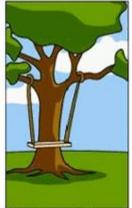
MEETINGS



MANAGING



explained it



How the project leader understood it



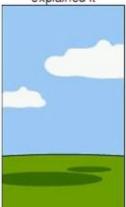
How the engineer designed it



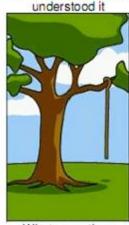
How the programmer wrote it



How the sales executive described it



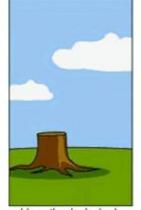
How the project was documented.



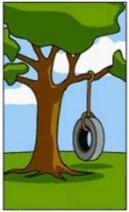
What operations installed



How the customer was billed



How the helpdesk supported it



What the customer really needed

GETTING BUY IN



ANY QUESTIONS?

jklima@waukesha.lib.wi.us