Guiding Ohio Online

Level Up: Evaluate the Effectiveness of a Service

Describe two recently adopted technology applications used in two different library departments. Ask a fellow AmeriCorps member if you can't think of an example from your host library.

What problem(s) or community need(s) did these technology applications attempt to solve?

Did they solve the problem or meet the need effectively? What indicators do you have?

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Describe what processes or services changed after these departments adopted the new applications and how these changes affected library users and staff.